

ERCOT or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal,

		state or local laws or regulatory actions that impose new or modified fees or costs that are outside Southwest's control.
		Fees not included in above price:
		• Method of Payment: If you elect to pay your invoice by any method other than an approved AutoPay method (as stated in Southwest's AutoPay Enrollment Form), you will be subject to an additional charge of 0.5¢/kWh, referred to as the "Payment Processing Fee."
		Late Fee: 5% of past due balances;
		Insufficient Funds (e.g., if your check bounces): \$40;
	What other fees may I be charged?	 Reconnect (e.g., if you want us to reconnect you after your service has been disconnected for non-payment): \$20;
		Duplicate Bills, Credit Reference Letters, and Disconnect Notices: \$9.95;
		Collections Processing (if your account is past due and must be submitted to our collections department): \$20;
		Legal Fees (if your account is past due and must be submitted to an outside collection firm or to litigation): 25%-40% of amount due; and
		Information on non-recurring fees charged by your specific TDSP is available in your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	No
	Renewable Content	15.7%
	The statewide average for renewable content is:	19.1%

This document is intended to summarize many provisions in your Terms of Service. See Terms of Service for a full listing of fees, deposit policy, and other terms.

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