

## AEP Texas Central Company Service Area, Issue Date: 01/13/2020

|                                     | Average Monthly Usage:   | 500 kWh   | 1000 kWh            | 2,000 kWh |  |
|-------------------------------------|--|---|---------------------|-----------|--|
|                                     | Average Price per kWh:   | 14.2¢   | 12.8¢               | 12.1¢     |  |
|                                     | This price disclosure is an example of the total average price you will pay for electric service reflecting all recurring charges and is based |   |                     |           |  |
| Electricity                         | on the following:  |   |                     |           |  |
| Price                               | Base Charge  | \$ 4.95 per billing cycle   |                     |           |  |
|                                     | Energy Charge  |   | 6.9 ¢ per kWh       |           |  |
|                                     | TDU Delivery Charges*  |   | 4.4846 ¢ per kWh    | 1         |  |
|                                     | TDU Delivery Charges*  |   | \$ 9.00 per billing | cycle     |  |
|                                     | *Prices are exclusive of state and local sales taxes and reimbursement for state miscellaneous gross receipts tax.                             |   |                     |           |  |
|                                     | Average price per kilowatt hour for electric service will vary according to your actual usage.   |   |                     |           |  |
| Other Key<br>Terms and<br>Questions | See Terms of Service for full listing of fees, deposit policy, and other terms.  |   |                     |           |  |
|                                     | Type of Product  | Fixed Rate  |                     |           |  |
|                                     | Contract Term  | 9 months  |                     |           |  |
|                                     | Do I have a termination fee or any fees associated with terminating service?   | Yes. Entrust Energy will charge a \$ 150.00 Early Termination Penalty if Customer terminates the Contract. In the case of a Switch, the Early Termination Penalty applies after the 3-day rescission period and prior to the end of the Term. This fee does not apply if Customer moves and provides a forwarding address and other evidence that may be requested to verify that the Customer has moved, as further explained in the Terms of Service. |                     |           |  |
|                                     | Can my price change during the contract?   | Yes.  |                     |           |  |
| Disclosure<br>Chart                 | If my price can change, how will it change and by how much?  | The price applied may be different from the price in this EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside of our control.  |                     |           |  |
|                                     | What other fees may I be charged?  | See Terms of Service for a full listing of fees, deposit policy, and other terms.   |                     |           |  |
|                                     | le this a pro pay or pay in advance  | No.   |                     |           |  |
|                                     | Is this a pre-pay or pay in advance product?   |   |                     |           |  |
|                                     | Does Entrust Energy purchase excess distributed renewable generation?  | No.   |                     |           |  |
|                                     | Renewable Content  | This product is sourced with 15.5% renewable.   |                     |           |  |
|                                     | Statewide Average for Renewable Content  | The statewide average for renewable content is 19.1%.   |                     |           |  |

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Hours of Operation: Monday - Friday 8:00 a.m. - 7:00 p.m. CST and Saturday 10:00 a.m. - 2:00 p.m. CST