

Texpo Energy ("Texpo")

Electricity Facts Label ("EFL") for AEP Texas Central Company Area Texpo's Savings AutoPay E-Plan

| chergy | Version No. TXPSAVINGS01222020.02.27.2020.12M.AEPC (Term: 12 Months) | | | | | |
|-------------------------------|--|--|-------|-------|-------|--|
| Electricity Price | Average Monthly Usage | | 500 | 1,000 | 2,000 | |
| | | | kWh | kWh | kWh | |
| | Average price per kWh based on monthly usage* | | 15.1¢ | 12.2¢ | 11.8¢ | |
| | Thank you for choosing Texpo Energy! Texpo is pleased to provide you with this fixed rate AutoPay E-Plan. The above price disclosure is based on average usage patterns and a fixed base energy price of 7.3¢ plus all charges from your Transmission and Distribution Service Provider ("TDSP") and the Electric Reliability Council of Texas ("ERCOT") (collectively, "Delivery Charges"), a \$9.95 Minimum Usage Fee (Texpo will not charge the Minimum Usage Fee for each billing cycle in which you use at least 1,000 kWhs), and Public Utility Commission of Texas ("PUCT") fees and assessments. | | | | | |
| | Please see your Terms of Service for a full description of your actual price, and other applicable terms and charges. Your base energy price is a fixed price, and your average total price for the electricity service will vary according to your monthly usage, your maximum instantaneous peak load, and the amount of Delivery Charges (as defined in your Terms of Service) at the time of your usage, as permitted by the Rules of the PUCT (http://puc.texas.gov/agency/rulesnlaws/subrules/electric/Electric.aspx). | | | | | |
| Other Key Terms and Questions | • *This is Texpo's "AutoPay E-Plan" available solely if you authorize monthly payments of your invoices via automatic recurring withdrawals from your bank account(s) or charges to your credit card ("AutoPay"). The above prices are not available if you do not sign up for and maintain AutoPay. If you elect to pay your invoice by any method other than an approved AutoPay method (as stated in Texpo's AutoPay Enrollment Form), you will be subject to an additional charge of 0.5¢/kWh, referred to as the "Payment Processing Fee." | | | | | |
| Disclosure Chart | Type of Product | Fixed | | | | |
| | Contract Term | 12 Months | | | | |
| | Do I have a termination fee or any fees associated with terminating service? | Yes, \$175 unless you move during the Term as set forth in your Terms of Service or unless your service is terminated for a reason permitted by your Terms of Service. | | | | |
| | Can my price change during contract period? | No, your base energy price cannot change unless a change of law occurs (if, for example, the PUCT approves a change in regulated charges from ERCOT or your TDSP). | | | | |
| | If my price can change, how will it change, and by how much? | The price can change solely to reflect any increased costs that are due to changes in law or changes in regulatory charges permitted by the PUCT. | | | | |
| | What other fees may I be charged? | Fees not included in above price: • Method of Payment: If you elect to pay your invoice by any method other than an approved AutoPay method (as stated in Texpo's AutoPay Enrollment Form), you will be subject to an additional charge of 0.5¢/kWh, referred to as the "Payment Processing Fee." | | | | |

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| | Late Fee: 5% of past due balances; | | |
| | Insufficient Funds (e.g., if your check bounces): \$40; | | |
| | Reconnect (e.g., if you want us to reconnect you after your service has been disconnected for non-payment): \$20; | | |
| | Duplicate Bills, Credit Reference Letters, and Disconnect Notices: \$9.95; | | |
| | Collections Processing (if your account is past due and must be submitted to our collections department): \$20; | | |
| | Legal Fees (if your account is past due and must be submitted to an outside collection firm or to litigation): 25%-40% of amount due; and | | |
| | Information on non-recurring fees charged by your specific TDSP is available in your Terms of Service. | | |
| Is this a pre-pay or pay in advance product? | No | | |
| Does the REP purchase excess distributed renewable generation? | No | | |
| Renewable Content | 15.7% | | |
| The statewide average for renewable content is: | 19.1% | | |

This document is intended to summarize many provisions in your Terms of Service. See Terms of Service for a full listing of fees, deposit policy, and other terms. © 2020 Texpo Energy is an authorized trade name of Texpo Power, LP, PUCT Certificate No. 10126.

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