

**Electricity Facts Label (EFL)**  
**Just Energy - Fixed Rate Product: PTC Plan - 12**  
**For Service Area: AEP Texas Central**  
**2/5/2020**

	<b>Average monthly use:</b>	<b>500 kWh</b>	<b>1000 kWh</b>	<b>2000 kWh</b>
	<b>Average price per kilowatt-hour, March, 2020</b>	13.2¢	12.9¢	12.8¢
<b>Electricity Price (Residential)</b>	<p>This price disclosure is based on the following components of the price:</p> <ul style="list-style-type: none"> <li>• Energy Charge Per kWh: 12.7¢</li> <li>• AMS Charge: \$2.26</li> </ul> <p>This fixed price disclosure is an example that is calculated using (i) a per kWh Energy Charge (ii) the applicable Transmission and Distribution Service Provider ("TDSP") tariff as established by the Public Utility Commission of Texas ("PUCT"), (iii) a monthly base charge per ESI-ID of \$0.00, and (iv) all recurring charges.</p> <p>The average price per kWh does not include a JustGreen charge.</p> <p>The average price does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipts tax, or non-recurring charges such as (for illustration purposes only) special meter read/test fees, collection fees, disconnect/reconnect fees, etc., charged by the TDSP or by Just Energy, as applicable.</p>			
<b>Other Keys and Terms and Questions</b>	<i>See Terms of Service statement for a full listing of fees, deposit policy, and other terms</i>			
<b>Disclosure Chart</b>	Type of Product	Fixed Rate Product		
	Contract Term	12 Months		
	Do I have a termination fee or any fees associated with terminating service?	Yes; Yes; \$0 with proof of move out (Otherwise \$175)..		
	Can my price change during the contract period?	Yes, but only in the limited circumstances described below.		
	If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.		
	What other fees may I be charged?	Fees not included in above price: Agent Assist Fee: \$5.00 each time a customer service agent helps you make a payment. Disconnection Fee: \$25. Disconnection Notice Fee: \$20. Insufficient Funds Charge: \$25. Late Fee: 5% of your late bill's past due amount. Please See TOS for additional information regarding fees charged by TDSP. JustGreen: Please see "JE AutoPay" section in your Terms of Service for more details.		
	Is this a pre-pay or pay in advance product?	No		
	Does the REP purchase excess distributed renewable generation?	Yes		
	Renewable Content	Between 10.4% and 100%, depending on whether the JustGreen option is selected.		
	The statewide average for renewable content is	19.1%		

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Monday – Friday: 8:00 am to 8:00 pm CST Saturday: 8:00 am to 6:00 pm CST