

Date: 22-Sept, 2018

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms. Mishika (PC-4860)** was employed with **Promien Consultancy Services (P) Ltd.** from 12-May, 2008 to 15-Nov, 2013 in the role of **System Analyst** as a full time employee for 48 hours per week.

Mishika performed following duties on regular basis:

- Proficiently utilized her skills such as system integration, enterprise architecture, system analysis and design business information systems, BI and other ICT skills to identify, investigate and analyze business process.
- Played an important part in reporting issues and guided her team members in various projects.
- Performed different levels of testing in the software development process such as functional testing, integration testing, and also acceptance testing to identify and evaluate inefficiencies for business practice.
- Dedicatedly upgraded and maintained the existing systems as required.
- Effectively used online tools which analyze the software metrics, aggregate multidimensional data which helped the users and clients to view and extract data through drill options.
- Actively supported in system project decision making through decision support systems and supported ICT services.
- Efficiently used the sequence of steps such as requirement gathering, analyzing, planning, code deployment and testing which helps to generate models for the development and lifecycle of project through SDLC.
- Established the requirements, provided technical direction within software engineering project team and proactively prioritized efforts to meet milestones.
- Effectively worked with design team to ensure software solutions with elevating client side experience.
- Proactively participated in maintaining proper documentation for our organization commencing from SRS i.e. Software Requirement Specification, Project plan, Design Docs, Flowcharts and Comprehensive Reports of the concerned project.
- Competently updated her job knowledge by attending various workshops, seminars & trainings in cutting edge technologies.
- Conducted peer reviews to verify production code is in accordance with established quality standards.
- Improved organization's system quality by identifying issues and common patterns, and developing standard operating procedures.
- Contributed in software planning and estimating, status monitoring and reporting.

With Best Wishes

For: Promien Consultancy Services (P) Ltd.

Mr. Ravinder Pal

Human Resources Department/Reporting Manager

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