

# Arianna Mejia

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<https://arimejia4309.wixsite.com/am-portfolio>

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## SUMMARY

I hold a Bachelor's degree in Information Technology. I completed a Web Development certification through my university, where I developed a strong interest in UI and Web Design. I am currently expanding my skills in HTML, CSS, and design tools like Canva aiming to transition into a creative role where I can design intuitive and engaging user interfaces. I am a highly motivated and driven professional with a strong passion for continuous learning and development. I adapt swiftly to new challenges and believe in fostering a positive and collaborative work environment.

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## KEY COMPETENCIES

Technical Proficiency:

- Skilled in HTML, CSS, PHP, and C# for Web Development.
- Experience with ServiceNow UI Development, ServiceNow Data Management, and Form and List Customization.
- Familiar with Canva for UI and Graphic Design

Positive Attitude and Teamwork  
Empathy and Relationship Building  
Self-Awareness and Continuous Improvement  
Strong interpersonal skills  
Proactive and self-motivated  
Exceptional organisational skills

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## PROFESSIONAL EXPERIENCE

### AVIAT NETWORKS

June 2025 - Present

#### DevOps ServiceNow Developer/Administrator

Currently assisting in the development, and implementations within the ServiceNow platform, including workflows, forms, UI components, etc. Participate in CAB meetings to review and coordinate changes, ensuring adherence to change management processes. Perform unit testing and provide troubleshooting support to ensure developed solutions meet business requirements and follow platform best practices.

### EMAPTA

Oct 2022 - Apr 2025

#### ServiceNow Developer/Administrator

Assisted in designing, developing, and implementing solutions within the platform, including workflows, forms, UI components, and notifications. Participate in Scrum activities, conduct unit tests, and troubleshoot to ensure solutions meet user needs and follow best practices. Recently, assisted on system admin tasks, such as managing user accounts, creating reports, and responding to service requests.

### EY

Jan 2022 - July 2022

#### ServiceNow Developer

After completing the Bootcamp training, a deeper understanding of ServiceNow was gained, with hands-on experience in the platform's core features and functionalities. The training enhanced the ability to design and implement custom solutions, troubleshoot issues, and optimize workflows.

### Innodata Inc.,

Nov 2020 - Dec 2021

#### Associate

Responsible for converting and editing data to meet project specifications and standards. Reviews and proofreads encoded files to ensure accuracy in the process and to identify any potential errors.

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## EDUCATIONAL HISTORY

### BS Information and Communications Technology

Majors: Web Development

Holy Angel University

### High School Diploma

Chevalier School