





Mary S. Fasang

 Milpitas, CA
 562.537.5150
 mary@maryfasang.com
 <https://www.linkedin.com/in/maryfasang/>

SKILLS

Cisco Identify Service Engine (ISE), Cisco DNA Center, Cisco Secure Endpoint, Cisco Umbrella, Cisco Performance Routing, QoS/DSCP, HSRP/GLBP/VRRP, IP-SLA, EEM, LiveAction, Solarwinds NPM, Splunk, VMware vCenter, working knowledge of Python/REST APIs

SELECTED ACCOMPLISHMENTS

- Successful data center relocation including upgrade from Cisco ASA to FTD and BGP multi-homed migration.
- Single-handedly executed 15+ office build-outs/moves in 6 years with less than 90 days lead-time including an office with 300+ call centers.
- In first month at DaVita, resolved all ongoing/outstanding patient access network issues previously deemed 'without solutions' and immediately increased business, development, and operations functionality and productivity.
- After unfruitful attempts by the ESB architecture group to resolve ongoing intermittent connectivity errors to a critical external vendor, researched, analyzed, and identified a solution to disable DNS caching for A records with a TTL of 59 seconds. This solution remediated all connectivity issues for multiple teams across the enterprise.
- Helped developers come up with a solution to leverage NetScaler to provide business continuity for controlled substance prescriptions for PCI TLS v1.0 retirement mandate deadline.

PROFESSIONAL EXPERIENCE

Network Engineer JKL Technologies, Newbury Park, CA 03/22 – Present | Cisco network refresh including DNAC/ISE for global automobile manufacturing company plants in preparation for SDA migration. Migrated corporate network from Ubiquiti to Meraki.

Network Engineer Trulite Glass & Aluminum, City of Industry, CA 10/18 – 02/22 | Responsible for overall support and operations of Cisco IWAN infrastructure and network/endpoint security for 35 offices. Managed Cisco Secure Endpoint and Umbrella. Configured Cisco Identify Service Engine (ISE) posturing/profiling. Aerohive to Cisco WLC 8.5 migration with EAP-TLS. Relocated data center.

Middleware Operations Support DaVita, El Segundo, CA, 02/11 – 09/18 | 24/7 operations support for ESB environment including nephrologist practice VPN connectivity with 99.9% availability.

Patient Access Support DaVita, El Segundo, CA, 03/09 – 02/11 | 24/7 second level support for patient registration system. Involved in project to automate HIPAA Eligibility Transaction System (HETS) eligibility checks for ~150k patients/month.

Systems Administrator Cymetrix, Long Beach, CA, 11/02 – 06/08 | Architected systems/network/telecom infrastructure to enable growth from one office to 5 national offices. Established site-to-site VPNs to access customer hospitals/medical EHR/EMR systems.

Systems Administrator/Security Consultant WaveBend Solutions, Los Angeles, CA, 04/00 – 03/02 IT support for 11 offices and ~200 global consultants. Architected Windows NT to 2000 Active Directory migration. Performed network security audit remediations.

CERTIFICATIONS

Cisco Certified Specialist Enterprise Core (ENCOR)
Cisco Certified Network Associate (CCNA) Routing and Switching
Cisco Certified CyberOps Associate (CBROPS)
Project Management Professional (PMP)
ITIL V3 Foundation certification

EDUCATION AND TRAINING

MBA, IS, California State University, Long Beach, May 2008
BS, MIS, California State University, Long Beach, May 1999