

Benjie Gil P. Angeles

#15 Redemption St. Brgy. Sangandaan, Quezon City
Contact #: 09167819553
bangeles.kg@yahoo.com

Qualification Summary

Has outstanding communication skills. Can work with minimal supervision and it a team player. Is very competitive and possess interpersonal skills. Seeks a challenging and varied position that will enable me to improve my skills and with opportunities for personal and professional growth. Being a competent and enthusiastic individual, I am willing to undertake further training and development and possess a real desire to launch for my career goal.

Education

| | |
|-------------------------|---|
| Feb. - Mar. 2012 | Technical Education and Skills Development Authority Training for Work Scholarship Program Finishing Course for Call Center Agents |
|-------------------------|---|

| | |
|-------------------------------|--|
| College 2009 - 2010 | Lyceum of the Philippines University Intramuros, Manila |
|-------------------------------|--|

| | |
|---------------------------------|--|
| High School 2003-2008 | Don Alejandro Roces Science High School Quezon City |
|---------------------------------|--|

| | |
|----------------------------------|--|
| Grade School 1997-2003 | St. Jude Parish School Trece Martines, Cavite |
|----------------------------------|--|

Skills and Interests

- Computer Literate
- Proficient written and spoken Filipino and English
- Knowledgeable in CANA, Oracle, ZOHO, Salesforce, MS Word, Microsoft Powerpoint, Excel, Service Now, Zendesk, FM Pilot (Client and Back end) and Cisco

Awards and Achievements

- 1st Honor in Call Center Training (TESDA)
- Consistent Top Performer for Telstra Telesales Department

Working Experience

| | |
|---------------------------------------|--|
| ePerformax Contact Centers | Call Center Agent - PayPal North America February 2012 - June 2014 |
| CONVERGYS Philippines Inc. | Call center Representative - Telstra January 2015 - July 2015 |
| Teletech Philippines | Call center Representative – Energy Australia May 2017 – January 2018 |
| Honestbee Philippines | Chat/Email Support (Singapore) April 2018 – March 2019 |
| Boldr, Inc. | Customer Service Advocate October 2019 – March 2020 |
| CBRE GWS Business Support Srvs | Order Management Analyst April 2021 - Present |

Character Reference

Name: Jacob Arenillo
Contact # : 09155145695

Name: Ivory Sunico
Contact # : 09263835882