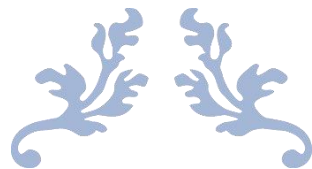




UNIVERSITY WITH A PURPOSE

**UNIVERSITY OF PETROLEUM & ENERGY STUDIES**  
Dehradun



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**SELF REFLECTION**

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**HUMAN VALUES & ETHICS**



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**Ques -1. Recall a time when you were involved in a conflict with a friend**

- a. Describe what the conflict was about.
- b. Identify the steps each of you took to try and manage this conflict.
- c. What was the final outcome and how satisfied are you with the result?

### **SITUATION**

"A friend called, and he was quite angry that he'd waited more than a week for a reply for a query regarding second minor project.

### **TASK**

I needed to address his query and find out what his concern was and how to solve the raised problem regarding second minor project.

### **ACTION**

I was sorry to him and brought down the insights about issue, and afterward passed them to other colleagues, which thusly assisted with tackling the issue in 60 minutes. The motivation behind why I couldn't answer his question since I was having a fever and it required seven days for all the drug to work and for the

wellbeing reports to come. I wasn't dynamic on WhatsApp bunch or some other web-based media application to have seen that somebody required my assistance. I let my companion know the explanation, and that assuming something same were to happen once more, he can contact my folks and gave him my folks contact number.

### **RESULT**

My friend was satisfied with how fast the query is solved after talking over to me. He forgave me since the reason was valid enough and I was not in shape to address his query.

**Ques 2. What is the motivation for your leadership? As a leader how will you measure your success?**

**Ans.** I would say, I have consistently been fascinated by the inquiry how we can in reality live the force of "entire is more noteworthy than one". It has been my drive from this basic rule that assisted me with taking up difficulties that others may have shied off from. My underlying long stretches of turning into a group chief in the Minor Project were intense, however I clutched a hopeful future by sharing a group vision of incredible achievement. We had the option to meet and surpass execution assumptions and the group received the rewards of progress. From being torpid, to wary doubt to idealism, the group had changed.

Presently the subsequent part, how might your action your prosperity as a

pioneer. I will quantify my prosperity via number of progress drives I embrace to advance a circumstance from an offered position to a superior position or setting course revision when none can see a tempest ahead. As a pioneer, circumstance was convincing for me to lead the group on a subject during our first minor venture in which we were less educated in. We expected to track down each and every new snippet of data with respect to project and join in a manner to make everything work. I'm happy that to accomplish the above target I was an impetus of progress.