Residential Fixed Rate Electricity Facts Label (EFL)
Veteran Energy LLC
Basic 3 - February 12, 2020

Electricity Price

Here are some examples of how this pricing would look at different usage levels. Your average price may vary depending on your usage and the plan details listed below.

	Average Monthly Use:	**500 kWh**	**1,000 kWh**	**2,000 kWh**
Average Price per kWh:	AEPC	8.8¢/kWh	7.9¢/kWh	7.5¢/kWh

Your Average Price includes the Veteran Energy Energy Charge and monthly service fee, and your TDU Delivery Charges:

Veteran Energy charges per meter:

Energy Charge 3.0648¢ per kWh.

• A monthly Service Fee of $0.00 shall apply per billing cycle.

TDU Delivery Charges per meter:

• Your Average Price per kWh includes all recurring TDU Delivery Charges, which are passed through to you as follows:

☒ Pass-Through Product: TDU Delivery Charges are passed through to you as a separate line item on your monthly invoice. Please see your TOS for additional details. Your actual TDU delivery charges may vary based on usage and other factors, subject to your TDU tariff, and are passed through to you without markup.

☐ Bundled Product: Your Energy Charge includes all recurring TDU Delivery Charges. The terms and Total Average Prices described in this EFL apply to residential meters, as defined by your TDU tariff. Non-residential meters are subject to full pass-through of TDU delivery and monthly charges in addition to the energy charge and service fee listed above. If you request discretionary services, those charges will be passed through to you without markup.

• Some areas are subject to a TDU Underground Facilities and Cost Recovery Charge authorized by its city that is not included in the price above. See your TDU's tariff for a list of cities and authorized charges. You can determine the price and applicability of any such special charge at your service address by calling (800) 578-7070.

Disclosure Chart

Type of product?	Fixed rate
What is my term?	3 months
Will I have a termination fee or any fees associated with terminating service?	Early termination fees will apply. Throughout the term of your contract, an Early Termination Fee of $50.00 will apply.
Can my price change during the contract period?	Yes, in the limited circumstances described below.
If my price can change, how will it change and by how much?	In limited circumstances your price may change only if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control; or if Veteran Energy, in its sole discretion, determines there was an error in the rate or service classification information for your location(s) reported by ERCOT or your TDU.
What other fees may I be charged?	Your Average Price per kWh does not include any nonrecurring charges, state and local sales taxes, and reimbursement for the state miscellaneous gross receipts tax. For a description of all other fees, see the OTHER FEES section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No.
Does Veteran Energy purchase excess distributed renewable generation?	No.
Is this product renewable?	This product is 3 percent renewable.
What is the statewide average for renewable content?	The statewide average for renewable content is 19 percent.

Key Terms	Please see your Terms of Service for a full description of your rights and obligations.

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Veteran Energy Information	Veteran Energy Customer Care		Certification Number: 10199	
	Mail:	7001 SW 24th Avenue, Gainesville, FL 32607-3704	Email:	Care@VeteranEnergy.us
	Hours:	Monday through Friday, 7 a.m. to 6 p.m. CST	Website:	www.VeteranEnergy.us
	Phone:	(800) 578-7070	Fax:	(855) 477-1346

The Power to Give Back™

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