ΤΜΗΜΑ ΠΛΗΡΟΦΟΡΙΚΗΣ 🕆 ΤΗΛΕΠΙΚΟΙΝΩΝΙΩΝ





M908 NLP

Mini Project: Stress Detection



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Introduction

Task Description

In the assignment at hand, the task of **stress detection** is implemented, researched and experimented on. The goal was to conduct a binary text classifier comparative research along with feature and model architecture experiments. A reddit social media stress dataset was selected and based on the lexical, syntactical and social media features provided plus additional ones from external datasets/models, it was used for examining the sensitivity / performance of multiple classification algorithms and artificial Neural Networks, in conjunction with different combinations of feature types.

Dataset

The initial dataset used is "<u>Stress Analysis in Social Media</u>", from the paper "<u>Dreaddit: A Reddit Dataset for Stress Analysis in Social Media</u>". In addition to the feature comprising it, emotion and depression prevailing class and score were added and tested on their contribution to stress detection, using distilbert and roberta pretrained models.

Emotion labels:

- 1. Sadness
- **2.** Joy
- 3. Fear
- 4. Love
- 5. Anger
- 6. Surprise

Depression labels:

- 1. Not depression
- 2. Moderate
- 3. Severe

Deep Learning Frameworks

Depending on the available reference and the level of abstraction needed for each experiment, Keras, PyTorch and Tensorflow were used for the task implementation.

Structure

The .zip file attached, includes also:

- 1. The python notebook with the code that performed the experiments
- 2. Log files including the description of the models, their detailed scores in multiple performance measures, as well as comparative figures in order to come into conclusions about patterns, parameters, etc.
- **3.** The final datasets created, with the additional features (emotion, depression) and the embeddings (BERT, Word2Vec)
- 4. Some dataset visualization figures



The initial dataset, as the paper "<u>Dreaddit: A Reddit Dataset for Stress Analysis in Social Media</u>" suggests, consists of multiple lexical, syntactic and social media features: "... we include features in three categories:

- Lexical features. Average, maximum, and minimum scores for pleasantness, activation, and imagery from the Dictionary of Affect in Language (DAL) (Whissel, 2009); the full suite of 93 LIWC features; and sentiment calculated using the Pattern sentiment library (Smedt and Daelemans, 2012).
- **2. Syntactic** features. Part-of-speech unigrams and bigrams, the Flesch-Kincaid Grade Level, and the Automated Readability Index.
- **3. Social media** features. The UTC timestamp of the post; the ratio of upvotes to downvotes on the post, where an upvote roughly corresponds to a reaction of "like" and a downvote to "dislike" (upvote ratio); the net score of the post (karma) and the total number of comments in the entire thread under the post . . ."

Linguistic Inquiry and Word Count (LIWC)

As explained in its <u>manual</u>, the LIWC2015 Dictionary is the <u>heart of the text analysis strategy</u>. The default LIWC2015 Dictionary is composed of almost 6,400 words, word <u>stems</u>, and select emoticons. Each dictionary entry additionally defines one or more word categories or subdictionaries. LIWC2015 accesses a single text file, a group of files, or texts within a spreadsheet and analyzes each sequentially. For each file, LIWC2015 reads one target word at a time. As each target word is processed, the dictionary file is searched, looking for a dictionary match with the current target word. If the target word is matched with a dictionary word, the appropriate word category scale (or scales) for that word is incremented. As the target text file is being processed, counts for various structural composition elements (e.g., word count and sentence punctuation) are also incremented.

For each text file, approximately **90 output variables** are written as one line of data to an output file. This data record includes the file name and **word count**, 4 **summary** language variables (analytical thinking, clout, authenticity, and emotional tone), 3 general **descriptor** categories (words per sentence, percent of target words captured by the dictionary, and percent of words in the text that are longer than six letters), 21 standard **linguistic** dimensions (e.g., percentage of words in the text that are pronouns, articles, auxiliary verbs, etc.), 41 word categories tapping **psychological** constructs (e.g., affect, cognition, biological processes, drives), 6 **personal concern** categories (e.g., work, home, leisure activities), 5 informal language **markers** (assents, fillers, swear words, netspeak), and 12 **punctuation** categories (periods, commas, etc).

Dictionary of Affect in Language (DAL)

The Whissell Dictionary lets you look at the **mood of speech** in situ, as it is in the **person's mind**. Of course, it's not perfect, but for the spoken word (once it's transcribed), it allows a **measure of the person's state of mind** without using questionnaires, brain imaging, or biological tests.

The scores for **pleasantness** range from unpleasant (1) to pleasant (3).

The average for pleasantness in spoken English is 1.85 (with a standard deviation of .36).

The scores for **activation** range from passive (1) to active(3).

The average for activation in spoken English is 1.67 (with a standard deviation of .36).

The scores for **imagery** range from 1 (word evokes no image) to 3 (word evokes an image very easily).

The average for Imagery in spoken English is 1.52 (with a standard deviation of .63).

Because fewer 'raters' were used to establish an average value for how easily the word called an image (Imagery) to mind, the values for Imagery are only given to two decimal places.

Pattern Library for Natural Language Processing

Pattern is an extremely useful library in Python, that can be used to implement Natural Language processing tasks. The pattern is an open source, and free for anyone to use. It can be used for Text Mining, NLP, and Machine Learning. Sentiment Analysis is the application of Text Analytics that deals with understanding emotions and human sentiment from text data. It can be used to **understand opinions** or views expressed by a particular text.

The function in Pattern returns **polarity** and the **subjectivity** of a given text.

The **Polarity** result ranges from highly Positive to highly negative (1 to -1)

The **Subjectivity** ranges from 0 (Objective) to 1 (Subjective).

Flesch-Kincaid Grade Level

The Flesch Kincaid Grade Level is a widely used readability formula which assesses the approximate **reading grade level** of a text.

Automated Readability Index

The automated readability index (ARI) is a readability test for English texts, designed to gauge the **understandability** of a text.

Data Pre Processing

Text Embeddings

Two main sentence embeddings were tested:

- 1. BERT hidden state output embeddings of dimension 768 (based-uncased).
- 2. Word2Vec Google News pre-trained embeddings of dimension 300 (Only ~5% of the training set consists of unknown words and ~10% of the test set set "UNK" was set to a zero numpy array in such cases, after ensuring that such a vector is not used for another token embedding).

Feature Selection

Except for the experiments on the text embeddings type and size, feature selection was also an interesting subject to research, therefore the performance and score of the following feature combinations were examined:

- 1. All numerical features (lexical, syntactic) from the initial dataset plus the emotion / depression score and categorical features (only)
- 2. All numerical features + text embeddings
- 3. Only **LIWC** lexical features
- 4. LIWC lexical features + text embeddings
- 5. Only **DAL** lexical features
- 6. DAL lexical features + text embeddings
- 7. Only text embeddings
- **8.** Only **lexical** features (LIWC, DAL, sentiment)
- 9. Lexical features + text embeddings
- **10.** Only **emotion** features (emotion class+score, depression class+score, sentiment, lexical feats related to emotion)
- 11. Emotion features + text embeddings

Data Visualization

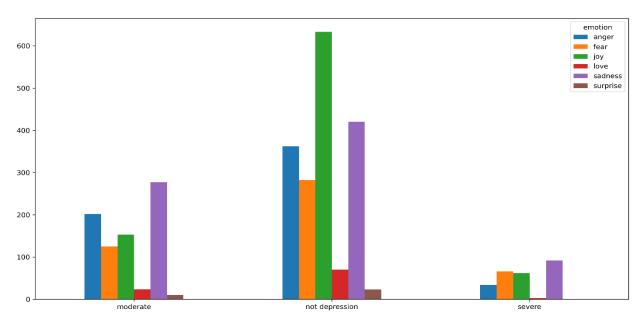


Figure 1. Depression – Emotion status

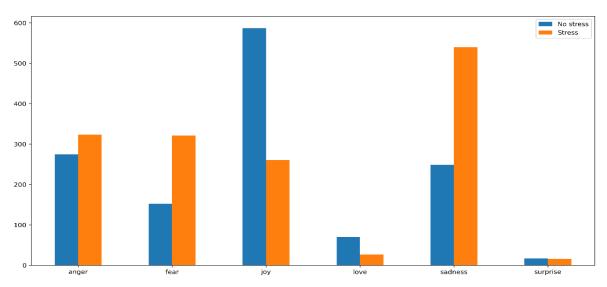


Figure 2. Emotion – Stress label

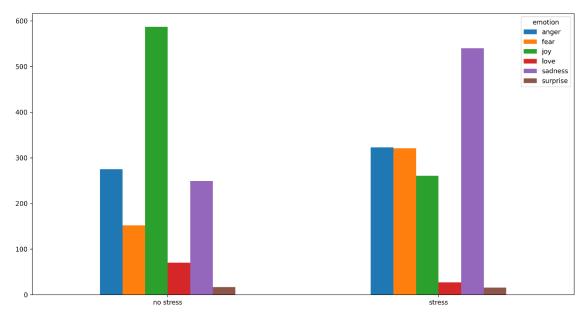


Figure 3. Stress label – Emotion graph

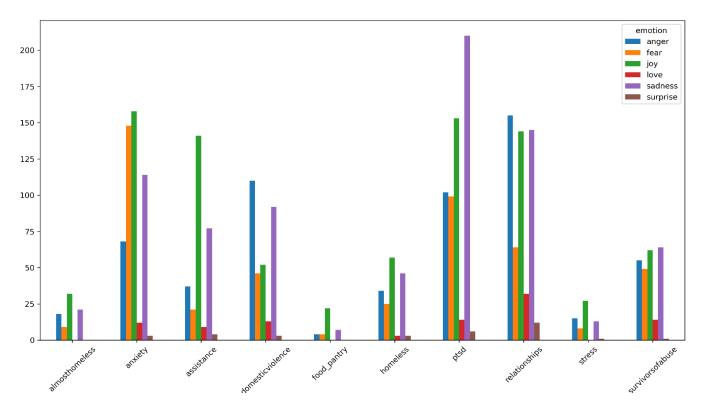


Figure 4. Subreddit – Emotion graph

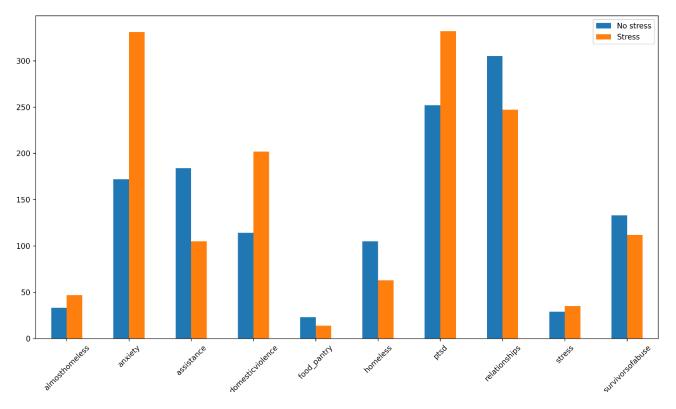


Figure 5. Subreddit – Stress label graph

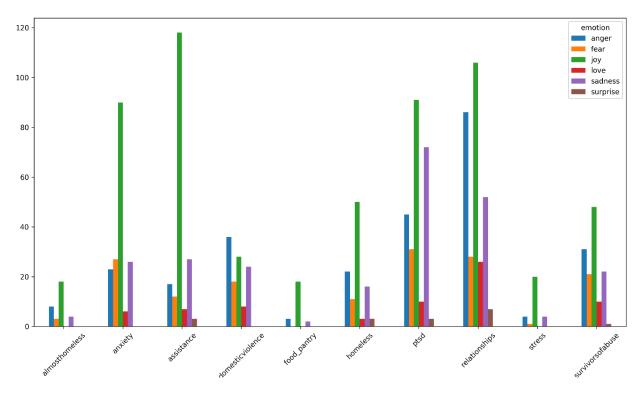


Figure 6. Label: Not stressed -> Subreddit - Emotion graph

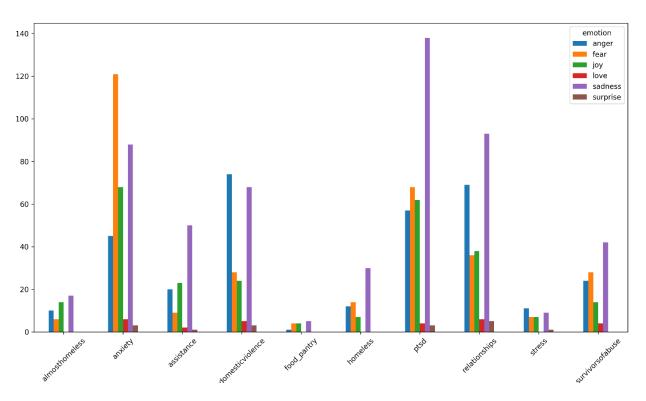


Figure 7. Label: Stressed -> Subreddit - Emotion graph

As it is shown in the figures, there is a relation between stress and emotion labels, preparing the confirmation of the hypothesis that emotions and emotive features in general, could have a great impact and optimize a mental health related classifier such ours (stress text classifier).

In the case of "no stress" the emotion of joy is the most frequent, whereas in the "stress" case the emotions that prevail are sadness, anger and fear (all the mainly negative emotions of the label set).

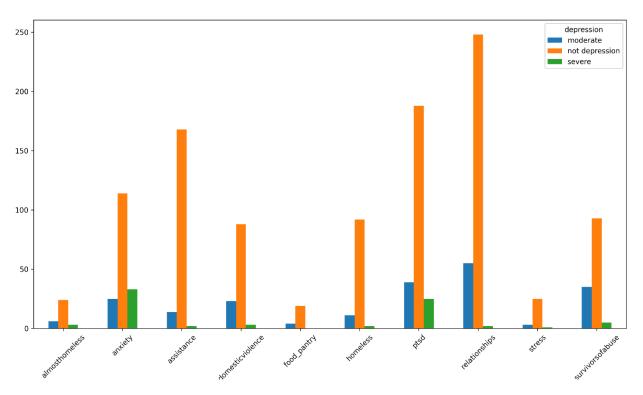


Figure 8. Label: Not stressed -> Subreddit - Depression graph

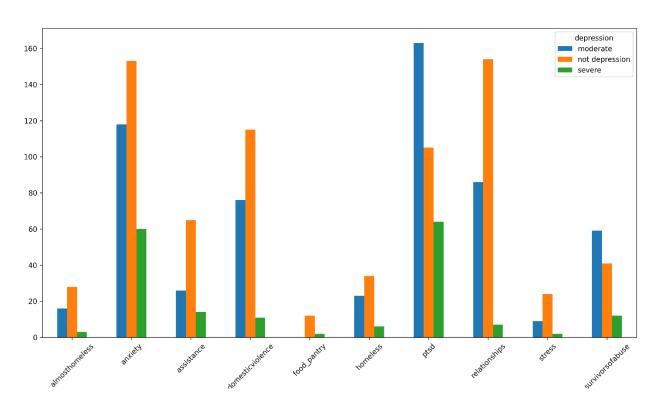


Figure 9. Label: Stressed -> Subreddit - Depression graph

The same applies to the depression labels. In "no stress" case, there are not so many cases of "moderate" or "severe" depression compared to the "stress" case, were they prevail.

Implementation

Methods

Classification algorithms

- 1. Logistic Regression (C: 5e⁻⁵, solver: lbfgs, max_iter: 1000, no data scaling)
- 2. K Nearest Neighbors (n_neighbors: 5, no data scaling)
- 3. Support Vector Machine (C: 1.0, kernel: rbf, no data scaling)
- **4. Random Forest (n_estimators**: 100, standard scaling)

Artificial Neural Networks

Layers	Model #1: BiLSTM	Model #2: CNN	Model #3: BiGRU
4	Dense	Convolutional	Bidirectional GRU
1	(32 units, ReLU, L1-L2)	(16 filters, size 2, ReLU)	(32 units)
0	Bidirectional LSTM	Max Pooling	Dropout
2	(32 units, 0.2 dropout, ReLU, L1-L2)	(size 2)	(0.2)
0	Dense	Convolutional	Dense
3	(8 units, ReLU)	(8 filters, size 2, ReLU)	(64 units, ReLU)
4	Dropout	Max Pooling	Dropout
4	(0.2)	(size 2)	(0.2)
_	Dense	Flatten	Dense
5	(1 unit, Sigmoid)	riation	(32 units, ReLU)
0		Dense	Dropout
6		(8 units, ReLU)	(0.2)
7		Dropout	Dense
7		(0.15)	(1 unit, Sigmoid)
0		Dense	
8		(1 unit, Sigmoid)	

Notes

- 1. Lower Learning rate makes learning curve smoother
- 2. Overfitting can be confined by adding dropout layers or/and lower the unit number
- 3. Low batch size increases recall / lowers loss
- 4. In the case of BiLSTM, standard scaler works better than normalization or regularization
- 5. In the case of CNN, normalization works better than standard scaler or regularization

Results

Metrics

The models were evaluated using multiple metrics such as **Accuracy**, **Precision**, **Recall** and **F1** (harmonic Precision - Recall mean).

However, **recall** is more important in tasks related to health conditions like the stress detection, as it is better to diagnose someone not stressed as stressed than the contrary (fail in detecting it, which can be crucial!). Recall is the **proportion of actual positives was identified correctly** (**sensitivity**). However, high sensitivity with extremely low specificity results in a useless classifier, labeling everything as positive.

A system with high recall but low precision returns many results, but most of its predicted labels are incorrect when compared to the training labels. A system with high precision but low recall is just the opposite, returning very few results, but most of its predicted labels are correct when compared to the training labels. An ideal system with high precision and high recall will return many results, with all results labeled correctly.

As a result, we try to balance the two metrics (precision & recall of the classes) with a slight focus and positive bias on recall as explained above. F1 score, indicates such balance.

Here, **macro averaging** is mostly used, as perhaps the most straightforward among the numerous averaging methods.

Learning Curve

When a trained model, the result might be not indicative of its performance and may depend on the test set. Therefore, learning curves are needed to monitor the overall training progress as well as spot unsolicited behaviour like overfitting or underfitting the training dataset, or even an unexpected result that might be owed to a coding mistakes and human error.

ROC Curves

This kind of curve displays the model's detection/sensitivity & "false alarm" probability at various thresholds. The greater the true positive rate and the lower the false positive rate, the better the class diagnostic ability of the model.

Best Model

In general, there are multiple ways to define a model "best", meaning there are various measures and ways to choose which suits you best depending on the task working on. For example, there might be a task where false positives are dangerous and others where false negatives are (such as in our case). Respectively, in the first case we need a high class precision in order to reduce the possibility of the false positives and in the second case high recall value so as to avoid the classification of positives as negatives as much as possible, therefore we focus on those metrics to choose the best model.

Logistic Regression	Recall (macro averaged)		Precision (macro averaged)		F ₁	
Regression	(macro	o averaged)	(macro	averageu)	(macro averaged)	
	BERT	Word2Vec	BERT	Word2Vec	BERT	Word2Vec
AllFeats	.75	.73	.75	.73	.75	.73
Only Text Embeddings (no extra features)	.50	.50	.26	.26	.34	.34
Only Features (no text embeddings)	.75	.73	.75	.73	.75	.73
DAL	.50	.50	.26	.26	.34	.34
Emotion – Depression	.73	.71	.75	.73	.72	.71
Only Emotion Depression	.72	.71	.74	.73	.72	.71
Lexical	.74	.73	.75	.73	.74	.73
Only Lexical	.75	.73	.75	.73	.75	.73
LIWC	.74	.73	.75	.73	.74	.73
Only LIWC	.75	.73	.75	.73	.75	.73

k Nearest	Recall		Precision		F ₁	
Neighbors	(macro	o averaged)	(macro	averaged)	(macro averaged)	
	BERT	Word2Vec	BERT	Word2Vec	BERT	Word2Vec
AllFeats	.71	.82	.72	.83	.71	.82
Only Text Embeddings (no extra features)	.51	.50	.51	.49	.51	.48
Only Features (no text embeddings)	.71	.82	.72	.83	.71	.82
DAL	.53	.52	.53	.53	.53	.51
Emotion – Depression	.70	.77	.70	.77	.70	.77
Only Emotion Depression	.70	.77	.71	.77	.70	.77
Lexical	.70	.80	.71	.81	.69	.81
Only Lexical	.69	.80	.70	.81	.69	.81
LIWC	.70	.80	.71	.81	.69	.81
Only LIWC	.69	.80	.70	.81	.69	.81

Support	Recall		Precision		F ₁	
Vector	(macro	o averaged)	(macro	averaged)	(macro	averaged)
Machine	BERT	Word2Vec	BERT	Word2Vec	BERT	Word2Vec
AllFeats	.76	.75	.77	.75	.76	.75
Only Text Embeddings (no extra features)	.49	.50	.44	.50	.36	.50
Only Features (no text embeddings)	.76	.75	.76	.75	.76	.75
DAL	.49	.58	.49	.59	.41	.58
Emotion – Depression	.74	.74	.74	.74	.74	.74
Only Emotion Depression	.74	.73	.74	.74	.74	.73
Lexical	.75	.74	.76	.75	.75	.74
Only Lexical	.75	.74	.75	.75	.75	.74
LIWC	.75	.75	.76	.75	.75	.74
Only LIWC	.75	.75	.75	.75	.75	.75

Random Forest	Recall (macro averaged)				F ₁ (macro averaged)	
	BERT	Word2Vec	BERT	Word2Vec	BERT	Word2Vec
AllFeats	.73	.70	.73	.71	.73	.70
Only Text Embeddings (no extra features)	.52	.50	.52	.50	.52	.50
Only Features (no text embeddings)	.75	.77	.75	.73	.75	.75
DAL	.52	.50	.52	.50	.52	.50
Emotion – Depression	.61	.59	.61	.59	.61	.59
Only Emotion Depression	.74	.77	.75	.70	.74	.74
Lexical	.71	.67	.71	.67	.71	.67
Only Lexical	.75	.75	.75	.73	.75	.73
LIWC	.71	.67	.72	.67	.71	.67
Only LIWC	.75	.76	.75	.73	.75	.74

Bi	R	ecall	Pre	Precision		F ₁	
LSTM	(macro averaged)		(macro	(macro averaged)		(macro averaged)	
	BERT	Word2Vec	BERT	Word2Vec	BERT	Word2Vec	
AllFeats	.74	.74	.76	.74	.74	.74	
Only Text Embeddings (no extra features)	.50	.50	.26	.26	.34	.34	
Only Features (no text embeddings)	.74	.73	.74	.73	.74	.73	
DAL	.50	.50	.26	.26	.34	.34	
Emotion – Depression	.50	.71	.26	.71	.34	.71	
Only Emotion Depression	.73	.75	.74	.68	.73	.66	
Lexical	.73	.72	.73	.73	.73	.72	
Only Lexical	.73	.73	.75	.74	.73	.73	
LIWC	.74	.72	.74	.72	.74	.72	
Only LIWC	.73	.71	.74	.73	.72	.70	

CNN	Recall		Precision		F ₁		
	(macro	o averaged)	(macro	averaged)	(macro averaged)		
	BERT	Word2Vec	BERT	Word2Vec	BERT	Word2Vec	
AllFeats	.72	.72	.72	.72	.72	.72	
Only Text Embeddings (no extra features)	.50	.52	.44	.53	.35	.46	
Only Features (no text embeddings)	.71	.67	.72	.67	.71	.67	
DAL	.50	.50	.50	.48	.38	.35	
Emotion – Depression	.69	.72	.71	.73	.69	.72	
Only Emotion Depression	.67	.70	.69	.72	.66	.70	
Lexical	.73	.71	.73	.71	.73	.71	
Only Lexical	.65	.69	.65	.70	.65	.69	
LIWC	.72	.67	.73	.67	.72	.67	
Only LIWC	.69	.68	.70	.70	.69	.68	

Bi	Recall (macro averaged)		Precision (macro averaged)		F ₁		
GRU					(macro averaged)		
	BERT	Word2Vec	BERT	Word2Vec	BERT	Word2Vec	
AllFeats	.73	.75	.74	.76	.74	.75	
Only Text Embeddings (no extra features)	.50	.50	.50	.50	.42	.50	
Only Features (no text embeddings)	.72	.73	.72	.73	.72	.73	
DAL	.57	.51	.46	.51	.43	.50	
Emotion – Depression	.74	.71	.74	.72	.74	.71	
Only Emotion Depression	.72	.72	.73	.73	.72	.72	
Lexical	.75	.74	.76	.74	.75	.74	
Only Lexical	.73	.74	.73	.74	.73	.74	
LIWC	.76	.73	.76	.74	.76	.73	
Only LIWC	.73	.73	.73	.74	.73	.73	

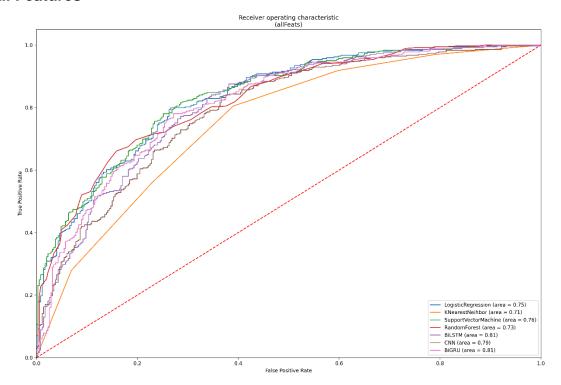
It seems that in some cases, the features extracted from the text casted the text itself redundant. More importantly, the additional embedding features might not only be of no use for the models, but probably increase the complexity, creating "obstacles" for the models during training.

Comparison

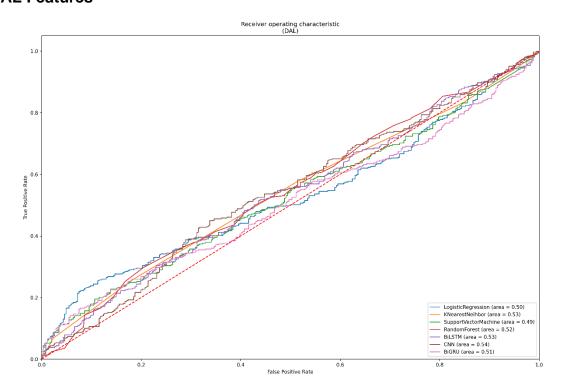
Below, the **ROC Curve** and **Loss / Accuracy / Precision / Recall Curves** of remarkable cases are shown for comparison as well as pattern or conclusion extraction. (More figures are included in the .ppt presentation of the project.)

ROC Curves

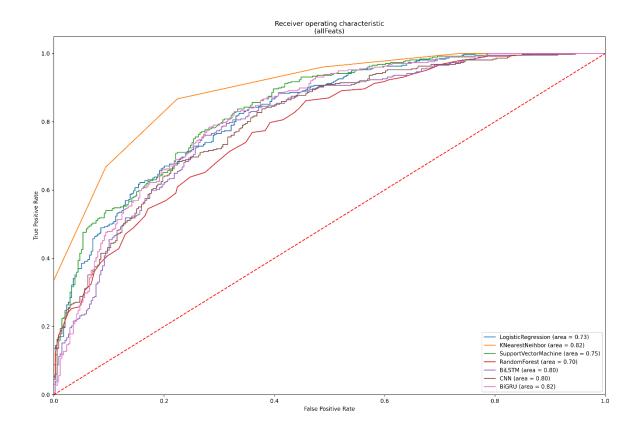
BERT - All Features



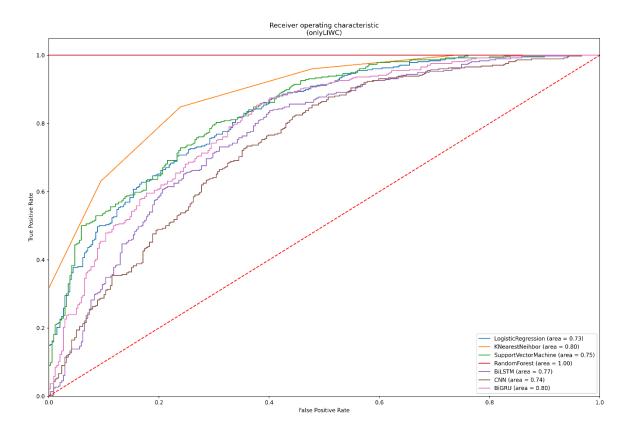
BERT - DAL Features



Word2Vec - All Features

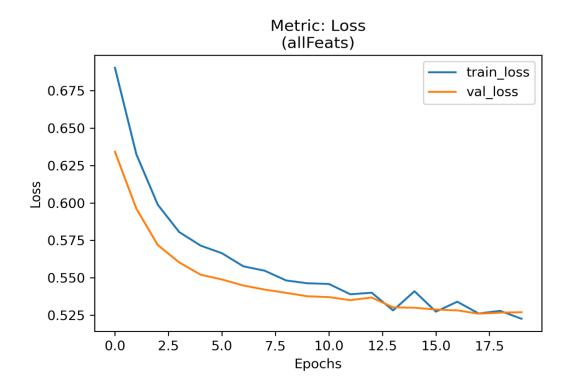


Word2Vec - only LIWC Features

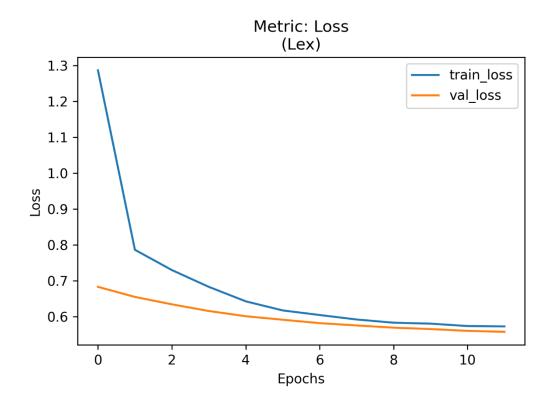


Learning Curves

BERT - All Features - BiGRU



Word2Vec - Lexical Features - CNN



Conclusions

Multiple conclusions could be drawn from the results, the figures, the performance scores and the log files of the models (stored in the .zip file of the project as mentioned above).

To begin with, stress detection comprises a medical task, crucial for the **mental health** of numerous people of all ages, therefore the ability of a classifier to detect stress where there is stress, is more important than the general ability to predict correctly (high sensitivity/**recall**, high f1 score).

Furthermore, it seems that **KNN** (K Nearest Neighbors) classification algorithm and **BiGRU** (Bidirectional GRU Gated Recurrent Unit) outperformed the rest of the models. More specifically, KNN was able to handle the total set of features (Word2Vec embeddings) better than the rest, and between the NNs BiGRU performed much better in total (class/micro averaged recall, precision, F₁). In different feature combinations, BiGRU seems to also perform consistently well compared to its competitors, even with such a small training set.

Neural networks seemed to have a tendency for quick overfitting due to lack of data samples compared to non NNs.

An important conclusion is that emotion features actually seem to improve classifier sensitivity, confirming one of our initial hypotheses on emotion related features.

Finally, stress detection proves to be a lexical problem, therefore this type of attributes (lexical e.g. LIWC, DAL, etc.) could be used as an asset in the development of resources with psychological application development.

Future Work

The project at hand is called "mini", due to the fact that it was implemented only in a few days of hard work and dedication. However, during the process multiple new goals were set and questions were risen. As a result, the following key points could be the keywords/notes of a new, sequential project, as an optimization and further development of the present:

- Insufficient data create the need to further work for dataset enrichment with more useful features
- 2. More Experiments could be performed:
 - a. Model types
 - b. Model fine-tuning (grid search – time consuming, fine-tune on several feature combinations)
 - c. Features
 - d. Text embeddings (e.g. GloVe)
 - e. Subreddit categories / threads
 - f. Further data scaling

References

(Articles & Papers the project at hand was based on)

- 1. Dreaddit: A Reddit Dataset for Stress Analysis in Social Media
- **2.** The Development and Psychometric Properties of LIWC2015
- 3. Pattern Library for Natural Language Processing
- 4. The Whissell Dictionary of Affect in Language
- 5. Automated readability index
- **6.** Flesch-Kincaid Grade Level
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- 8. Keras vs Tensorflow vs Pytorch: Key Differences Among the Deep Learning Framework
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- 10. Multi-Class Classification Tutorial with the Keras Deep Learning Library
- 11. Enriching BERT with Knowledge Graph Embeddings for Document Classification
- **12.** BERT Word Embeddings Tutorial

Links

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(PDF) NeuralLog: Natural Language Inference with Joint Neural and Logical Reasoning SciNLI: A Corpus for Natural Language Inference on Scientific Text | Reguest PDF

(PDF) Deep Learning for Natural Language Inference

Deep Learning for Natural Language Inference

```
Text Classification | Kaggle 1911.00133v1.pdf
            Shared with me - Google Drive
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5.
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7.
           BERT get sentence embedding – Python
Regularization Techniques And Their Implementation In TensorFlow(Keras) | by Richmond Alake | Towards Data Science
            BERT Word Embeddings Tutorial · Chris McCormick
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           Data Science in Medicine — Precision & Recall or Specificity & Sensitivity? | by Alon Lekhtman | Towards Data Science NLP: Contextualized word embeddings from BERT | by Andreas Pogiatzis | Towards Data Science
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           A Comprehensive Guide to Understand and Implement Text Classification in Python
How I improved my text classification model with feature engineering | by Alexandre Wrq | Towards Data Science
Whissell Dictionary of Affect in Language - Freeware
20.
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