

Electricity Facts Label
Reliant Energy Retail Services, LLC
Reliant PowerTracker®
AEP-Texas Central service area
Date: 04/15/2020

**Electricity
price**

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh, April 15 through May 14:	14.2 ¢	12.8 ¢	12.1 ¢
Average Price per kWh at \$3/MMBtu:	16.1 ¢	14.7 ¢	14.0 ¢
Average Price per kWh at \$8/MMBtu:	23.0 ¢	21.6 ¢	20.9 ¢
Average Price per kWh at \$13/MMBtu:	29.9 ¢	28.5 ¢	27.8 ¢

This price disclosure is based on the following prices:

Base Charge: \$5.00 per billing cycle
AEP-Texas Central Delivery Charges: \$9.00 per billing cycle 4.0861 ¢ per kWh
Base Energy Charge: 5.0¢ per kWh
Indexed Energy Charge: All kWh updated monthly

Indexed Energy Charge = $0.01388 \times \text{NYMEX Gas Price}^*$

* NYMEX = closing price of the monthly NYMEX natural gas futures contract, in \$/MMBtu.

Your monthly bill will be calculated by summing the Base Charge, the Delivery Charges, your usage multiplied by the Base Energy Charge and your usage multiplied by the Indexed Energy Charge.

Each month, the closing price of next month's NYMEX Natural Gas Futures Contract will be determined on the last day of trading for the contract. This closing price will be applied in the formulas above to determine the Indexed Energy Charge you will pay for the bill you receive based on meter readings after the 15th of the next month. For example, the Indexed Energy Charge charged for meter readings from June 15 to July 14 will be determined by multiplying the last settled price of the June NYMEX Natural Gas Futures Contract, established in the last week of May, by 0.01388.

To find the current price for this product, visit reliant.com/powertracker2020/tcc or call 1-866-RELIANT.

**Other Key
Terms and
questions**

Customers who cancel this product will be ineligible to re-enroll in Reliant PowerTracker® for 12 months after their cancellation date. See Terms of Service for full listing of fees, deposit policy, and other terms.

**Disclosure
Chart**

Type of Product	Indexed
Contract Term	Month to Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If the price can change, how will it change and by how much?	The price can change to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges after the Issue Date.

Disclosure Chart	What other fees may I be charged?	Fees not included in the price above: Disconnect Notice Fee: \$10; Returned Payment Charge: \$25; Disconnect Recovery: \$30; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does Reliant purchase excess distributed renewable generation?	Yes
	Renewable Content	This product is 10% renewable.
	Statewide average for Renewable Content	The statewide average for renewable content is 19%.
Reliant, PO Box 3765, Houston, TX, 77253 reliant.com, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week PUCT Certificate Number #10007		