

<div><div><div><div><div><div></div><div><div>SOUTHWEST</div><div>POWER & LIGHT</div></div></div></div><div></div></div></div></div>	<div>Southwest Power and Light ("SWPL")</div> <div>Electricity Facts Label ("EFL") for AEP Texas Central Company Area</div> <div>Spirit of Texas Fixed Rate AutoPay E-Plan</div> <div>Version No. SWPLFIXSOTNOLSG01222020.02.27.2020.24M.AEPC (Term: 24 Months)</div>											
Electricity Price	<table><tr><td>Average Monthly Usage</td><td>500 kWh</td><td>1,000 kWh</td><td>2,000 kWh</td></tr><tr><td>Average price per kWh based on monthly usage*</td><td>13.6¢</td><td>10.7¢</td><td>10.3¢</td></tr></table> <p>Thank you for choosing Southwest! Southwest is pleased to provide you with this fixed rate plan. The above price disclosure is based on average usage patterns and a fixed base energy price of 5.8¢ plus all charges from your Transmission and Distribution Service Provider ("TDSP") and the Electric Reliability Council of Texas ("ERCOT") (collectively, "Delivery Charges"), a \$9.95 Minimum Usage Fee (Southwest will not charge the Minimum Usage Fee for each billing cycle in which you use at least 1,000 kWhs), and Public Utility Commission of Texas ("PUCT") fees and assessments.</p> <p>Please see your Terms of Service for a full description of your actual price and other applicable terms and charges. Your base energy price is a fixed price, and your average total price for the electricity service will vary according to your monthly usage, your maximum instantaneous peak load, and the amount of Delivery Charges (as defined in your Terms of Service) at the time of your usage, as permitted by the Rules of the PUCT (http://puc.texas.gov/agency/rulesnlaws/subrules/electric/Electric.aspx).</p>				Average Monthly Usage	500 kWh	1,000 kWh	2,000 kWh	Average price per kWh based on monthly usage*	13.6¢	10.7¢	10.3¢
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Other Key Terms and Questions	<p>• *This is Southwest's "AutoPay E-Plan" available solely if you authorize monthly payments of your invoices via automatic recurring withdrawals from your bank account(s) or charges to your credit card ("AutoPay"). The above prices are not available if you do not sign up for and maintain AutoPay. If you elect to pay your invoice by any method other than an approved AutoPay method (as stated in Southwest's AutoPay Enrollment Form), you will be subject to an additional charge of 0.5¢/kWh, referred to as the "Payment Processing Fee."</p>											
Disclosure Chart	Type of Product	Fixed										
	Contract Term	24 Months										
	Do I have a termination fee or any fees associated with terminating service?	Yes, \$175 unless you move during the Term as set forth in your Terms of Service or unless your service is terminated for a reason permitted by your Terms of Service.										
	Can my price change during contract period?	No, your base energy price cannot change unless a change of law occurs (if, for example, the PUCT approves a change in regulated charges from ERCOT or your TDSP).										
	If my price can change, how will it change, and by how much?	The price can change solely to reflect any increased costs that are due to changes in law or changes in regulatory charges permitted by the PUCT.										
	What other fees may I be charged?	Fees not included in above price: <ul style="list-style-type: none">Method of Payment: If you elect to pay your invoice by any method other than an approved AutoPay method (as stated in Southwest's AutoPay Enrollment Form),										

		<p>you will be subject to an additional charge of 0.5¢/kWh, referred to as the "Payment Processing Fee."</p> <ul style="list-style-type: none"> • Late Fee: 5% of past due balances; • Insufficient Funds (e.g., if your check bounces): \$40; • Reconnect (e.g., if you want us to reconnect you after your service has been disconnected for non-payment): \$20; • Duplicate Bills, Credit Reference Letters, and Disconnect Notices: \$9.95; • Collections Processing (if your account is past due and must be submitted to our collections department): \$20; • Legal Fees (if your account is past due and must be submitted to an outside collection firm or to litigation): 25%-40% of amount due; and • Information on non-recurring fees charged by your specific TDSP is available in your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	No
	Renewable Content	15.7%
	The statewide average for renewable content is:	19.1%
<p><i>This document is intended to summarize many provisions in your Terms of Service. See Terms of Service for a full listing of fees, deposit policy, and other terms.</i></p> <p>© 2020 Southwest Power & Light is an authorized trade name of Texpo Power, LP, PUCT Certificate No. 10126. 5773 Woodway Drive, Ste. 311, Houston, TX 77057; 866-941-SWPL (7975); 8:30am – 5:30pm, CST, Monday through Friday; Closed, Saturday-Sunday; customer.care@southwestpl.com; www.southwestpl.com</p>		