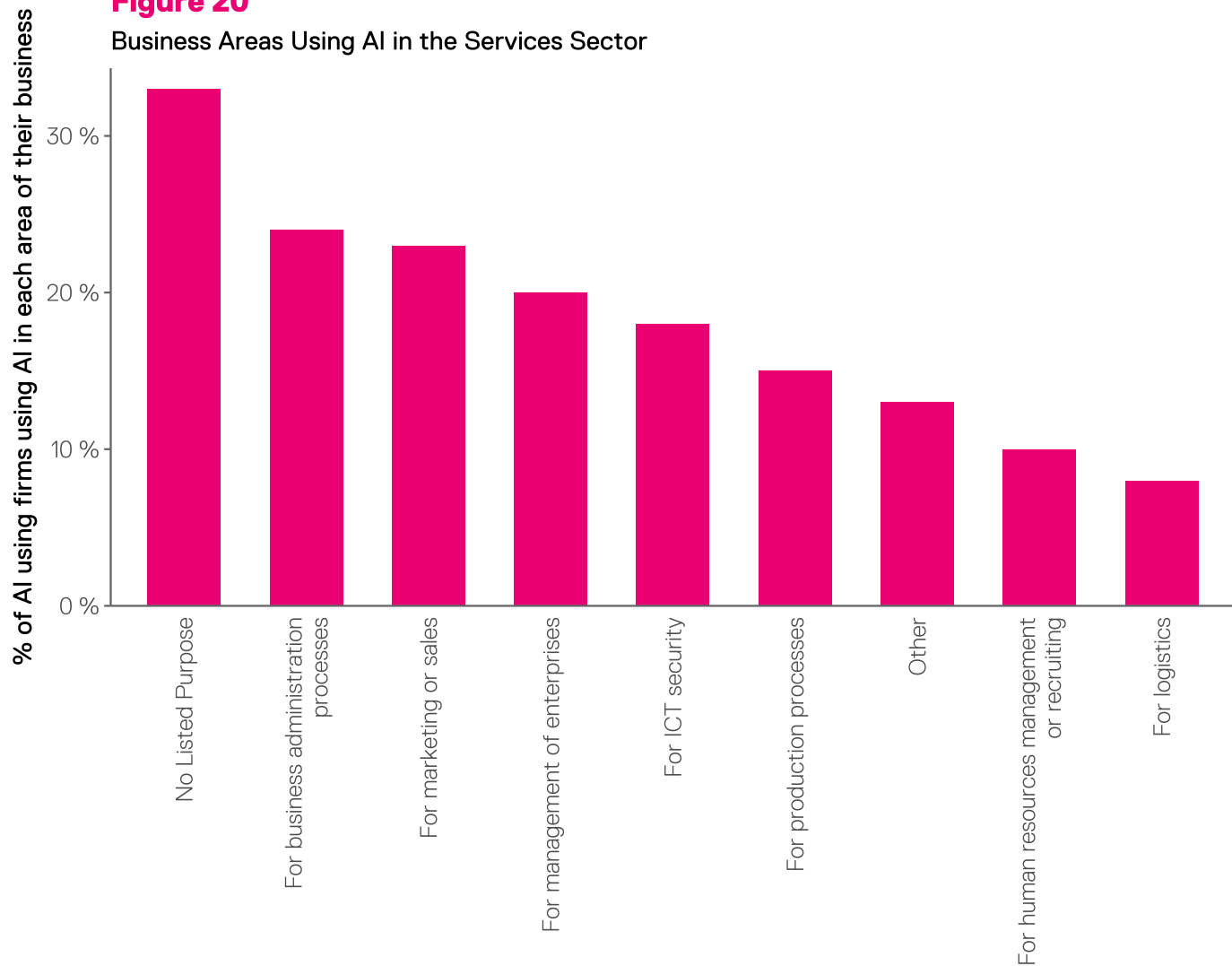


Figure 20

Business Areas Using AI in the Services Sector



Source: Survey of Digital Technology and Internet Usage