



KIJJI APP: USER GUIDE

Android Edition

App Version: 6.15.0

Curtis Diplock

TWR2004_300

Instructor: Jim Catton

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CHAPTER 1: GETTING STARTED

Welcome to the Kijiji Smartphone App User Guide. This manual contains all the information a new user needs to successfully operate the Kijiji App.

Kijiji is a platform that enable Canadians to connect locally to exchange goods and services. The Kijiji App allows users to browse user created ads or create their own ads all from the convenience of their Smartphone.

This user guide is for the Android version of the Kijiji App. For users of the Apple version of the Kijiji App please consult the Kijiji App: User Guide — Apple iOS Edition.

NOTES AND TIPS

You will find additional information in the form of *notes* and *tips* throughout this user guide. Look for the following symbols:



Notes contain important information about the Kijiji App.



Tips provide helpful hints about how to operate the Kijiji App.

INTRODUCTION TO THE KIJJI INTERFACE

The Kijiji App allows you to connect with other Kijiji users and exchange goods and services from the convenience of your smartphone

HOME PAGE

The Home Page is the screen you see when you start the Kijiji app. The Home Page consists of:

- Search Bar
- Browse Categories button
- Kijiji Personalized suggestions
- Menu Button



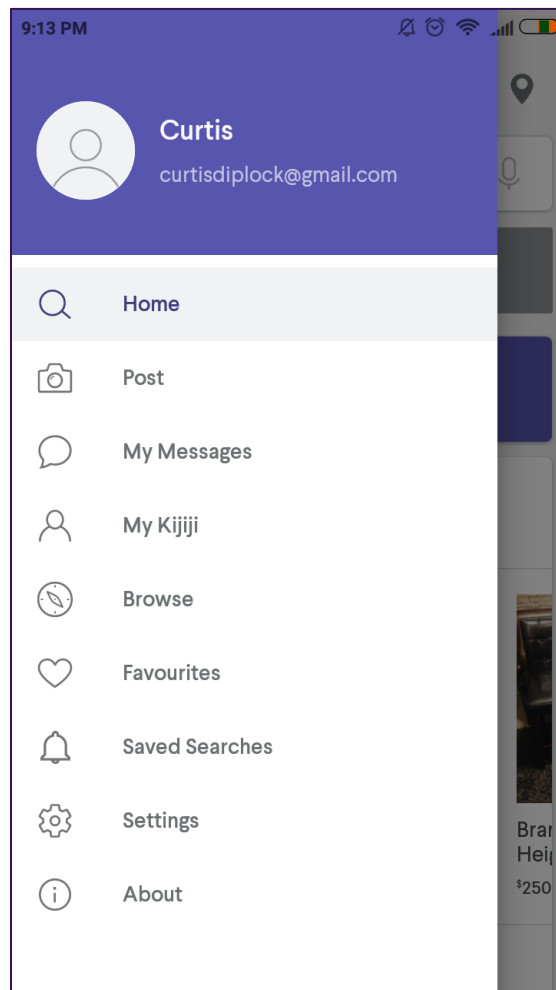
You can access the menu screen by pressing the **menu** button in the top left corner of the Home Screen

PERSONALIZED SUGGESTIONS

Dragging up on your screen scrolls the Home screen up to reveal the Kijiji Personalized Suggestions section. Kijiji Personalized Suggestions are categories that the Kijiji app thinks you might enjoy based on your location and previous browsing history

THE MENU SCREEN

The Menu Screen allows you to access most of the Kijiji App's functions.



Some of the features you can access from the Menu Screen include:

- Sign In
 - Allows you to sign in to the Kijiji App.
- Home
 - Returns you to the Home Screen where you can also perform a search.
- Post

- Allows you to post your own ad.
- My Messages
 - Allows you to communicate with other users and ask or answer question about ads.
- My Kijiji
 - Contains your personal setting, such as your contact information and profile picture.
- Settings
 - Allows you to change important settings in the Kijiji App, such as your preferred search options and privacy settings.

BROWSE CATEGORIES

You can access the Browse categories section from the Home Screen or the Menu Screen. The Browse Categories section allows you to select and view ads based on the following categories:

- All Ads
 - Allows you to browse all the Ads on Kijiji
- Buy and Sell
 - Allows you to see only the ads that have something for sale.
- Cars & Vehicles
 - Allows you to see only ads that feature cars & vehicles.
- Real Estate
 - Allows you to see only ads the feature real estate such as apartments for rent or houses for sale.
- Jobs
 - Allows you to see only job ads.
- Services
 - Allows you to see only ads that either ask for or provide services.
- Pets
 - Allows you to see only ads for pets and pet related products or services.
- Vacation Rentals
 - Allows you to see only ads for vacation rentals.
- Community
 - Allows you to see ads for community events, such as
- Free Stuff
 - Allows you to see goods or services that users are offering for free.

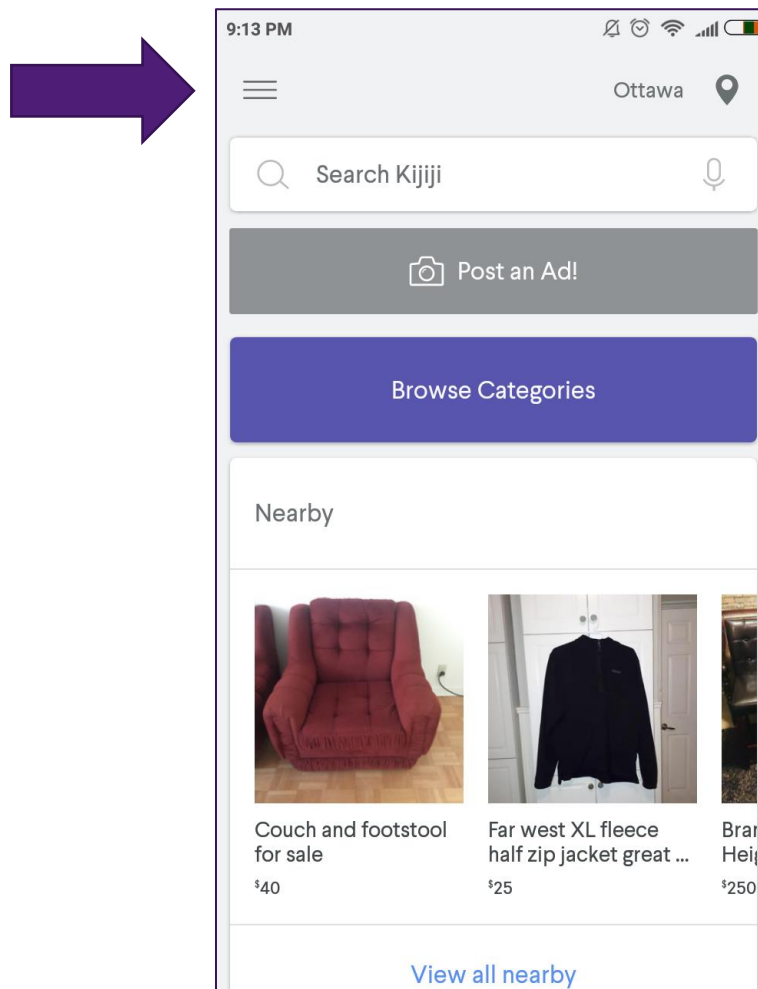
CHAPTER 2: USING THE KIJJI APP

The Kijiji provides you with a number of ways of connection you with the Kijiji community. You can view and create ads for products, view and create job ads, and save ads that you wish to look at later.

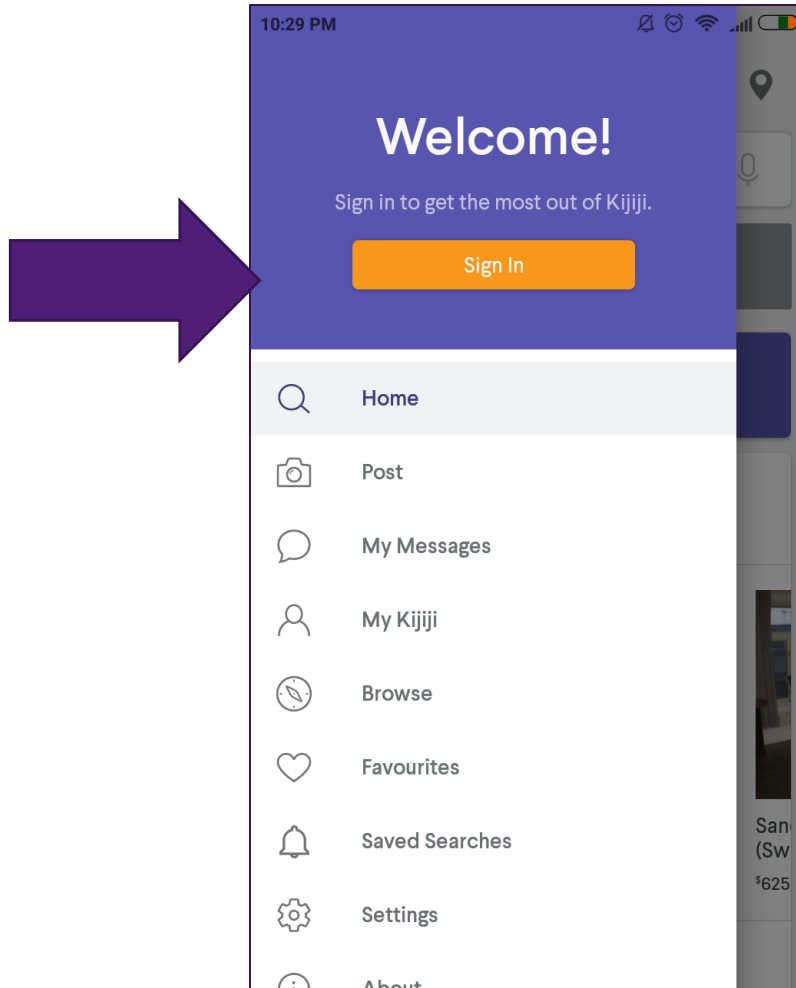
SIGNING IN TO THE KIJJI APP

If you want to access your ads and browsing history you will have to first sign in to the Kijiji App.

1. Access the Menu Screen by tapping the **Menu Button** in the top left corner of the Home Screen.



2. Tap the **Sign In** button to go to the Log In Screen.

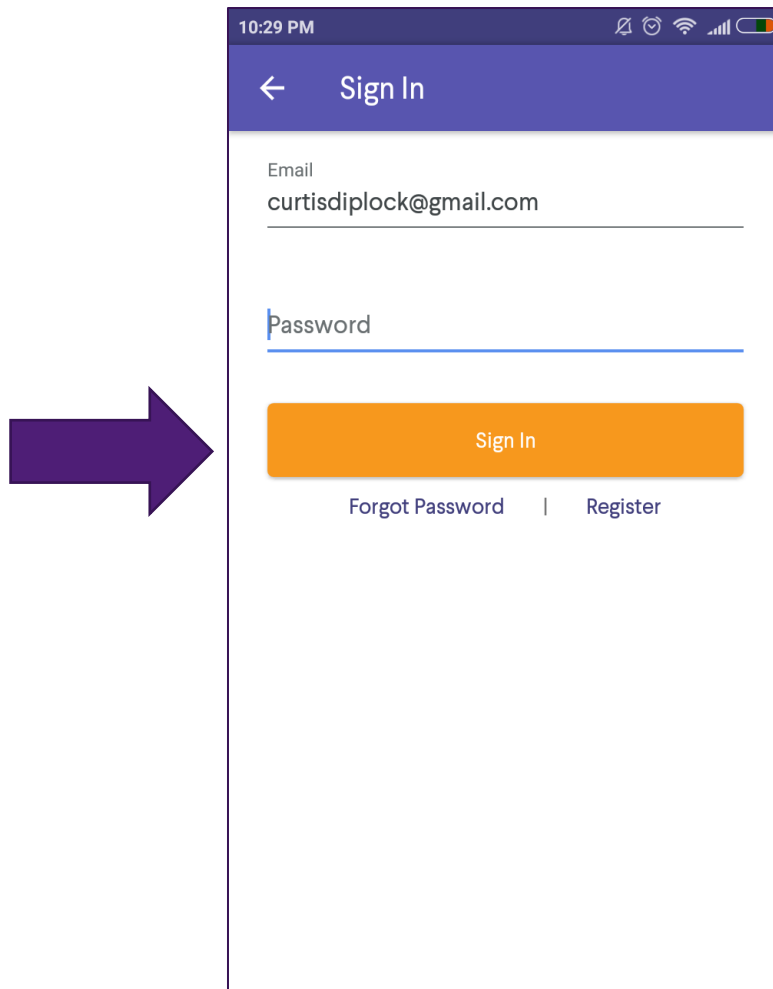


3. Enter your email and password into text boxes.



You can no longer sign in to the Kijiji App with a Facebook account

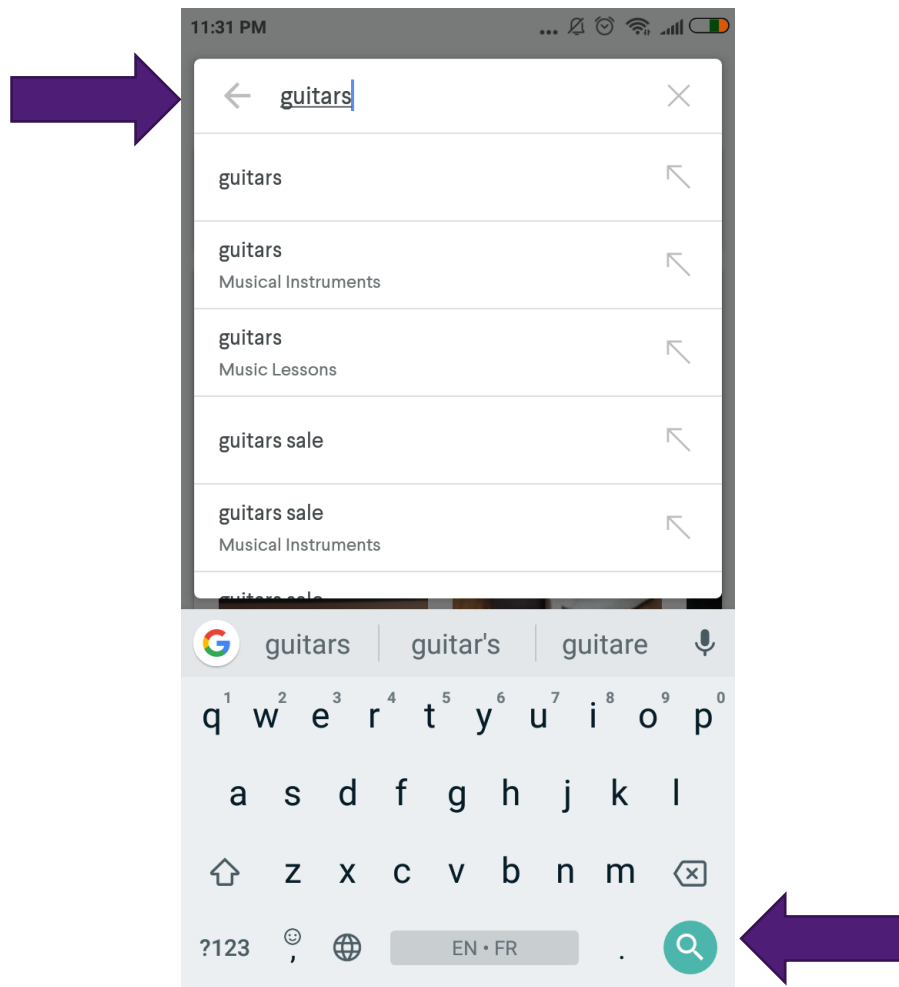
4. Once you have entered a valid email and password, tap the **Sign In** button to sign in to your account



SEARCHING FOR AN AD

Searching for ads is the easiest way to find the item or service that you are looking for.

1. From the Home Screen, tap the **Search Box** to activate it.
2. Type the name of the item or service you are looking for into the **Search Box** and press the search button on your keypad to complete the search.

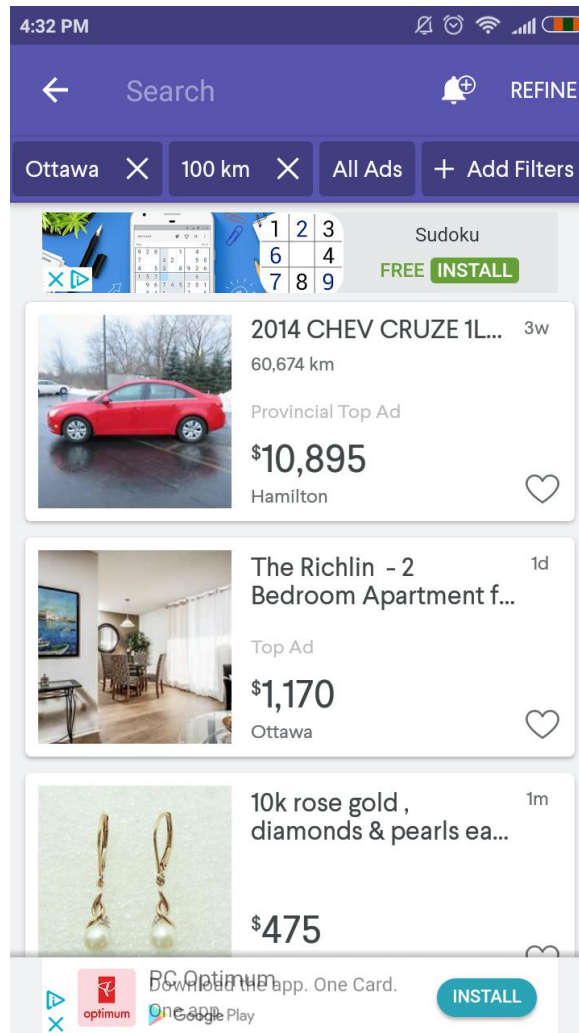


3. Scroll down to view all of your search results.
4. Now you can tap on one of the results to get more information about it.

ADDING A DISTANCE FILTER

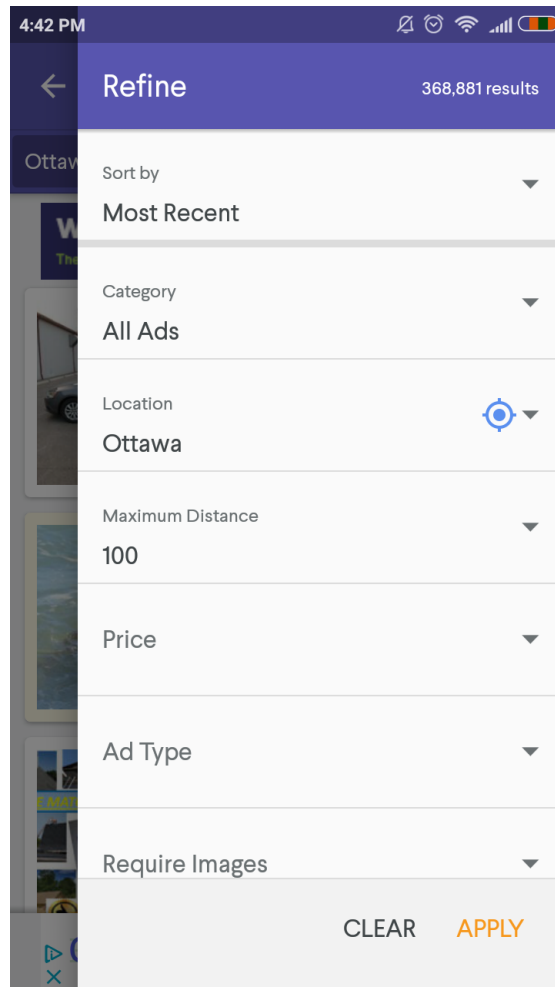
All the category section results can be adjusted with ad filters. Filters limit the adds you see based on specified criteria, such as distance or recency. Adding a filter limits the number of ads you will see, but it will make searching for a specific type of ad much easier.

1. To add a filter, tap the **Add Filters** button from the Search screen.



You should now see the Refine Screen

2. Tap the **Maximum Distance** tab to open it.



3. Choose a new distance of 25km to refine your search to a smaller area.



Refining your search parameters will give you less results, but they will be more specific.

4. Tap the Apply button to view your new search results.

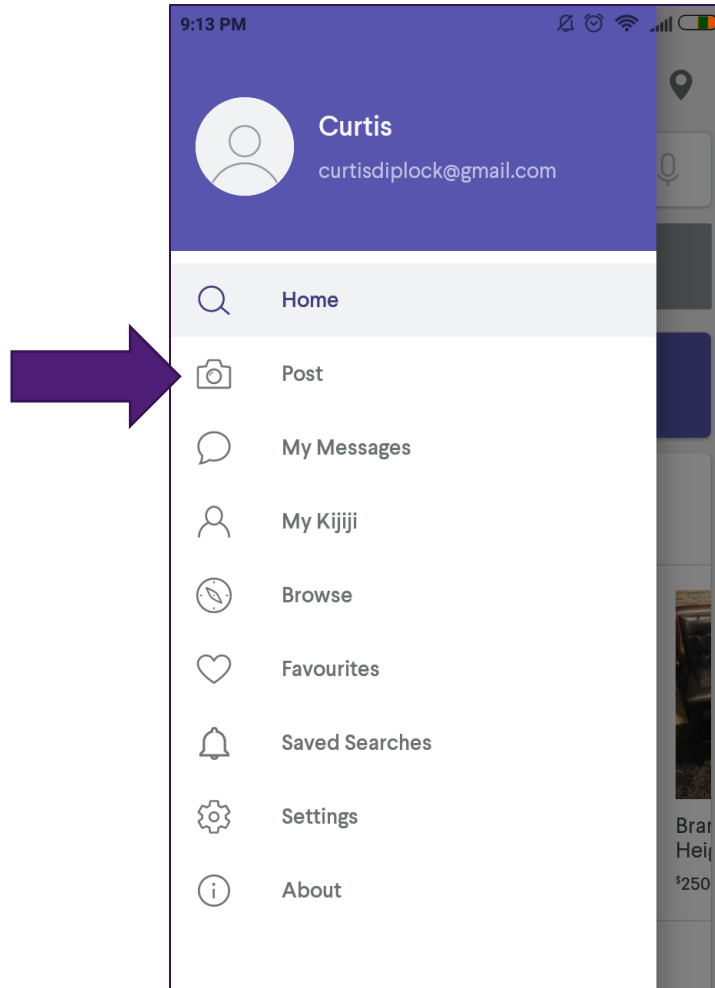


You can add a variety of different search filters using this method

POSTING AN ADD

Post an ad on Kijiji if you have a service or item you want to sell.

1. From the Menu Screen, tap the **Post** button





Now you should be on the Post Screen.

2. Tap the **Add a Photo** button to choose a photo from your phone or take a new photo.
3. Once you have a photo on your post, add a title to your post by tapping on the **Title Box** and typing your desired title in the text field.
4. Now add a description by tapping on the **Description Box** and typing a description in the text field.

11:54 PM

Post

Title
Giant remote

Description
A very large and unweildy remote control. It is programmable, but not user freindly.

Category
buy and sell › electronics ▼

Details
I am offering

Price
Fixed Price ▼ | \$ Amount

Preview Ad Post Ad

5. Choose a category by tapping on the **Category drop-down menu** and selecting a category that matches your item or service.
6. Set the price of your item of service by typing a price into the **\$ Amount box**.
7. Tap the Post Ad button to post your ad

Your ad should now be posted for other Kijiji users to see.

CHAPTER 3: REFERENCE MATERIAL

This section contains reference information about the Kijiji App, such as an FAQ section and a troubleshooting guide.

FREQUENTLY ASKED QUESTIONS

This section addresses a variety of questions you may have about the Kijiji App.

Question: How do I sign in to my Kijiji account?

Answer: If you already have a Kijiji account just open the Kijiji menu screen and tap the **Sign In** button, then enter the email and password associated with your account. See the [Signing In to the Kijiji App](#) section for more detailed instructions. If you do not have a Kijiji account, tap the **Create Account** button and follow the instructions.

Question: How long will my Kijiji Ad last?

Answer: Ads in most categories stay on Kijiji for 60 days. The exceptions are vacation rental ads, which only stay up for 31 days.

Question: How do I post an add?

Answer: On the Kijiji Home screen, tap the **Post an Ad** button at the top of the screen, then follow the instructions. See the [Posting an add](#) section of this guide for more detailed instructions.

TOUCH GESTURES

Users must use touch gestures to navigate the Kijiji App interface. The following is a list of touch gestures and their descriptions, which will be helpful when navigating the Kijiji user interface.

Tap: Briefly touch the smartphone screen with your fingertip—often used for pressing icons or buttons

Double tap: Rapidly touch your smartphone screen with your fingertip twice

Drag: Slide your fingertip across the smartphone screen without losing contact—often used for scrolling.

Spread: Touch smartphone screen with two fingers and move them apart without losing contact with the screen—often used to zoom in to pictures.

Pinch: Touch smartphone screen with two fingers and move them together without losing contact with the screen—often used to zoom out of pictures.