



Southwest Power and Light ("SWPL")

Electricity Facts Label ("EFL") for AEP Texas Central Company Area

Plant-A-Tree Month to Month AutoPay E-Plan

Version No. SWPLPPLANT01222020.03.19.2020.M.AEPC (Term: Month to month)

Electricity Price

Average Monthly Usage	500 kWh	1,000 kWh	2,000 kWh
Average price per kWh based on monthly usage*	13.2¢	10.3¢	9.9¢

Thank you for choosing Southwest and thank you for choosing to support healthier wildlife, forests and rivers through Southwest's Plant-A-Tree AutoPay E-Plan (as is further explained below)! Southwest is pleased to provide you with this innovative and Texas-friendly variable price product.

The rates listed above are based on average usage patterns and a base energy price of 5.4¢ plus all charges from your Transmission and Distribution Service Provider ("TDSP") and the Electric Reliability Council of Texas ("ERCOT") (collectively, "Delivery Charges"), a \$9.95 Minimum Usage Fee (Southwest will not charge the Minimum Usage Fee for each billing cycle in which you use at least 1,000 kWhs), and Public Utility Commission of Texas ("PUC") fees and assessments.

The rates listed above are exclusively for first time customers signing up online at www.southwestpl.com and are in effect for the first billing cycle, after which the plan will convert to our standard, low month to month rate.

Other Key Terms and Questions

- **Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Southwest. Please review the historical price of this product available at www.southwestpl.com/docs/swpl-historicalpricing.pdf and toll free at (866) 941-SWPL or (7975).**
- Southwest has partnered with the Arbor Day Foundation to enable you to make a direct impact in the reforestation and conservation effort. For every 1,000 kWhs you consume under Southwest's Plant-A-Tree Month to Month AutoPay E-Plan, a tree will be sponsored by Southwest and then planted through the Arbor Day Foundation. For example, assuming the average homeowner uses 18,000 kWhs per year, this would result in 18 trees planted per home each year! Your enrollment in this plan allows you to make a positive impact on our great outdoors simply through your daily routine!
- *This is Southwest's "AutoPay E-Plan" available solely if you authorize monthly payments of your invoices via automatic recurring withdrawals from your bank account(s) or charges to your credit card ("AutoPay"). The above prices are not available if you do not sign up for and maintain AutoPay. If you elect to pay your invoice by any method other than an approved AutoPay method (as stated in Southwest's AutoPay Enrollment Form), you will be subject to an additional charge of 0.5¢/kWh, referred to as the "Payment Processing Fee."

Disclosure Chart

Type of Product	Variable
Contract Term	Month to month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during contract period?	Yes

	If my price can change, how will it change, and by how much?	Your price can change on a monthly basis to reflect actual price changes that are allowed by the PUCT due to costs of supply, market conditions, and changes in law or regulatory charges. The price applied in the first billing cycle may be different from the price in this EFL if there are changes to TDSP charges; changes to the ERCOT or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside Southwest's control.
	What other fees may I be charged?	<p>Fees not included in above price:</p> <ul style="list-style-type: none"> • Method of Payment: If you elect to pay your invoice by any method other than an approved AutoPay method (as stated in Southwest's AutoPay Enrollment Form), you will be subject to an additional charge of 0.5¢/kWh, referred to as the "Payment Processing Fee." • Late Fee: 5% of past due balances; • Insufficient Funds (e.g., if your check bounces): \$40; • Reconnect (e.g., if you want us to reconnect you after your service has been disconnected for non-payment): \$20; • Duplicate Bills, Credit Reference Letters, and Disconnect Notices: \$9.95; • Collections Processing (if your account is past due and must be submitted to our collections department): \$20; • Legal Fees (if your account is past due and must be submitted to an outside collection firm or to litigation): 25%-40% of amount due; and • Information on non-recurring fees charged by your specific TDSP is available in your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	No
	Renewable Content	15.7%
	The statewide average for renewable content is:	19.1%

This document is intended to summarize many provisions in your Terms of Service. See Terms of Service for a full listing of fees, deposit policy, and other terms.

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