

Davon Coachman

Device Repair Specialist
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Overview

I started working on devices in 2012 on the side. As I moved roles, I began to work on a host of electronics. Recently, I have used these skills to help with Tech Support Situations over the phone and direct device repairs in-store.

Experience

APEX/Brinks Home Security - Farmers Branch, TX

3G DIY Team

Oct 2020 - Present

- Answer Inbound and Make Outbound calls to set up Security Panels
- Help customers schedule appointments with Technician for service

Batteries Plus Bulbs - Irving, TX

Technician

July 2017 - Present

- Various work on batteries in different facilities and use cases
- Smart Phone Repair: Apple Iphone, Samsung Galaxy Devices, Ipads, Tablets
- Assist Customers with proper purchase of batteries; upselling

Apostolic Church of God - Chicago, IL

Audio/Visual Technician

Nov 2012 - June 2017

- Worked sound boards for various functions at facility - adjusted appropriate levels according to client preferences / Maintain LED and other stage lighting
- Ran cable for special events for lighting and sound / Used sound and lighting peripherals in different settings
- Worked on devices used for events to check and repair

Education

Xavier University- Cincinnati, OH

BA Music - Voice Performance

May 2010

Certification

WISE DEVICE REPAIR_____ *Certified Device Repair Technician*

Dec 2020