

FAQs

Count	Title	Category	New FAQ
1	What are the rules for the Funded Account?	Funded Accounts	The rules for the Funded Account are exactly the same as your Assessment account. However, with a Funded Account, there is no profit target.
2	Can I use an Automated Strategy?	General Questions	Subject to our policy on Prohibited Trading as described below, you can trade using an automated strategy.
3	How do you calculate the Daily Loss Limit?	Trading Rules	<p>The Daily Loss Limit is the maximum your account can lose in any given day. Daily Loss Limit is calculated using the previous day balance which resets at 5 PM EST. The Daily Stop compounds with the increase in your account.</p> <p>Example: if your prior day's end of day balance (5pm EST) was \$100,000, your account would violate the daily stop loss limit if your equity reached \$95,000 during the day. If your floating equity is +\$5,000 on a \$100,000 account, your new-day (5pm EST) max loss is based on your balance from the previous day (\$100,000). So, your daily loss limit would still be \$95,000.</p>
4	How do you calculate the Max Drawdown (STATIC)?	Trading Rules	Maximum drawdown is the maximum your account can drawdown before you would hard breach your account. When you open the account, your Maximum Drawdown is set at a defined % of your starting balance. This % is static and does not trail.
5	If I have a hard breach in my Funded Account and there are gains in the account, do I forfeit those gains?	Funded Accounts	<p>If you have gains in your funded account at the time of a hard breach, you will still receive your portion of those gains.</p> <p>For example, if you have a \$100,000 account and you grow that account to \$110,000. Should you then have a hard breach we would close the account. Of the \$10,000 in gains in your funded account, you would be paid your portion thereof.</p>
6	How are taxes handled?	General Questions	When trading a Funded Account for our firm, you are treated as an independent contractor. As a result, you are responsible for any and all taxes on your gains.
7	How will I see the charge on my Statement?	General Questions	Charges come across in the name of dashboardanalytix.com.
8	What is the minimum age I must be to be part of your program?	General Questions	You must be at least 18 years of age, or the applicable minimum legal age in your country, to purchase an assessment.
9	Is there a breach for inactivity?	Trading Rules	Yes. We will consider you inactive and your account will be breached if you do not have any trading activity on your account for 30 consecutive days.
10	Am I subject to any position limits?	Funded Accounts	<p>The maximum position that you may open is determined by your available margin.</p> <p>We reserve the right to increase the margin requirement, limit the number of open positions you may enter or maintain in the Funded Account at any time, and to revise in response to market conditions the drawdown levels at which trading in the Funded Account will be halted. We or the Broker reserve the right to refuse to accept any order.</p>
11	Do we manipulate the pricing or executions you receive in your Funded Account?	Funded Accounts	No. We do not have any control over pricing from the liquidity provider or on the executions on your trades.
12	How do I withdraw the gains in my Funded Account?	Funded Accounts	<p>Traders can request a withdrawal of the gains in their funded account at any time in their trader dashboard, but no more frequently than once per thirty (30) days. So, if you make gain in your funded account, you can request a withdrawal.</p> <p>When you are ready to withdraw the gains from your funded account, click the Withdraw Profits button in your trader dashboard and enter the amount to withdraw. All such gains are distributed via the available outbound payment solutions offered from time to time. Once your withdrawal request is approved, we will pay the monies owed to you. We reserve the right to change the withdrawal methods and options at any time.</p>
13	How Long does it take to receive my Funded Account?	Funded Accounts	Upon passing your Assessment, you will receive an email with instructions on how to access and complete both your "Know Your Customer" verification and your "Trader Agreement". Once both are completed and supporting documentation is provided, your Funded Account will be created, funded and issued to you typically within 24-48 business hours. You will receive a confirmation email once this account is being enabled.
14	Once I pass the Assessment am I provided with a demo or live account?	Funded Accounts	<p>Once you pass the Assessment, we provide you with a funded account, backed by our capital. The capital in your funded Account is notional and may not match the amount of capital on deposit with the Liquidity Provider. A Funded Account is notionally funded when actual funds in the account (i.e., the equity in a Funded Account represented by the amount of capital) differs from the nominal account size (i.e., the size of the Funded Account that establishes the initial account value and level of trading). Notional funds are the difference between nominal account size and actual capital in a Funded Account.</p> <p>Use of notional funding does not impact your trading conditions in any way.</p>
15	When can I withdraw the gains in my Funded Account and how does that affect my Maximum Drawdown?	Funded Accounts	Your first withdrawal can be requested at any time. Thereafter, you can request a withdrawal of the gains in your account every 30 days. When a withdrawal is approved, we will also withdraw our share of the gains, and your max drawdown will remain unaffected. The drawdown does not reset when you request a withdrawal.
16	Who is the counterparty to my trades?	Funded Accounts	For purposes of managing risk and minimizing transaction costs, we may offset or negate market risk and act as the direct counterparty to certain trades initiated in the Account. Such trades are executed at prices provided by arm's length third parties. This framework is intended to ensure you receive real market execution on your trades, while simultaneously allowing us to manage risk dynamically by routing existing positions or future orders to third parties for execution as we deem appropriate. We believe that such real market execution and dynamic risk management would not be possible or as cost-effective if trades were executed in simulated accounts. Regardless of whether we act as counterparty to your trades, the gain or loss on your funded account is not calculated differently. However, when we act as the counterparty to your trades, there is an inherent potential conflict of interest because your trades do not result in net gain or loss to us, as your trades would if we were not the direct counterparty.
17	Can I trade during News Events?	General Questions	Opening a position within 3 minutes before or after a News Event is prohibited. Any traders identified as having opened a position during a News Event are subject to having that position closed and the associated P&L removed from their account, having the leverage on their account reduced or having their account breached altogether. The Company has sole and absolute discretion in determining what constitutes a News Event. This rule is intended to protect the integrity of our program and is not meant to penalize traders who inadvertently trade through a news event.

18	Do I have to use one of your accounts for the Assessment or can I use my own?	General Questions	We have risk management software that is synced with the accounts we create. This allows us to analyze your performance in real time for achievements or rule violations. As such, you must use an account that we provide to you.
19	Do your accounts charge commissions?	General Questions	Funded accounts receive the same pricing and commissions as charged by our Liquidity Provider to other, self-funded, retail trading accounts.
20	How are affiliates credited?	General Questions	Affiliates are credited for referrals when a user creates an account using a link or discount code provided by the Affiliate.
21	What are the trading hours?	General Questions	Trading hours are generally set by the Liquidity Provider, unless set by our rules. We do not have any control over the trading hours. You can see the trading hours for each product by using the following methods: DXtrade – Right click symbol, select "Instrument Info" MatchTrader – Click symbol to expand, select "Info" cTrader – Navigate to Symbol Window, scroll down to see "Market Hours" for selected symbol
22	What Countries are accepted?	General Questions	Subject to compliance with applicable laws and regulations, traders from all countries, excluding OFAC listed countries, can take part in our program, unless otherwise limited at the Company's discretion.
23	What is the leverage?	General Questions	We offer up to 50:1 leverage on Forex and Metals, up to 10:1 leverage on Indices, up to 5:1 leverage on Oil and up to 2:1 leverage on Cryptocurrencies.
24	What is the policy on Prohibited Trading Activity?	General Questions	<p>You are also prohibited from using any trading strategy that is expressly prohibited by the Company or the Liquidity Providers it uses. Such prohibited trading ("Prohibited Trading") shall include, but not be limited to:</p> <ul style="list-style-type: none"> • Exploiting errors or latency in the pricing and/or platform(s) provided by the Liquidity Provider • Utilizing non-public and/or insider information • Front-running of trades placed elsewhere • Trading in any way that jeopardizes the relationship that the Company has with a Liquidity Provider or may result in the canceling of trades • Trading in any way that creates regulatory issues for the Liquidity Provider • Utilizing any third-party strategy, off-the-shelf strategy or one marketed to pass challenge accounts • Utilizing one strategy to pass an assessment and then utilizing a different strategy in a funded account, as determined by the Company in cooperation with Prop Account, LLC at their discretion • Attempting to arbitrage an assessment account with another account with the Company or any third-party company, as determined by the Company in its sole and absolute discretion. • Opening a position within 3 minutes before or after a News Event is prohibited. Any traders identified as having opened a position during a News Event are subject to having that position closed and the associated P&L removed from their account, having the leverage on their account reduced or having their account breached altogether. The Company has sole and absolute discretion in determining what constitutes a News Event. This rule is intended to protect the integrity of our program and is not meant to penalize traders who inadvertently trade through a news event. • If the Company detects that your trading constitutes Prohibited Trading, your participation in the program will be terminated and may include forfeiture of any fees paid to the Company. Additionally, and before any Trader shall receive a funded account, the trading activity of the Trader under these Terms and Conditions shall be reviewed by both the Company and the Liquidity Provider to determine whether such trading activity constitutes Prohibited Trading. In the case of Prohibited Trading, the Trader shall not receive a funded account. • Additionally, the Company reserves the right to disallow or block any Trader from participating in the program for any reason, in the Company's sole and absolute discretion. <p>To view all Prohibited Uses, please review our Terms and Conditions here, https://dashboardanalytix.com/client-terms-and-policies/?v=3acf83834396</p>
25	What Platform can I trade on?	General Questions	Our technology is currently integrated with DXtrade, MatchTrader & cTrader platforms via GoodyTrade.
26	What products can I trade?	General Questions	You can trade any products streamed by the Liquidity Provider into the available platforms, as such products may change from time to time. This includes FX pairs and CFD Indices, Commodities, Metals, and Cryptocurrencies.
27	Where do I track the progress of my account?	General Questions	Upon purchasing an Assessment, you will receive access to a trader dashboard where you can monitor your Assessment and Funded Accounts. The dashboard is updated every time we calculate metrics, which occurs roughly every 60 seconds. It is your responsibility to monitor your breach levels.
28	What is 1 lot equal to on the Trading Platform?	Trading Rules	<p>Forex: 1 lot = \$100k notional</p> <ul style="list-style-type: none"> • Index: 1 lot = 1 Contract <p>Exceptions:</p> <p>SPX500: 1 lot = 10 contracts</p> <p>JPN225: 1 lot = 500 contracts</p> <ul style="list-style-type: none"> • Cryptos: 1 lot = 1 coin • Silver: 1 lot = 5000 ounces • Gold: 1 lot = 100 ounces • Oil: 1 lot = 100 barrels
29	What is the difference between a Hard Breach and Soft Breach rule?	Trading Rules	<p>Soft breach means that we will close all trades that have violated the rule. However, you can continue trading in your Assessment or Funded Account.</p> <ul style="list-style-type: none"> • Hard breach means that you violated either the Daily Loss Limit or Max Drawdown rule. Both rules constitute a hard breach. In the event you have a hard breach, you will fail the Assessment or have your Funded Account taken away.
30	Can I hold positions over the weekend?	Trading Rules	Positions can be held over the weekend

31	How many Assessments and/or Funded accounts may I have active at one time	General Questions	<p>Evaluation Limits:</p> <ul style="list-style-type: none">• You are allowed to take only one evaluation of a specific account size and a specific plan tier at a time across all trading platforms.• Example: You can have one 100k One Step Plan and one 100k Two Step Plan active simultaneously. However, you cannot have one 100k One Step Plan on DXTrade and another 100k One Step Plan on cTrader, or 2+ 100k 1 Step plans on any combination of platforms. <p>Maximum Assessment Limits:</p> <ul style="list-style-type: none">• A maximum of \$1 million in active evaluation plans per person is permitted. This can be composed of multiple assessments, provided that none are the same account size and are within the same Step framework as described above. <p>Maximum Funded Limits:</p> <ul style="list-style-type: none">• A maximum of \$1 million in active funded plans per person is permitted.• If a customer passes multiple assessments and has 2 active funded accounts of the same account size, they will have 2 options:<ol style="list-style-type: none">1. Only have one funded account of that size open at a time and wait for the account to be breached before making the other funded account active.2. If no trading has taken place in either account, the customer can opt to combine the 2 accounts into a single account of double the size. <p>Compounding Limits:</p> <ul style="list-style-type: none">• There are no limits on compounding.• You can start with up to \$1 million of initial funding and grow the account to any balance you desire, including \$10 million, \$20 million, and beyond.
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