

Electricity Facts Label (EFL)
Tara Energy - Fixed Rate Product: PTC Plan - 12
For Service Area: AEP Texas Central
2/5/2020

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|--|---|---|-----------------|-----------------|
| Electricity Price (Residential) | Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
| | Average price per kilowatt-hour: | 12.3 | 12 | 11.9 |
| | <i>The above rates have been estimated based on an average load factor.</i> | | | |
| | <p>This price disclosure is based on the following components of the price:</p> <ul style="list-style-type: none"> • Energy Charge Per kWh: 11.8¢ • AMS Charge: \$2.26 <p>This fixed price disclosure is an example that is calculated using (i) a per kWh Energy Charge (ii) the applicable Transmission and Distribution Service Provider ("TDSP") tariff as established by the Public Utility Commission of Texas ("PUCT"), (iii) a monthly base charge per ESI-ID of \$0.00, and (iv) all recurring charges.</p> <p>The average price per kWh does not include a JustGreen charge.</p> <p>The average price does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipts tax, or non-recurring charges such as (for illustration purposes only) special meter read/test fees, collection fees, disconnect/reconnect fees, etc., charged by the TDSP or by Tara Energy, as applicable.</p> | | | |
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| Other Key Terms and Questions | <i>See Terms of Service statement for a full listing of fees, deposit policy, and other terms</i> | | | |
| Disclosure Chart | Type of Product | Fixed Rate Product | | |
| | Contract Term | 12 Months | | |
| | Do I have a termination fee or any fees associated with terminating service? | Yes; \$0 with proof of move out (Otherwise \$175). | | |
| | Can my price change during contract period? | Yes | | |
| | If my price can change, how will it change and by how much? | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. | | |
| | What other fees may I be charged? | Agent Assist Fee: \$5.00 each time a customer service agent helps you make a payment. Insufficient Funds Charge: \$30. Late Fee: 5% of your late bill's past due amount See the "Additional Charges and Fees" and "JustGreen Product" section of Terms of Service for more details. | | |
| | Is this a pre-pay or pay in advance product? | No | | |
| | Does the REP purchase excess distributed renewable generation? | Yes | | |
| | Renewable Content | Between 10.4% and 100%, depending on whether the JustGreen option is selected. | | |
| | The statewide average for renewable content is: | 19.1% | | |

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