



Terms and Conditions

At The Expedition Collective, we believe the most memorable journeys are built on trust, clarity, and mutual respect. Our Terms and Conditions are not here to restrict your adventure but to protect and guide it. They set out how we collaborate, ensure your safety, and uphold our shared values of creativity, community, and cultural respect.

By choosing to travel with The Expedition Collective (TEC), you confirm that you have read, understood, and agreed to these Terms and Conditions. Together, we create a foundation that allows every expedition to be enriching, inspiring, and respectful of the places and people we encounter.

(Effective from 1st August 2025)

1. Eligibility and Participant Responsibility

Participants must be at least 18 years of age or have parental consent to join any TEC experience. You are responsible for the following:

- Keeping your account and personal information secure
- Ensuring your passport, visa, and travel documents are valid
- Arranging your own travel insurance and health precautions
- Meeting all local entry and exit requirements

TEC is not liable for issues arising due to personal oversight, missed flights, third-party failures, or document-related problems.

2. Booking, Cancellation and Refund Policy

- A booking is confirmed only upon receipt of either the full payment or a non-refundable advance of ₹10,000.
- You may choose to pay the full amount at the time of booking.
- The tour will run only if a minimum of 10 participants register. If this number is not met, you will receive a full refund.

If the tour is confirmed and you choose to cancel:

- The advance payment of ₹10,000 is non-refundable.
- If you have paid the full amount, ₹10,000 will be deducted as the cancellation fee, and the balance will be refunded.
- Refunds will be processed via bank transfer or as a credit note for a future TEC expedition. This will be decided on a case-by-case basis.
- Refunds are processed within 10 working days.

3. Usage Disclaimer

Use of TEC's website, content, or materials is at your own discretion. While we work with trusted service providers, TEC cannot guarantee or take responsibility for any shortcomings in third-party services such as accommodations, transportation, or visa facilitation.

4. Conduct and Behavioural Expectations

TEC promotes a safe, inclusive, and mindful travel environment. By joining, you agree to the following:

- Treat fellow participants, hosts, and communities with respect
- Strictly refrain from harassment, discriminatory remarks, or unsafe conduct
- Support the overall harmony and spirit of the group

Failure to follow these guidelines may result in removal from the experience without refund.

5. Intellectual Property and Media Use

All materials shared by TEC including photos, templates, workshop resources, and creative content are owned or licensed by us. You may not copy, modify, or share these materials without written permission.

By participating, you grant TEC the right to use photographs or videos taken during the journey for promotional and archival purposes unless you request otherwise in writing prior to the trip.

6. Force Majeure

TEC is not liable for cancellations or disruptions caused by events beyond our control including natural disasters, political unrest, pandemics, or government restrictions. In such cases, TEC will try to reschedule, offer credit, or issue partial/full refunds based on the situation.

7. Third-party Links and Services

Our website or email communication may include links to third-party sites or services for your convenience. TEC does not endorse or take responsibility for the accuracy or policies of these external sites.

8. Limitation of Liability and Indemnity

TEC and its affiliates are not responsible for any injury, damage, or loss you may experience while participating. All activities are voluntary and at your own risk.

By agreeing to these terms, you also agree to hold TEC harmless and indemnify us against any legal claims or costs arising from your personal actions or violation of these terms.

9. Privacy

TEC is committed to protecting your data. We only collect and use personal information necessary to manage your experience. By signing up, you agree to our Privacy Policy, which outlines how your data is handled and safeguarded.

10. Modifications

TEC reserves the right to update these terms without prior notice. Continued participation or use of TEC's services implies acceptance of any revised terms.

11. Contact

If you have questions about these terms or your booking, please email us at info@theexpeditioncollective.in or theexpeditioncollective@gmail.com.