Resume

SUMMARY

As a Senior Systems Engineer with experience at Gravity Networks, I've honed my skills in modern IT infrastructure, while having strong communication and team-working abilities. I am highly knowledgeable in Dell servers and storage hardware, Windows Server OS, HyperV/vSphere, PowerChute/PowerStore, Windows workstation OS, Azure, O365/M365, Fortinet Networking, cloud first and local backups, network and security monitoring. I am also certified in Microsoft and NSE. I am currently seeking a full-time role to leverage my technical skills further.

EDUCATION

Northeastern University, Boston, USA Expected May 2024

Master of Data Analytics Engineering

Courses: Data Mining, Machine Learning, Data Management for Analytics, Data Computation and Visualization, Foundations of Data Analytics

Rajiv Gandhi Technical University, Bhopal, India August 2017 - May 2021

Bachelor of Computer Science Engineering

Courses: Database Management Design, Data Visualization, Data Warehouse and Mining, Machine Learning, Artificial Intelligence

EXPERIENCE

Gravity Networks Salt Lake City, UT

Senior Systems Engineer July 2021 - Present

Maintain virtualized server environments. Setup, monitor, and maintain alerts on host and VM status indicators.

Manage data storage, permissions, and resource access across WANs. Setup, monitor, and maintain alerts on data storage status indicators.

Configure and maintain backups of server environments and data storage. Setup, monitor, and maintain alerts on backup status indicators.

Assist in creating LAN and WAN environments with shared resources and failover policies. Setup, monitor, and maintain alerts on WAN status indicators.

Configure and maintain UPS on critical infrastructure. Setup, monitor, and maintain alerts on UPS status indicators.

Respond to alerts or outages, attend onsite, contact service providers, communicate with client, communicate with team.

Review and test disaster recovery and incident management scenarios, adjust environments and create documentation

Assist with VoIP installations, provide tier 2 VoIP support and emergency onsite response when needed.

Assist with licensing documentation, upgrade