

SAN JOAQUIN COUNTY
EMERGENCY MEDICAL SERVICES AGENCY

TITLE: EMS CAD Access and Data Requirements

EMS Policy No. 6301

PURPOSE: The purpose of this policy is to establish the required SJCEMSA access and submission of EMS data and information from computer aided dispatch (CAD) systems by Service Providers.

AUTHORITY: Health and Safety Code, Division 2.5, Section 1797.220; 1797.227, 1797.229

DEFINITIONS:

- A. "Service Provider" means any and all entities providing ambulance, air ambulance, non-transport advanced life support, and non-transport basic life support in San Joaquin County.

POLICY:

I. Service Providers shall provide access to, and submit as requested, EMS computer aided dispatch (CAD) data to the SJCEMSA, in an automated electronic format acceptable to the SJCEMSA on a monthly basis. CAD data shall include records for all emergency and non-emergency EMS service requests received. Each CAD dispatch record submitted to the SJCEMSA shall contain the following fields, as a minimum:

- A. Call Date.
- B. Incident and Response Number.
- C. County.
- D. Call Type (e.g. scene, inter-facility transfer).
- E. Emergency Medical Dispatch (EMD) Patient Type.
- F. MPDS Determinants
- G. Response Mode.
- H. Updated Response Mode.
- I. Mode of Transport.
- J. Updated Mode of Transport.
- K. Time Public Service Answering Point (PSAP) 1 or 2 as appropriate.
- L. Service Provider and Ambulance Provider.
- M. Vehicle ID Number.
- N. Time Call Answered.
- O. Time Call Received (In queue)
- P. Time Dispatched.
- Q. Time En Route.
- R. Time Arrived Scene.
- S. Time Call Staged.

Effective: October 1, 2021
Supersedes: December 15, 2005

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Approved: Signature on file
Medical Director

Signature on file
EMS Administrator

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- T. Time Departed Scene.
 - U. Time Arrived Destination.
 - V. Time Canceled (if applicable.)
 - W. Scene Response Map Zone.
 - X. Scene X, Y or other coordinate system accepted by County for GIS purposes.
 - Y. Call Disposition (i.e. final result of the call for this vehicle.)
- II. Service Providers shall maintain current records related to pre-hospital and dispatch personnel certification, licensing, and continuing education. Service Providers shall maintain a current roster of personnel on file with the EMS agency and shall submit information necessary to keep the roster current on a monthly basis.