TEAM DYNAMICS

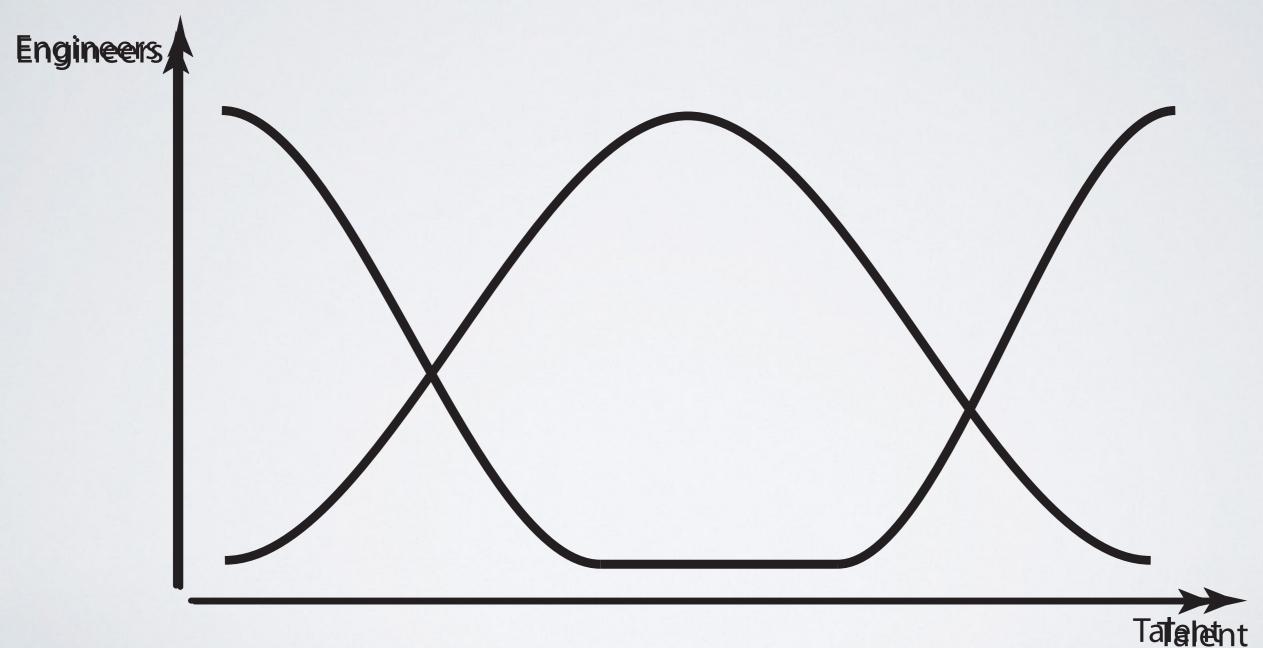
The Engineer Accelerator
Malcolm Knapp
11/11/15

WORKING WITH PEOPLE

- People work differently then you do
- · It takes time to learn how to communicate
- People have an emotional attachment to their work
- No one likes feedback

TALENT DISTRIBUTION

Aesumed



CONFLICT

- Engineering Conflict vs Professional Conflict
- Conflict is hard to work through
- · Conflict remains even if you do not deal with it

ISTHE PROBLEM REAL?

CONSISTENCY

It has happened at least three times

SOURCE

Thom

ACCOUNTABILITY

- Tracking
- Follow up emails
 - Agenda / Resolution
 - Due dates

PROBLEM STATEMENT

- Specificity
- Clarity

RESOLUTION

- You do not have all the information
- You are coming to a resolution together
- Specificity

AVOIDANCE

- Extraneous facts
- Shouting
- Insults
- Reversal of the issue
- Retaliation
- Refusal to meet

Stay calm Stay focused