



## Health Services Department

Public Health Division

Donald R. Rowe, Director

Thomas L. Charron, M.D., M.P.H.  
Health Officer  
Assistant Director

### EMERGENCY MEDICAL SERVICES

POLICY MEMORANDUM #3800

EFFECTIVE DATE: 07/01/92

APPROVED BY:

*Thomas Charron*  
THOMAS L. CHARRON, M.D., M.P.H., SOLANO COUNTY HEALTH OFFICER, EMS MEDICAL DIRECTOR

REVIEWED BY:

*John Kaminski*  
STEVEN J.A. KAMINSKI, M.D., F.A.C.E.P., ASSISTANT EMS MEDICAL DIRECTOR

**SUBJECT: EMERGENCY MEDICAL DISPATCH (EMD)  
CERTIFICATION/RECERTIFICATION**

AUTHORITY: CALIFORNIA HEALTH & SAFETY CODE, DIVISION 2.5, 1797.220

**PURPOSE/POLICY:**

Candidates requesting certification or recertification must meet the following requirements:

- I. CERTIFICATION – At a minimum, in order to be eligible for certification, an individual must:
  - A. Be at least 18 years of age and of good moral character.
  - B. Successfully complete a Solano County approved EMD training course (the EMD training program course completion record is NOT an EMD certificate and does not constitute evidence of certification).
  - C. Complete an eight (8) hour ride-along on a Solano County ALS unit (if not included in EMD training program).
  - D. Provide proof of CPR training according to the standards of the American Red Cross or American Heart Association.
  - E. Complete a Solano County EMD application:
    1. Applications must be received within six (6) months of the training program completion.
  - F. Items A through E may be waived at the discretion of the EMS Medical Director if the applicant is currently employed as a dispatcher at a CMED Center approved

by the EMS Office top provide arrival instruction. The Solano County EMD application and necessary documentation must still be submitted.

- G. Certification will be valid for two years.
- II. RECERTIFICATION – In order to be eligible for recertification the EMD must:
  - A. Complete a Solano County EMD recertification application.
  - B. Provide proof of continuing education.
    - 1. Attendance at 16 hours of review meetings in Solano County.
    - 2. CPR training according to the standards of the American Red Cross or American Heart Association.
    - 3. Eight (8) hours of ride along with an ALS unit in Solano County.
  - C. Eighty percent (80%) of retrospective audits within the last two years must show acceptable ratings (as determined by EMS Medical Director or designee). Additional ride along time may be required at recertification time by the EMS Medical Director.
  - D. Recertification may be completed up to six months before the end of the current certification. The effective recertification date will be two years from the end of the current certification.