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Electricity Price	<table><tr><td>Average Monthly Usage</td><td>500 kWh</td><td>1,000 kWh</td><td>2,000 kWh</td></tr><tr><td>Average price per kWh based on monthly usage*</td><td>13.3¢</td><td>10.4¢</td><td>10.0¢</td></tr></table> <p>Thank you for choosing Southwest! Southwest is pleased to provide you with this 100% renewable variable price product. The above price disclosure is based on average usage patterns and a base energy price of 5.5¢ plus all charges from your Transmission and Distribution Service Provider ("TDSP") and the Electric Reliability Council of Texas ("ERCOT") (collectively, "Delivery Charges"), a \$9.95 Minimum Usage Fee (Southwest will not charge the Minimum Usage Fee for each billing cycle in which you use at least 1,000 kWhs),and Public Utility Commission of Texas ("PUCT") fees and assessments.</p> <p>The rates listed above are exclusively for first time customers signing up online at www.southwestpl.com and are in effect for the first billing cycle, after which the plan will convert to our standard, low month to month rate.</p>	Average Monthly Usage	500 kWh	1,000 kWh	2,000 kWh	Average price per kWh based on monthly usage*	13.3¢	10.4¢	10.0¢
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Other Key Terms and Questions	<ul style="list-style-type: none">• Except for changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Southwest. Please review the historical price of this product available at www.southwestpl.com/docs/swpl-historicalpricing.pdf and toll free at (866) 941-SWPL or (7975).• *This is Southwest's "AutoPay E-Plan" available solely if you authorize monthly payments of your invoices via automatic recurring withdrawals from your bank account(s) or charges to your credit card ("AutoPay"). The above prices are not available if you do not sign up for and maintain AutoPay. If you elect to pay your invoice by any method other than an approved AutoPay method (as stated in Southwest's AutoPay Enrollment Form), you will be subject to an additional charge of 0.5¢/kWh, referred to as the "Payment Processing Fee."• You are choosing to support environmentally friendly, non-depleting, green energy by enrolling in Southwest's Renewable Healthy Heart of Texas Month to Month AutoPay E-Plan. If you sign up for this plan you are supporting the generation of environmentally conscious energy, and because of Southwest's purchase and retirement of renewable energy certificates or attributes from specific facilities, renewable energy resources will be proudly delivered to the Texas power grid in an amount equal to your yearly electricity usage consumed under this plan. Southwest may take up to three months following the close of a calendar year to make up any deficiency in renewable energy certificates provided in connection with the electricity product you choose.								
Disclosure Chart	Type of Product	Variable							
	Contract Term	Month to month							
	Do I have a termination fee or any fees associated with terminating service?	No							
	Can my price change during contract period?	Yes							

	If my price can change, how will it change, and by how much?	Your price can change on a monthly basis to reflect actual price changes that are allowed by the PUCT due to costs of supply, market conditions, and changes in law or regulatory charges. The price applied in the first billing cycle may be different from the price in this EFL if there are changes to TDSP charges; changes to the ERCOT or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside Southwest's control.
	What other fees may I be charged?	<p>Fees not included in above price:</p> <ul style="list-style-type: none"> • Method of Payment: If you elect to pay your invoice by any method other than an approved AutoPay method (as stated in Southwest's AutoPay Enrollment Form), you will be subject to an additional charge of 0.5¢/kWh, referred to as the "Payment Processing Fee." • Late Fee: 5% of past due balances; • Insufficient Funds (e.g., if your check bounces): \$40; • Reconnect (e.g., if you want us to reconnect you after your service has been disconnected for non-payment): \$20; • Duplicate Bills, Credit Reference Letters, and Disconnect Notices: \$9.95; • Collections Processing (if your account is past due and must be submitted to our collections department): \$20; • Legal Fees (if your account is past due and must be submitted to an outside collection firm or to litigation): 25%-40% of amount due; and • Information on non-recurring fees charged by your specific TDSP is available in your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	No
	Renewable Content	100%
	The statewide average for renewable content is:	19.1%

This document is intended to summarize many provisions in your Terms of Service. See Terms of Service for a full listing of fees, deposit policy, and other terms.

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customer.care@southwestpl.com; www.southwestpl.com