

Education

Holy Angel University

BSIT Major in Web Development

Angeles City, PH

May 2019

Chevalier School

Highschool Diploma

Angeles City, PH

May 2015

Experience

Aviat Networks

Angeles City, PH

DevOps ServiceNow Administrator

June 2025 – Present

- Assisted in development and implementation of ServiceNow platform solutions, including workflows, forms, and UI components.
- Participated in Change Advisory Board (CAB) meetings to review and coordinate changes in alignment with change management processes.
- Performed unit testing and troubleshooting to validate developed solutions against business requirements and platform best practices.
- Ensured adherence to ServiceNow development standards and optimized performance through effective solution design.

EMAPTA

Makati City, PH

ServiceNow Developer/Administrator

October 2022 – April 2025

- Designed, developed, and implemented ServiceNow platform solutions, including workflows, forms, UI components, and notifications.
- Participated in Scrum activities to support agile development and delivery of platform enhancements.
- Conducted unit testing and performed troubleshooting to validate solutions against user requirements and best practices.
- Assisted with system administration tasks, including user account management, report creation, and responding to service requests.

Ernst & Young Global Services (Philippines)

Taguig, PH

ServiceNow Developer

January 2022 – July 2022

- Completed ServiceNow Bootcamp training with hands-on experience across core platform features and functionalities.
- Designed and implemented custom solutions to address business requirements and improve workflow efficiency.
- Conducted troubleshooting and issue resolution to ensure solutions met quality standards.
- Optimized workflows and applied ServiceNow best practices to enhance system performance and usability.

Innodata Inc.,

Mandaue, Cebu, PH

Associate

November 2020 – December 2021

- Converted and edited data in alignment with project specifications and established standards.
- Reviewed and proofread encoded files to ensure data accuracy and compliance with project requirements.
- Identified and corrected errors to maintain high-quality deliverables and minimize rework.

Skills & Interests

Technical: Skilled in HTML, CSS, PHP, and C# for web development, with experience in ServiceNow UI development, data management, and form and list customization. Familiar with Canva for UI and graphic design.

Language: Filipino (native fluency); English (professional fluency)