

Solano County Health & Social Services Department



Mental Health Services
Public Health Services
Substance Abuse Services
Older & Disabled Adult Services

Eligibility Services
Employment Services
Children's Services
Administrative Services

Patrick O. Duterte, Director

EMERGENCY MEDICAL SERVICES AGENCY

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Michael A. Frenn
EMS Agency Administrator

Richard C. Lotsch, D. O.
EMS Agency Medical Director

POLICY MEMORANDUM 1705

EFFECTIVE DATE: 5/11/2006

REVIEWED/APPROVED BY:

A handwritten signature in red ink, likely belonging to Richard C. Lotsch, D.O.

RICHARD C. LOTSCH, D.O.; EMS AGENCY MEDICAL DIRECTOR

A handwritten signature in red ink, likely belonging to Michael A. Frenn.

MICHAEL A. FRENN, EMS AGENCY ADMINISTRATOR

PROVIDER AGENCY MEDICAL DIRECTOR

AUTHORITY: CALIFORNIA HEALTH & SAFETY CODE, DIVISION 2.5,

I. PURPOSE/POLICY:

Each authorized provider of ALS services in Solano County is required to have a Medical Director at all times. Provider Agency Medical Directors (PAMD) are the physicians designated by and under contract with local EMS Providers licensed to provide ALS services in Solano County. The PAMD will advise and coordinate medical aspects of field care undertaken by that provider in accordance with the policies and procedures of the Solano County EMS Agency. The Solano County EMS Agency requires provider medical directors to meet the following requirements or be approved by the EMS Agency Medical Director if individuals meeting these qualifications are not available.

II. Qualifications:

- A. Board certification by the American Board of Emergency Medicine or American Osteopathic Board of Emergency Medicine.
- B. Currently engaged in the practice of emergency medicine.
- C. Attended an EMS Agency orientation.
- D. Familiar with policies, procedures and protocols of the Solano County EMS Agency.

III. Role and responsibility in prehospital care.

A. Provide program oversight by:

1. Advising the Provider Agency in planning and evaluating the delivery of prehospital medical care by EMT-Is and EMT-Ps, reviewing and approving the medical content of all EMS training performed by the provider agency and ensuring compliance with continuing education requirements of the State and Local EMS Agency Policy.
2. Reviewing the medical components of the provider agency's dispatch system.
3. Assisting in the development of procedures to optimize patient care.
4. Reviewing and recommending to the EMS Agency Medical Director any new, noninvasive medical monitoring devices under consideration and ensure compliance with State and local regulation.
5. Evaluating conformance with legal documentation requirements of patient care.
6. Participating in direct observation of field responses as needed (ride along, etc).
7. Participating with the appropriate EMS committees and the local medical community.
8. Provide DEA licensing and required ordering forms necessary to obtain and prescribe controlled substances for use by the provider agency in accordance with Solano County protocols.

B. Audit and Evaluation of patient care by:

1. Assisting the provider agency in the development and implementation of a continuous quality improvement program to ensure the provision of quality patient care.
2. Evaluating adherence of provider agency medical personnel to medical policies, procedures and protocols of the Solano County EMS Agency.
3. Coordinating delivery and evaluation of patient care with base and receiving hospitals.

C. Investigation of medical care issues by:

1. Reviewing incidents of unusual or adverse patient outcomes, inadequate performance of EMS personnel and complaints related to the delivery of medical care.
2. Evaluating medical performance, gathering appropriate facts and, when appropriate, forwarding those facts in writing to the Solano County EMS Agency Medical Director.

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