**HUMAN VALUES AND ETHICS**

**ASSIGNMENT**

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Ques 1.

Ans

SITUATION

"A friend called, and he was very furious that he'd stood by over seven days for an answer for a question in regards to project.”

TASK

I needed to address his problems and find out what was his concern and how to solve the raised problems.

ACTION

The reason why I wasn’t able to answer his problems because I was ill and it took a week for me to get well. During that time, I wasn’t active on WhatsApp group or any other social media app. I apologized to him and took down the details regarding problem, and then tried to solve the issue. I let my friend know the reason, and that if something same were to happen again then he can contact my parents and gave him my parents contact number.

RESULT

My friend was satisfied with how fast the query is solved after talking over to me. He forgave me since the reason was valid enough and I was not in shape to address his queries.

Ques 2.

Ans. In my experience, I have always been intrigued by the question how can we actually live the power of “whole is greater than one”. It has been my drive from this underlying principle that helped me to take up challenges that others may have shied off from. My initial days of becoming a team leader in the Minor Project were tough, but I held on to an optimistic future by sharing a team vision of great success. We were able to meet and exceed performance expectations and the team reaped the benefits of success. From being lethargic, to cautious disbelief to optimism, the team had changed.

Now the second part, how will your measure your success as a leader. I will measure my success by way of number of change initiatives I undertake to improve a situation from a given position to a better position or setting course correction when none can see a storm ahead. As a leader, situation was compelling for me to lead the team on a topic during our first minor project in which we were very less knowledgeable in. We needed to find every single new piece of information regarding project and combine in a way to make it all work. I am glad that to achieve the above objective I was a catalyst of change.