

1

How do you want to get around?



1 to 89 days

Rent

3 to 9 months

Subscribe

24 to 60 months

Lease

Your nearly new car

Purchase

ALL

CARS

SCOOTERS

VANS

CAMPERS

7/9 SEATS



Pick-up/Return Store

Majorca Palma Airport (PMI)



Pick-up date

20/08/2025

Time

12:00



Return date

23/08/2025

Time

12:00



SEARCH

☒ Return in the same Store

☒ I am 26 years old or more

Period: 3 days

2

Pick up: Majorca Palma Airport (PMI) 20/08/2025 - 12:00 &gt; Drop off: Majorca Palma Airport (PMI) 23/08/2025 - 12:00

[Modify](#)

Filters

Vehicle categories

Transmission

☐ Guaranteed model ☐ OK Mobility PLUS

25 Available vehicles

TODOS CARS SCOOTERS CARGO VANS 7/9 SEATS

Sort by: Lowest price

## Hyundai i10 or similar

Small cars

✈️ COLLECTION AT AIRPORT TERMINAL

Best price for these dates



4 5 M

UNLIMITED MILEAGE

## PREMIUM

- ✓ Activation **FASTTRACK**
- ✓ Premium coverage included
- ✓ Free cancellation and modification
- ✓ No Excess
- ✓ Refundable

-20% 70,41 €/day

56,33 € /day

169 € 3 days

CONTINUE

## SMART

- ✓ Premium coverage included
- ✓ No Excess
- ✓ Fuel tank full/ full
- ✓ Non-refundable

-20% 69,59 €/day

55,67 € /day

167 € 3 days

CONTINUE

## LITE

## STANDARD

- ✓ Fuel tank full/ full
- ✓ Non-refundable
- ✓ Excess

-20% 39,59 €/day

31,67 € /day

95 € 3 days

CONTINUE

3 instalments or 30 days interest free



Log in to Club OK and get a better price.



## Fiat 500 or similar

Small cars

✈️ COLLECTION AT AIRPORT TERMINAL

Highly sought after vehicle



## PREMIUM

- ✓ Activation **FASTTRACK**
- ✓ Premium coverage included
- ✓ Free cancellation and modification
- ✓ No Excess
- ✓ Fuel tank full/ full
- ✓ Refundable

## SMART

- ✓ Premium coverage included
- ✓ No Excess
- ✓ Fuel tank full/ full
- ✓ Non-refundable

## LITE

## STANDARD

- ✓ Fuel tank full/ full
- ✓ Non-refundable
- ✓ Excess

3

Pick up: Majorca Palma Airport (PMI) 20/08/2025 - 12:00 &gt; Drop off: Majorca Palma Airport (PMI) 23/08/2025 - 12:00

[Modify](#)

1. Search results &gt; 2. COVERAGE AND EXTRAS &gt; 3. Driver &gt; 4. Payment

**Hyundai i10** or similar  
Best price for these dates  
Small ESMS



Premium Rate x 3 days

**169,00 €**

## SUMMARY OF YOUR RENTAL

Premium Cover

**INCLUDED**

Promotional Code

Add code

[Apply](#)

-20%

**56,33 € / day**

169 € (3 days)

Your booking gives you

**338 Points OK CLUB****CONTINUE**☒ **Refundable rate:** cancellation and amendment at no extra cost.

## Protect your vacations! Select your cover of choice

## Premium Cover

SELECTED

Included in the price:

## EXCESS WAIVER

- ☒ Civil liability insurance
- ☒ Cover against damage to bodywork, windows and wheels
- ☒ Fast Track
- ☐ Roadside assistance
- ☐ Telemedicine services

See more

Included ✓

## Super Premium Cover

MORE COMPREHENSIVE

**11,00 €/day**

Included in the price:

## EXCESS WAIVER

- ☒ Civil liability insurance
- ☒ Cover against damage to bodywork, windows and wheels
- ☒ Fast Track
- ☒ Roadside assistance
- ☒ Telemedicine services

See more

Select

## Other coverages, options and complements

## Road Assistance

In case of a breakdown we replace your vehicle with another one of our fleet.

**33,00 € /booking**[ADD +](#)

## Othman Ktiri Foundation Donation

Get on board with our global social and humanitarian project.

**1,00 € /booking**[ADD +](#)

## Pet Pack

The perfect solution for people traveling with animals.

Includes:

- Pet safety belt
- Separation net
- OK Mobility gift

**25,00 € /booking**[ADD +](#)

See more

**CONTINUE →**

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## Enhance your cover for only 11,00 €/day



**Hyundai i10** or similar

Best price for these dates

Small ESMS



Premium Rate x 3 days <sup>i</sup>

### Premium Cover

Included in the price:

#### EXCESS WAIVER <sup>i</sup>

- ✓ Civil liability insurance
- ✓ Cover against damage to bodywork, windows and wheels
- ✓ Fast Track
- ✗ Roadside assistance
- ✗ Telemedicine services

Keep Premium Cover

RECOMMENDED

**Super** 11,00 €/day  
**Premium Cover** TOTAL 105,00 €

Included in the price:

#### EXCESS WAIVER <sup>i</sup>

- ✓ Civil liability insurance
- ✓ Cover against damage to bodywork, windows and wheels
- ✓ Fast Track
- ✓ Roadside assistance
- ✓ Telemedicine services

Change to Super Premium Cover

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Pick up: Majorca Palma Airport (PMI) 20/08/2025 - 12:00 &gt; Drop off: Majorca Palma Airport (PMI) 23/08/2025 - 12:00

[Modify](#)1. Search results > 2. Coverage and extras > **3. DRIVER** > 4. Payment**Hyundai i10** or similar

Best price for these dates

Small ESMS



Premium Rate x 3 days

**202,00 €****SUMMARY OF YOUR RENTAL**

Super Premium Cover

**INCLUDED**

Promotional Code

Add code

[Apply](#)**-20%****67,33 € / day**

202 € (3 days)

Your booking gives you

**404 Points OK CLUB****Your data**

Driver's name \*

Driver's surname \*

ID/passport number \*

Contact phone number \*

Email \*

Country \*

- ☐ I have read and accept the [General Terms and Conditions](#) for Vehicle Rental and the [Privacy Policy](#).
- ☐ Yes, I give my consent to receive information and personalized offers from OK MOBILITY GROUP. View our [Privacy Policy](#).
- ☐ I would like to join Club OK. I have read and accept the Club OK Program [Terms and Conditions](#) and the [Privacy Policy](#).



Free cancellation and amendment up to 1 hour before pick-up.

**Select type of payment**

VISA

Master

Credit card

Credit card

**bizum**

Pay with Bizum

**scalapay**

3 installments of 67,33 € without interest

**Klarna**

3 instalments or 30 days interest free

**amazon pay**

Use your amazon account

6

Pick up: Majorca Palma Airport (PMI) 20/08/2025 - 12:00 &gt; Drop off: Majorca Palma Airport (PMI) 23/08/2025 - 12:00

[Modify](#)

1. Search results &gt; 2. Coverage and extras &gt; 3. DRIVER &gt; 4. Payment

**Hyundai i10** or similar

Best price for these dates

Small ESMS



Premium Rate x 3 days

**202,00 €****SUMMARY OF YOUR RENTAL**

Super Premium Cover

**INCLUDED**

Promotional Code

Add code

[Apply](#)**-20%****67,33 € / day**

202 € (3 days)

Your booking gives you

**404 Points OK CLUB****Your data**

Driver's name \*

Driver's surname \*

ID/passport number \*

Contact phone number \*

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Free cancellation and amendment up to 1 hour before pick-up.

**Select type of payment**

Credit card



Pay with Bizum



3 installments of 67,33 € without interest



3 instalments or 30 days interest free



Use your amazon account

# GENERAL CONDITIONS OF CONTRACT OF VEHICLE RENTAL

# 7

Select your pickup destination and language

Destination

Spain (excluding the Canary Islas) ▾

Language

English ▾

English

Spanish

Portuguese

German

French

Català

italian

[General Condition of Car Rental](#)

[Motorcycle rental terms and conditions](#)

[Cargo vehicle rental terms and conditions](#)

[Campers rental terms and conditions](#)

The present **GENERAL CONDITIONS OF CONTRACT OF VEHICLE RENTAL** (hereinafter, "General conditions") shall regulate the contractual relationship between OK MOBILITY ESPAÑA S.L.U. (hereinafter, "Lessor" or "Rental Company") with registered office at Avda. Gran Vía Asima, 36, Polígono Son Castelló, 07009 Palma de Mallorca, Balearic Islands, with Tax ID B57334609 and the paying customer (hereinafter, "Lessee"), by virtue of which the first assigns to the second the use of a vehicle (hereinafter, "Vehicle") for the period, price and other conditions stipulated by the parties in the rental agreement (hereinafter, "Agreement"), which shall be executed and signed in the facilities of the Rental Company. If there is a discrepancy between the content of any point in the General Conditions and those signed between the parties, the latter will prevail.

**1. Object of the Agreement:** It is the rental without driver of the Vehicle described in the specific conditions of the Agreement for the private transport of passengers and their luggage, fulfilling all the General Conditions established in this document and described below. It is the responsibility of the Lessee to keep a copy of this agreement at all times in the Vehicle and at sight.

**2. Rental period, collection (Check-Out), return (Check-In), and extension:** The formalization of the lease is subject to verification by OK MOBILITY of the Lessee's compliance with the mandatory requirements outlined in the Contract. The minimum rental period shall be 1 day (24 hours) and the maximum shall be determined according to the Agreement. The rental days shall be calculated for 24-hours granting a grace period of 60 minutes from the date and time of the Vehicle Check-In stated in the Agreement. In the event that the aforementioned period is not fulfilled, the Lessor shall be authorised to charge the rental amount from the conclusion of the contract until the Vehicle is returned, in accordance with the applicable General Tariff, including mileage, damages, and a penalty for the economic losses incurred. This amount shall accrue daily from the date on which the Check-In should have taken place until the return, recovery, and preparation of the Vehicle. If the Lessee abandons the Vehicle, in addition to the aforementioned charges, they shall be liable for a Vehicle recovery fee, as well as all expenses and

According to certain municipal Ordinances, the document furnished to the Lessee which shows that the vehicle is leased must also be always placed in a visible spot and, if this obligation is not fulfilled, said penalty must be assumed and the management expenses established in point 13 must be paid.

**6. Objects found:** The Lessee must remove all personal belongings from the Vehicle. The Lessor shall not be held liable for any items found in the Vehicle. Notwithstanding this, any item found in the Vehicle may be sent to the Lessee upon express written request at [okmobility.com/feedback](https://okmobility.com/feedback). In such a case, the Lessor will charge a handling fee for the shipment of the items, in addition to the shipping costs, which shall be fully borne by the Lessee.

**7. In case of breakdown or accident outside the agreed rental period:** Once the contractual relationship between the Lessee and the Lessor (hereinafter the "Parties") has ended, the Lessee shall be responsible for 100% of the payment for any repairs and expenses incurred to the Vehicle.

**8. Prices and rates:** The Contract prices will be adapted to the General Valid Rate displayed for the entire public in the facilities and on the websites of OK Mobility or by other means determined by the Lessor, the content of which the Lessee expressly states they are aware of prior to this Contract, in particular those related to the type of vehicle and type of contract signed between the Parties. All prices will be indicated and valued in Euros (€). The price of fuel will be detailed when the Contract is signed between the parties. Due to the fluctuation in the prices of fuel, it is impossible to inform the Lessee in these General Conditions of the price thereof.

### 8.1. Rates available:

**8.1.1. Premium Rate:** refundable rate that allows changes to be made without an additional charge, these changes are subject to availability and the rate in effect on the day of the change. Additional charges may apply depending on the date, availability, change of Store or change of vehicle category, in accordance with the fare in force at the time. In addition, this rate offers cancellations of the reservation at no additional cost, which can be requested up to the start of the agreed rental period.

**8.1.2. Smart Rate:** No cancellations are allowed. It does allow changes at no additional cost up to 48 hours before the start of the agreed rental period, these changes are subject to availability and the rate in force on the day of the modification. Additional charges may apply depending on the date, availability, change of Store or change of vehicle category, in accordance with the rate in force at the time.

**8.1.3. Standard Rate:** Refundable rate that allows changes to be made without an additional charge, subject to availability and the rate in effect on the day of the change. Additional charges may apply depending on the date, availability, change of Store or change of vehicle category, in accordance with the fare in force at the time. In addition, this rate offers cancellations of the booking at no additional cost, which can be requested up to the start of the agreed rental period.

**8.1.4. Lite Rate:** This is a non-refundable rate and does not allow modification or cancellation.

### 8.1.5. Digital Key Rate:

**8.1.5.1. Activation of the Digital Key service:** In order to enjoy the Digital Key service, it is necessary to activate it at least 24 hours before the vehicle collection time, and follow the steps indicated for validation of documentation, proof of life and signing of the digital contract. It is required to validate both the ID card or passport, as well as the driving licence. All documents to be validated must be of sufficient quality/resolution. The sufficient quality level is set by biometric identity and document validation software when it is able to read the information contained in the documents. The biometric validation software is chosen by OK Mobility and can be modified at any time without prior notice.

If the documentation is not provided or is not of sufficient quality, or that the validation process and signing of the contract is not completed, you will not be able to unlock the vehicle digitally, and you will have to collect the keys at the counter.

The veracity and validity of the documentation provided is the sole responsibility of the customer.

If the web-based validation service is not operational for any reason or the quality of the documentation is not sufficient to be validated automatically, you can contact OK Mobility on +34 871 055 312 or consult our Customer Service FAQ at the following link: (<https://okmobility.com/es/help/alquiler-un-vehiculo/atencion-al-cliente>).

Important: Check that the data provided (email and telephone) are correct, as they will be the means of communication for the purpose of providing the links to



systems are used for on-mobility, it is Lessee's responsibility to ensure their correct installation in the rented vehicle and their proper use. The Lessee assumes the responsibility for personal and/or material damages, direct or indirect, resulting from the installation, lack of verification, and/or incorrect use of the restraint system by the Lessee. Loss and/or breakage are not covered by any of our coverages.

**19. Payments:** The customer is required to pay all amounts due to OK Mobility by credit card (VISA, MASTERCARD or AMEX) or debit card, unless otherwise agreed. Reservations made through our website may only be paid for using the aforementioned credit or debit cards. Failure by the customer to meet any payment obligation shall entitle OK Mobility to automatically terminate the rental agreement and to demand the immediate return of the vehicle, as well as payment of the outstanding amount.

To this end, OK Mobility may use third-party debt collection service providers, and the customer shall be liable for all costs incurred by OK Mobility during the debt recovery process, including, if necessary, the costs associated with recovering the vehicle.

**20. Currency:** The rates established by the Rental Company are valued in Euros (€) and can be converted into any other currency using the following converter: <https://www.google.com/finance/converter>. However, please note that the Rental company shall not be held responsible for any errors in the conversion. Payment can be made in the currency specified in the contract at all our facilities, exclusively with the credit cards mentioned in the previous section.

**21. Taxes:** All prices detailed in the rates include Value Added Tax (VAT). The Rental Company is not liable for any additional taxes imposed by any state, regional or local authority during the course of this Agreement.

**22. Jurisdiction and Applicable law:** This contract is governed by all of the National Legislation which is relevant to it. The Parties expressly submit to the Transport Arbitration Boards, Courts, and Tribunals of the country for any incidents and matters which arise from this contract, except for those regarding consumer goods which will be governed by the jurisdiction established in their own regulations.

**22.1.** In accordance with the regulation on online dispute resolution for consumer matters (EU Regulation No. 524/2013), reference should always be made to the EU platform for online dispute resolution. It also applies if there is no will participate in said procedure.

**23. Cancellation policy:** All cancellations must be made through the following channels, depending on the case:

If the cancellation is permitted under the rate conditions, it must be requested by calling **+34 871 055 312**. In the event of force majeure (such as natural disasters, wars, attacks, or the sudden serious illness or death of the Lessee, their parents, siblings, or children), duly substantiated, the cancellation must be processed via the link: **okmobility.com/feedback**, attaching the corresponding supporting documentation.

For Non-Refundable Rates, no refund will be issued except in cases of force majeure as described above.

OK MOBILITY is authorised to update these General Conditions and, consequently, make any modifications to the services it deems appropriate. OK MOBILITY must inform the Customer/Lessee in advance of the intended modifications, allowing them to properly exercise their right to reject such modifications applicable for the remaining contractual period.

The aforementioned communications between the Lessor and the Lessee must be conducted through appropriate means, ensuring written evidence of such communications, and always within a reasonable timeframe.

**In the event that, within 15 days from the date OK MOBILITY communicated the relevant modifications to the Lessee, no response is received, such modifications will be deemed accepted.**

**24. Customer service and claims:** If you have any suggestion for improving our services, please feel free to contact us in **okmobility.com/feedback**. Additionally, all of our facilities are equipped with official complaint forms that can be provided to you upon request from our staff members. We value your feedback and strive to continuously enhance our offerings based on customer input.

**25. Framework agreement:** These conditions constitute a framework agreement and apply to all rental agreements entered into between the Lessee and the Rental Company.