



## EMS QUALITY ASSURANCE AND IMPROVEMENT PROGRAM

**Effective:** October, 4, 2017  
**Replaces:** January 22, 2007  
**Review:** July 2023

**Resources:**

Health and Safety Code, Division 2.5 Sections 1797.204, 1798

### I. Purpose

To identify primary responsibilities of all participants in the Santa Clara County EMS Quality Improvement Program (EQIP) and to ensure optimal quality of care for all patients who access the EMS system.

### II. Definition

The EMS Quality Improvement Program is an integrated multidisciplinary program that focuses on system improvement. Methods of evaluation are composed of structure, process, and outcome measurements.

### III. Requirements

- A. All prehospital care providers in the Santa Clara County EMS system will participate in the EQIP.
- B. EQIP indicators will be compliant with Title XXII, Division 9 Chapter 12, and modeled after the State of California Emergency Medical Services Authority (EMSA) Publication # 164, Emergency Medical Services System Quality Improvement Program Model Guidelines.
- C. The oversight for EQIP will be the responsibility of the EMS Medical Director with advice from the Prehospital System Quality Improvement Committee (PCSQIC).
- D. All prehospital provider agencies shall complete and review QI Indicators on a monthly basis and submit a report of their findings to the Santa Clara County EMS Agency. All data from the EQIP indicators will be maintained by the Santa Clara County EMS Agency.
- E. Each prehospital provider agency shall submit an annual report of quality improvement activities to the Santa Clara County EMS Agency.
- F. The Santa Clara County EMS Agency will provide an annual report of all quality improvement activities to the State EMS Authority.