

Electricity Facts Label
U.S. Retailers LLC dba Cirro Energy
Smart Secure 12
AEP TEXAS CENTRAL COMPANY (CPL) Service Area
Date: 12/03/2019

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	13.5¢	13.5¢	13.5¢

Energy Charge: 13.5 ¢ per kWh

The price you pay each month will consist of your Energy Charge. There is no Base Charge, Usage Charge, or Transmission and Distribution Utility Delivery Charges. The average price for electricity service will be the same at all usage levels.

Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average price shown. For more detail see the TDU service tariff for a listing of cities and authorized charges.

****Customers in the McAllen/Mission area formerly served by Oncor will not be assessed TC-2, TC-3, NDC, or SRC charges or the ADFIT credit associated with the SRC.**

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes. \$150. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
What other fees may I be charged?	Fees not included in the price above: Returned Payment Charge: \$30; Disconnect Recovery Charge: \$30; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Cirro Energy purchase excess distributed renewable generation?	No
Renewable Content	This product is 10% renewable.
Statewide average for renewable content	The statewide average for renewable content is 19%.

U.S. Retailers LLC dba Cirro Energy
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Customer Service: 1.800.MY.CIRRO (1.800.692.4776)
For Sales and Service: 7 days a week, 7 a.m. to 10 p.m. CST
PUCT Certificate Number #10177

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