



THEODOSIOS ATHANASAKIS

Business Consultant

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the QR code to see
my complete CV!



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I am a dedicated professional with a strong foundation in **Time Management**, **Organizational** and engaging **Presentation Skills**. I perform very well in collaborative environments, leveraging my **Active Listening** and **Teamwork Abilities**. My **Problem-Solving** and **Conflict Resolution Abilities**, combined with **Empathy** and **Clear Communication**, help me **Adapt** to various challenges. With **Confidence** and a **Sense of Humor**, I approach every task with enthusiasm, making me a **VALUABLE ASSET TO ANY TEAM**.

WORK EXPERIENCE

Jan. 2025 – Present

Business Consultant | PLAT4MATION

(Additional)

- **Lead Consultant** on **2+ projects**, managing teams of 3-5 members to ensure successful delivery.
- Providing strategic advisory services, aligning solutions with business needs.
- **Mentoring** junior consultants, fostering skill development and knowledge sharing.

Oct. 2023 – Dec. 2024

Associate Business and Technical Consultant | PLAT4MATION

- Contributed to multiple **7+ ServiceNow projects**, aiding companies in seamless solution implementation.
- Organizing work and leading workshops, demos, and testing, ensuring stakeholder collaboration.
- Preparing and validating project documentation, ensuring accuracy and compliance.
- Serving as a **Minute Taker**, documenting meeting proceedings accurately.
- Developing assets to enhance project efficiency and promote knowledge sharing.

Sept. 2022 – Sept. 2023

Ambassador, Event Planner, Mentor, Teaching Assistant, Technical Writer, and more | TU DELFT

- Promoted master's program through **2** engaging events and **30+** real-time Q&A student support.
- Organized a welcoming Introduction Week for **120+** first-year students, for **2** consecutive years.
- Supported, guided, graded, led discussions, and managed e-learning platform for **600+** students.

Pre-2022

Lifeguard (2019 – 2022) at **BAYLINE SERVICES | YUPPI CAMP**

Reception & Supporting Staff (2018, 2020) at **ARISTOTLE UNIVERSITY OF THESSALONIKI (AUTH)**

ACADEMIC BACKGROUND

Sept. 2021 – Sept. 2023

M.Sc. Management of Technology | TU DELFT

- Key Subjects: Digital Business Process Management, Leadership & Management, Economic Foundations, Organizational Decision Making, Logistics/Supply Chain, Multi-Criteria Decision Analysis.
- Grade: 7.6/10

Oct. 2016 – Nov. 2020

B.Sc. Computer Science | AUTH

↳ Erasmus+ Student – Computing Science | **UNIVERSITY OF GRONINGEN (Feb. 2020 – Jul. 2020)**

- Key Subjects: Project Management, System Quality Assurance, Software Engineering, Databases.
- Grade: 8.42/10

CERTIFICATIONS

Currently	SERVICENOW	20+ ServiceNow Micro-Certs
Aug. 2024	SCRUM	Professional Scrum Master I
Aug. 2022	SERVICENOW	ServiceNow CIS – ITSM
Apr. 2021	PEOPLECERT	ITIL4 Foundation
Jan. 2021	SERVICENOW	ServiceNow CSA
Dec. 2020	DELOITTE/UoM	Agile in Cloud Engineering

ACHIEVEMENTS & AWARDS

Jan. 2024	PLAT4MATION Flow '24 (Hackathon)
	Enhanced Connector4U app with new features.
Jun. 2022	TU DELFT Energy Challenge Event
	1 st in Faculty Contest; Participation in University Contest.
Spr. 2021	L'OREAL L'Oréal Brandstorm Competition

LANGUAGES

Greek	Native
English	Full Professional Proficiency
Dutch	Elementary Level

SKILLS (out of 5)

5 Microsoft Office	5 GitHub	Bootstrap 4/5 4
5 LaTeX/Overleaf	4 Python	JavaScript 3
4 Laravel	4 HTML5	SQL 3