

▪ Register on the Platform and Create a Migrant Worker Profile
▪ Upload Personal Documents (Passport, Visa, etc.)
▪ Submit Health Check Reports and Medical Documents
▪ Track Profile Verification Status
▪ Apply for Job Opportunities Posted by Agencies
▪ Search for and Filter Job Opportunities Based on Skills
▪ View Job Application Status and History
▪ Cancel Job Applications if Necessary
▪ Apply for Skill Certifications and Training Programs
▪ Track Progress in Online Courses and Certifications
▪ View Available Training Courses and Programs
▪ Take Certification Exams Online
▪ Issue and Download Digital Certificates
▪ Provide Feedback on Training Programs
▪ Request Re-Enrollment in Failed Courses
▪ View Job Alerts and Notifications from Agencies
▪ Track Job Interview Status and Updates
▪ Register for Worker Insurance Through SLBFE
▪ Check Status of Insurance Application

▪ Submit and View Worker Insurance Payment History
▪ Communicate with Agencies Regarding Job Applications
▪ Rate and Provide Feedback on Employers
▪ Track Employer Compliance and Feedback
▪ Submit Complaints About Agencies or Employers
▪ Job letter
▪ Download Job Contract and Placement Details
▪ Verify Contract Authenticity and Legality
▪ Receive Notifications on Job Offer Acceptance or Rejections
▪ Participate in Surveys to Provide Feedback on the Platform
▪ View Migration Trends and Access Worker Statistic agency
▪ Register a New Recruitment Agency on the Platform
▪ Verify Agency Credentials and Legitimacy
▪ Post Job Opportunities on Behalf of Employers
▪ Search and Filter Job Listings for Workers
▪ Review and Shortlist Job Applicants for Employers
▪ Communicate Job Requirements to Migrant Workers
▪ Schedule Interviews Between Employers and Shortlisted Candidates

▪ Submit Placement Reports to SLBFE
▪ Rate and Review Job Applicants After Interviews
▪ Submit Agency Feedback to SLBFE for System Improvements
▪ Track Agency Performance Metrics and Job Placements
▪ Notify Workers About Upcoming Job Opportunities
▪ Review Application Histories for Selected Workers
▪ Track the Progress of Pending Applications and Job Placements
▪ Provide Feedback to SLBFE About System Features or Issues
▪ Monitor Worker Compliance with Training Requirements
▪ Submit Agency-Related Complaints and Escalate to SLBFE When Needed
▪ Access Analytics and Reports on Worker Performance worker
▪ Register New SLBFE Staff Members
▪ Submit and verify personal documents for migrant workers
▪ Track Document Verification Status of Workers
▪ Approve or Reject Health Check Reports for Workers
▪ Register workers for training courses
▪ Issue training certificates upon successful completion
▪ Monitor training course progress for workers

▪ Approve or Reject Worker Insurance Applications
▪ Track Worker Insurance Status
▪ Manage the Verification Process for Documents
▪ Communicate with Migrant Workers Regarding Status Updates
▪ Monitor Complaints and Escalate Unresolved Issues
▪ Handle Worker Complaints and Grievances
▪ Approve or Reject Job Applications for Migrant Workers
▪ Approve or Reject Employer Contract Details
▪ Track Job Application Statuses and Send Updates to Workers
▪ Monitor Job Application History for Each Worker
▪ Track and Manage Worker's Job Placements and Statuses
▪ Generate Compliance Reports for Employers and Workers
▪ Approve or Reject Job Applications from Migrant Workers
▪ Review and Approve Migration Documents
▪ Approve Employer Profiles and Job Offers
Admin
▪ Register User
▪ Login and Authenticate User
▪ Reset User Password

▪ Update User Profile
▪ Deactivate Account
▪ Assign Roles and Permissions
▪ View User Activity Logs
▪ Send Notifications and Alerts
▪ Verify User Identity
▪ Manage User Sessions
▪ View and Generate System Activity Reports
▪ Approve or Reject Registration Requests for Migrant Workers
▪ Approve Worker Insurance Applications
▪ Assign Permissions for Different User Roles
▪ Monitor User Login History and System Security
▪ Issue and Download Job Contract
▪ Receive Contract Authenticated Message
▪ Monitor Financial Transaction Accuracy
▪ Track and Approve Payment Transactions