

Welcome to the ELIQUIS 360 Support Program

A resource guide for healthcare providers

Working Together for Patient Access to ELIQUIS



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Introducing the ELIQUIS 360 Support Program

ELIQUIS 360 Support is a savings, access, and benefits verification assistance program for patients prescribed ELIQUIS and their providers. **We help by offering:**

- Free trial offer activation and co-pay assistance for eligible patients*
- Access and benefits verification support
- Live specialists available Monday-Friday, 8 AM to 8 PM ET, for one-on-one assistance











^{*}Please click here for Full Eligibility Requirements and Terms and Conditions.



Start a Benefits Review in 3 Steps

- STEP 1: Complete the Benefits Review Form for ELIQUIS. This can be downloaded from the RESOURCES page at hcp.ELIQUIS.com or from the ELIQUIS 360 Support Provider Portal. You can also obtain printed copies of the form from your ELIQUIS representative.
- STEP 2: Have your patient review and sign the Patient Authorization and Agreement (PAA) portion of the form. The PAA can also be signed at **ELIQUIS.com/sign**.
- **STEP 3:** Fax the completed Benefits Review Form to ELIQUIS 360 Support at **1-855-674-8134** or upload it to the ELIQUIS 360 Support Provider Portal.

After the steps above have been completed and we receive your patient's form, we will contact the patient's prescription drug plan (also referred to as the payer) to obtain coverage information and share the results with your office. You will receive a Benefits Review Results Form (also known as a Summary of Benefits) which will provide a detailed explanation of your patient's prescription insurance coverage for ELIQUIS.

Benefits reviews are generally completed within 1 business day. Hospital benefits reviews are completed in 4-6 hours.

If there are formulary restrictions:

- A plan-specific prior authorization (PA) form will be sent to your office and pre-populated with provider demographic information
- Your office should complete the plan-specific form and send it back to the payer
- ELIQUIS 360 Support will help your office monitor progress on reviews







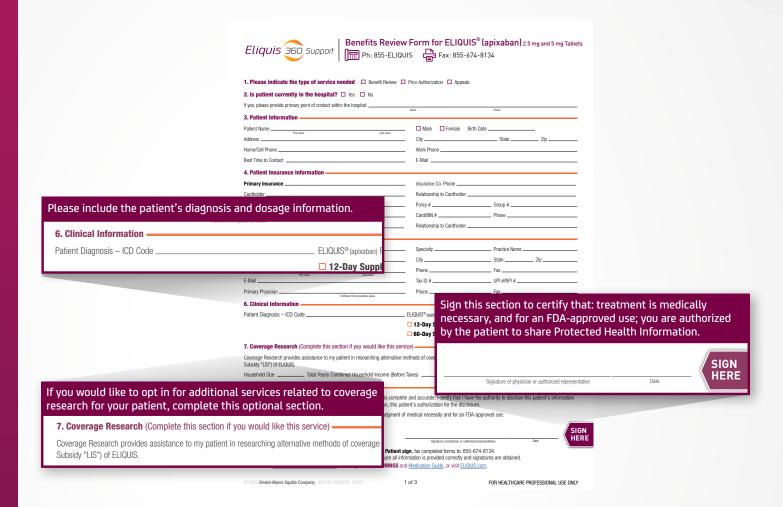






Benefits Review Form Guide

Please make sure that you and your patient accurately fill out the Benefits Review Form. Missed fields or signatures may cause a delay in processing results. Please pay special attention to the following:



FOR HEALTHCARE PROVIDER USE ONLY

IMPORTANT: Please review the Patient Authorization and Agreement (PAA) portion of the Benefits Review Form with your patient. The PAA can be signed at **ELIQUIS.com/sign** or a hard copy can be downloaded from the RESOURCES page at **hcp.ELIQUIS.com**. **NOTE:** Patient must read, sign, date, and receive a copy of the PAA.

Fax completed forms to **1-855-674-8134** or submit via the ELIQUIS 360 Support portal. We'll complete the benefits review and fax the results to your office.













Benefits Review Form for ELIQUIS and PAA

A printed copy of the ELIQUIS 360 Support Benefits Review Form and Patient Authorization and Agreement (PAA) can be found in the Benefits Review Carrier available through your ELIQUIS representative. You can also download a copy of the form here or, if you're registered to use the ELIQUIS 360 Support Provider Portal, at **ELIQUIS360providerportal.com**.

Please see below for a closer look at the Benefits Review Form and PAA.

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Benefits Review Form for ELIQUIS and PAA

Benefits Review Form for ELIQUIS® (apixaban) 2.5 mg and 5 mg Tablets A printe ation and Ph: 855-ELIQUIS Fax: 855-674-8134 Agreem represer to use the 1. Please indicate the type of service needed ☐ Benefit Review ☐ Prior Authorization ☐ Appeals **ELIQUIS** 2. Is patient currently in the hospital? \square Yes \square No If yes, please provide primary point of contact within the hospital: ___ Please s 3. Patient Information — _____ City ____ Benef Best Time to Contact ____ _____ E-Mail ____ ment 4. Patient Insurance Information —— 5. Provider Information — 6. Clinical Information -Patient Diagnosis - ICD Code _ _ ELIQUIS® (apixaban) Prescribed Dosage (mg) □ 2.5 mg Tablet □ 5 mg Tablet □ 12-Day Supply □ 30-Day Supply □ 35-Day Supply □ 60-Day Supply □ 90-Day Supply 7. Coverage Research (Complete this section if you would like this service) -Coverage Research provides assistance to my patient in researching alternative methods of coverage (such as Medicare Part D "Extra Help" also known as Low Income Subsidy "LIS") of ELIQUIS. Household Size _____ ___ Total Yearly Combined Household Income (Before Taxes) __ 8. Provider Certification I certify that, to the best of my knowledge, the information in the form is complete and accurate. I certify that I have the authority to disclose this patient's information and have obtained, if required by HIPAA or other applicable privacy laws, this patient's authorization for the disclosure. I certify that I have prescribed the product based on my professional judgment of medical necessity and for an FDA-approved use. $Please \ see \ below \ for \ Patient \ Authorization. \ Once \ both \ \textbf{Physician and Patient sign}, fax \ completed \ forms \ to: 855-674-8134.$ Incomplete or incorrect information may delay the process. Please ensure all information is provided correctly and signatures are obtained. Click here for <u>U.S. Full Prescribing Information</u>, including **Boxed WARNINGS** and <u>Medication Guide</u>, or visit <u>ELIQUIS.com</u>. FOR HEALTHCARE PROFESSIONAL LISE ONLY © 2022 Bristol-Myers Squibb Company. 432-US-2200195 04/22











Benefits Review Form for **ELIQUIS** and PAA

A printed copy of the ELIQUIS 360 Support Benefits Review Form and Patient Authorization and arrier available through your ELIQUIS

X



Patient Authorization and Agreement Form

reimbursement support services. To participate in the Program we will need to receive, use, and disclose your personal information. Please read this orscuse your personal minduon. Pease lead to form carefully and contact Bristol Myers Squibb ("BMS") and Pfizer at 1-855-ELIQUIS if you have any questions. Fax the signed copy to 1-855-674-8134. What information will be used and disclosed?

My personal information will be used and disclosed, including the information on this form, my contact information date of birth, health information and health records (including medications, biometric information, etc.), professional and employment information, financial and income information, insurance information, and information about the healthcare providers, pharmacists, health plans, and health insurers who provide services to me ("my caretakers").

Who will disclose, receive, and use the **information?** This authorization permits my caretakers to disclose my personal information to BMS, Pfizer, and their authorized agents and assignees. BMS, Pfizer, and their authorized agents and assignees may also share it with my caretaker and other healthcare providers, pharmacists, health insurers, and charitable organizations to determine if I am eligible for, or enrolled in, another plan

What is the purpose for the use and disclosure?
My personal information will be used by and shared with the persons and organizations described above in order to process my application and provide the Program's services to me, including to verify my insurance benefits, research insurance coverage options, determine my eligibility for the ELIQUIS co-pay assistance program, refer me to other plans or assistance programs that may be able to help or assistance programs that may be able to help me and improve or develop the Program's services. The Program may also contact my service providers and me about the Program and the services that are available as well as contact other healthcare providers and charitable organizations to determine if I'm eligible for, or enrolled in, another plan or program.

To submit an access or deletion request with respect to the Program, I may call 855-961-0474 or complete the online form at: program.

The patient or his/her personal representative must I provided with a copy of this Patient Authorization and Agreement Form after it has been signed.

The patient support program for ELIQUIS® (apixaban) (the "Program") is designed to provide you with reimbursement support services. To participate where earlier by law or I cancel it in writing. I may also cancel this authorization, in whole or in part, in

the future by writing to: ELIQUIS® (apixaban) Reimbursement P.O. Box 220688 Charlotte, NC 28222-0688

Notices. I understand that once my health

information has been disclosed to the Program, privacy laws may no longer restrict its use or disclosure. If I cancel this authorization, the Program will stop using or disclosing my information for the purposes listed here, except as allowed or required by law or as necessary to end my participation in the Program. I also have a right to receive a copy of this form after I have signed it. The Program agrees to use and disclose my information only for the purposes described in this authorization or as allowed or required by law. Neither BMS nor Pfizer sell or rent personal information collected about you from this Program. I further understand that I may refuse to sign this authorization and that if I refuse, my eligibility for health plan benefits and treatment by my healthcare providers will not change, but I will not have access to the Program services. I understand that certain state laws may allow for the right to request access to, or deletion of, my information. I understand that these state rights are not absolute and only apply in certain circumstances. Therefore, I acknowledge that BMS and Pfizer may not respond or address my request beyond the extent required or permitted under relevant laws. I agree that I may need to provide additional information in order to verify my identity, such as a government-issued ID, before BMS and Pfizer will honor a request to provide access to, or deletion of, my information. BMS or Pfizer will not discriminate against me for exercising my rights, but I understand that they may not be able to provide me with Program services if they are not able to use my information.

www.bms.com/dpo/us/request

Click here for <u>U.S. Full Prescribing Information</u>, including **Boxed WARNINGS** and <u>Medication Guide</u>, or visit <u>ELIQUIS.com</u>.

2 Bristol-Myers Squibb Company.

(continued on next page)

tient Authorization and Agreement Form (continued)

'ertifications. I certify that the personal information that I provide to the Program is true and . I agree that, at any time during my participation in the Program, Bristol Myers Squibb, d their agents may request additional documentation to verify my personal information. I nd that the Program may be discontinued or the rules for participation may change at any

m here or, if you're registered to use the

I HAVE READ THIS AUTHORIZATION AND AGREE TO) ITS TERMS:
Print name of Patient or Personal Representative:*	
Description of Personal Representative Authority:	Zip:*
Preferred Email Address:*	Phone:*
Patient Date of Birth:*	
The patient or his/her personal representative must be provide it has been signed. Power of Attorney documentation is require may fax the documents to 1-855-674-8134 or call 1-855-ELIQU	d if someone other than the patient signs. You
*	Date:

ative must be provided with a copy of this Patient Authorization and Agreement Form after it has been signed impany. 432-US-2200455 10/22 2 of 2











SUPPORT FOR PROVIDERS

Two Ways to Submit the Benefits Review Form



Send via Fax to 1-855-674-8134

- 1. After completing the Benefits Review Form for ELIQUIS*, have your patient review and sign the Patient Authorization and Agreement (PAA). The PAA can also be signed at **ELIQUIS.com/sign**.
- 2. Fax the signed and completed form to **1-855-674-8134**.
- 3. You will receive confirmation of receipt within 4 hours.
- 4. A Benefits Review Results Form will be returned via fax within 1 business day and will include:
 - · Financial responsibility and structure of benefits
 - Any applicable payer forms required
 - Instructions for what needs to be done next



Submit via the ELIQUIS 360 Support Portal

- 1. Log on to **ELIQUIS360providerportal.com**. If you haven't already done so, register to use the portal.
- 2. Click on Patient Enrollment on the toolbar. Fill out the online Benefits Review Enrollment Form.
- 3. Patient will review and sign the PAA via a downloaded printed copy or via eSignature. A hard copy of the signed PAA can be uploaded to the portal or faxed to **1-855-674-8134**.
- 4. Once submitted, your office will receive a call from an ELIQUIS 360 Support Live Specialist, as well as a fax detailing the patient's summary of benefits, within 1 business day. The benefits review results will also be visible in the Patient Documents section of the patient's profile.











^{*}By signing this form, you are certifying that you have received authorization to release the medical and/or other patient information relating to therapy to The Lash Group, Inc. (acting as an agent for Bristol Myers Squibb and Pfizer), for the purpose of seeking benefits review in initiation or continuation of therapy and any additional services that you have not opted out of on the form. Aggregate data regarding research requests for you and others may be shared with Bristol Myers Squibb and Pfizer.

SUPPORT FOR PATIENTS

How Patients Can Initiate a Benefits Review

- If you've prescribed ELIQUIS for your patient and you're unable to complete the Benefits Review Form while your patient is in the office, they can start the process on their own by calling ELIQUIS 360 Support at 1-855-ELIQUIS (354-7847) Monday-Friday, 8 AM to 8 PM ET
- Our live specialists will direct patients to ELIQUIS.com/sign for an electronic signature that will authorize us to conduct a benefits review
- > Patients will receive a Benefits Review Results Form within 1 business day of the benefits review request. If your patient gives consent, we will provide a copy of the results to your office as well



Live Specialists* are available to speak with patients about prescription insurance coverage assistance Monday-Friday, 8 AM to 8 PM ET.

1-855-ELIQUIS (1-855-354-7847)



Card activation for eligible patients is available 24 hours a day/7 days a week.







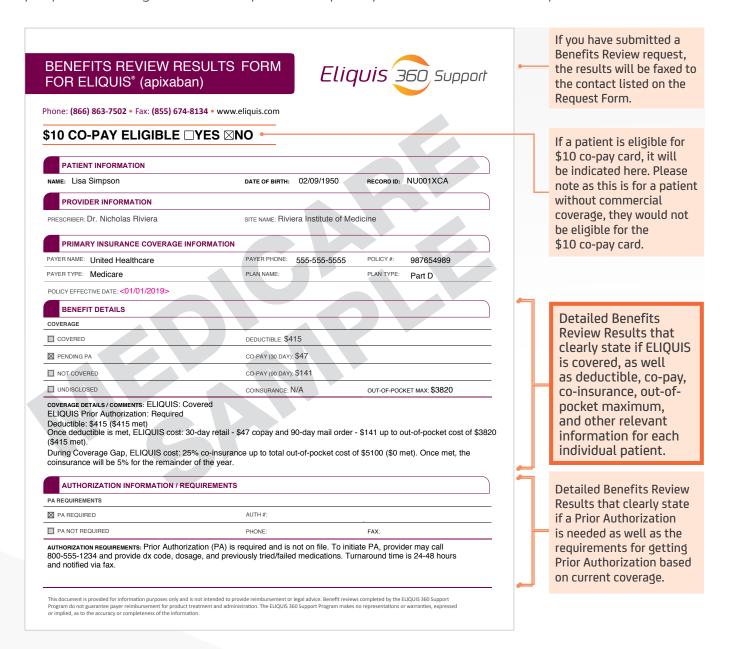




^{*}Includes bilingual specialists.

Sample Benefits Review Results - Medicare Part D

After the Benefits Review Form has been submitted, your office will receive information regarding your patient's coverage. This is an example of results you may receive for a Medicare Part D patient.







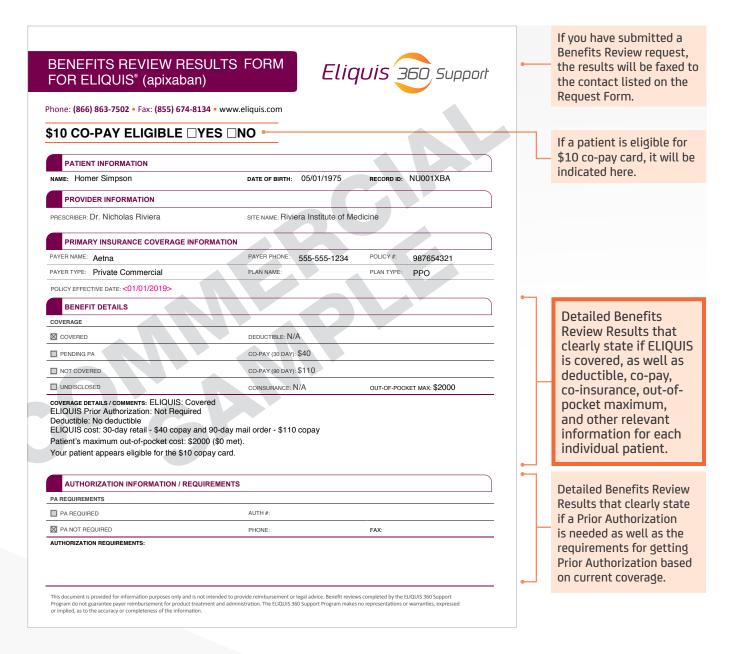






Sample Benefits Review Results - Private Commercial Insurance

After the Benefits Review Form has been submitted, your office will receive information regarding your patient's coverage. This is an example of results you may receive for a commercially insured patient.













Program Resources to Assist Patients and Providers



Other helpful ELIQUIS 360 Support program resources can be found at **hcp.ELIQUIS.com** including:

- > Formulary Coverage Look-Up Tool
- > Information about the \$10 Co-Pay Card and Free 30-Day Trial Offer
- > Downloadable Benefits Review Form
- > Select Patient and Physician Resources













Contact Information

For More Information





Visit hcp.ELIQUIS.com

Please click here for <u>U.S. Full Prescribing Information</u>, including **Boxed WARNINGS**



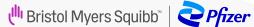
















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