

	<b>COUNTY OF SACRAMENTO</b> EMERGENCY MEDICAL SERVICES AGENCY	Document #	8068.04
	<u>PROGRAM DOCUMENT:</u>  <b>General Medical Complaint</b>	Initial Date:	01/24/19
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Signature on File

EMS Medical Director

Signature on File

EMS Administrator

**Purpose:**

- A. To establish a treatment standard for adult patients who have a general medical complaint not covered by any other treatment policy.

**Authority:**

- A. California Health and Safety Code, Division 2.5
- B. California Code of Regulations, Title 22, Division 9

**Protocol:**

1. ABC's/Routine Care-Supplemental O<sub>2</sub> as necessary to maintain SPO<sub>2</sub> ≥ 94%. Use the lowest concentration and flow rate of O<sub>2</sub> possible.
2. Identify any potential illness or injury and treat per appropriate policy.
3. If the patient has ALOC, consider possible causes using AEIOU-TIPS:
  - A – Alcohol, abuse of substances
  - E – Electrolytes
  - I – Infection
  - O – Oxygen (hypoxia), overdose
  - U – Uremia
  - T – Trauma, tumor, child maltreatment, toxic substance (or adverse reactions to medications)
  - I – Insulin (hypoglycemia)
  - P – Poisoning, Psych
  - S – Seizures, Sepsis, Stroke, Subarachnoid Hemorrhage
4. Consider ALS assessment as appropriate per county policies

**NOTE:** This policy is intended for medical complaints that do not fit in any other treatment category after careful assessment of general or non-specific medical complaints for specific causes. EMS personnel should be able to articulate the need for treatment. Any ALS intervention must be directed by another treatment policy. Transport as appropriate.

**Cross Reference:** PD# 8002 – Diabetic Emergency (Hypoglycemia/Hyperglycemia)  
PD# 8003 – Seizures  
PD# 8004 – Suspected Narcotic Overdose  
PD# 8015 – Trauma  
PD# 8018 – Overdose and/or Poison Ingestion

PD# 8020 – Respiratory Distress: Airway Management

PD# 8026 – Respiratory Distress

PD# 8038 – Shock

PD# 8060 – Stroke