



A DIVISION OF
HEALTH CARE SERVICES
AGENCY

San Joaquin County

Emergency Medical Services Agency



EMS Policy Memorandum No. 2024-02

DATE: June 4, 2024

TO: All Prehospital Personnel and Providers
Base Hospital Personnel

FROM: Katherine Shafer, M.D., EMS Medical Director
Jared Bagwell, EMS Director

SUBJ.: Management of Multi Casualty Incidents (MCI) and Resource Requesting in a
Tiered Response System

The purpose of this memorandum is to clarify the assignment of “Medical Group Supervisor” (MGS) during MCI’s and to provide guidance for resource requesting within a tiered response system during an MCI.

Rapid triage and transportation of the sick and injured is the primary priority during all MCI events. Assignment of the MGS role during an MCI is not exclusive to transport providers. The MGS may be the first qualified responder for the position on scene and is also consistent with the intent of SJCEMSA Policy No. 5001, Authority for Medical Emergency Management. The first qualified responder acting as MGS may remain in that role for purposes of better resource utilization (transporting resources) and patient movement. SJCEMSA Policy No. 7010, Multi Casualty Incident Field Operations, defines MGS in Section 5, 5.1 EMS FIELD MANAGEMENT PERSONNEL, Selection: “The Medical Group Supervisor shall be the first qualified responder for the position on the scene and, in accordance with local policy, may be a law enforcement, fire department, or private provider personnel.” The initial MGS may be relieved or assisted by personnel more qualified for the position such as transport provider field supervisor and/or management personnel as they arrive on scene.

During an MCI, resource requesting is the responsibility of the MGS. Both tiered responses of Advanced Life Support (ALS) and Basic Life Support (BLS) resources are available within San Joaquin County’s EMS System. MGS are expected to request the appropriate levels of service to effectively facilitate appropriate transport. Resource requesting shall be specific and clear to address both the levels of service.

Please contact SJCEMSA EMS Duty Officer or at (209) 468-6818 for any questions or concerns.