



April 9, 2024

TO: All Kern County Emergency Medical Dispatch (EMD) Centers

FROM: Jeff Fariss

EMS Program Manager

Dr. Kristopher Lyon

Medical Director

Handwritten signatures of Jeff Fariss and Dr. Kristopher Lyon are placed next to their typed names.

SUBJECT: RETROACTIVE - EMD PROTOCOL v.14.0 IMPLEMENTATION

Effective by midnight on June 1st, 2023, all EMD centers are required to update medical priority dispatch protocols from version 13.3.0 to version 14.0. This action includes switching out card sets and updating PRO-QA software.

Please be sure to appropriately label EMD cards with Division provided labels depicting the approved response configurations for v.14.0 protocols. PRO-QA software update shall also include the approved response configurations.

If you have any questions regarding EMD-Q please contact Danielle Stemper at 661-868-5203 or by email at stemperd@kerncounty.com

Grounded in Health

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