

Adarsh Kumar Shukla

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Bhopal, Madhya Pradesh, India

PROFESSIONAL SUMMARY

B.Tech Computer Science student with hands-on experience in building and deploying web applications. Developed an AI-powered customer support portal that improved resolution speed and a live cryptocurrency dashboard with high-performance data handling. Proficient in JavaScript, React.js, Firebase, Python, and data analytics.

EDUCATION

- B.Tech in Computer Science and Engineering

Technocrats Institute of Technology, Bhopal

2022 – 2026 (Expected)

CGPA: 7.2/10

- Class X & XII – CBSE

DAV HCL Public School, Malanjkhanda

X: 2020 – 80%

XII: 2022 – 66%

TECHNICAL SKILLS

- **Frontend:** HTML, CSS, JavaScript, React.js, Tailwind CSS
- **Database:** MongoDB
- **Data & Analytics:** Python, SQL, Pandas, NumPy, Matplotlib, Seaborn
- **Cloud:** Firebase, Google Cloud Platform (BigQuery)
- **Tools :**Git, GitHub, Netlify, Vercel

PROJECTS / EXPERIENCE

>Smart Customer Support Portal

(July 2025 | Bhopal, MP)

- Built a full-stack system for real-time complaint tracking, feedback collection, and ticket automation.
- Integrated Claude 3 to auto-summarize issues and suggest RCA/CAPA actions using NLP.
- Sent instant ticket confirmation emails to users via EmailJS, improving user engagement.
- Reduced manual analysis time by 70% and improved query resolution speed by 40% through AI insights.
- Secured admin access with Google Auth; deployed via Netlify.

(Tech Stack: JavaScript, Express, Firebase, EmailJS, Claude 3)

>Cryptora – Live Crypto Dashboard

(April 2025 | Bhopal, MP)

(Tech Stack- React.js, Redux, Chart.js, Tailwind CSS)

- Built a responsive crypto tracker with real-time pricing, historical charts, and currency filters, using the CoinGecko API.
- Managed global state with Redux and rendered dynamic visuals with Chart.js.
- Achieved sub-200ms data fetch latency; deployed via Vercel.

(Tech Stack: React.js, Redux, Chart.js, Tailwind CSS)

CERTIFICATIONS

- Google Cloud – Foundations of Data Analytics (Google)
- Deloitte – Data Analytics Virtual Simulation (Forage)
- Oracle – AI Foundations Associate (OCI, 2024)
- HackerRank – Python & SQL

SOFT SKILLS

- Analytical Thinking , Leadership
- Problem Solving , Adaptability
- Collaboration , Teamwork
- Verbal and Written Communication

ACHIEVEMENTS & ACTIVITIES

- Unstop Playstorm 2024 – Shortlisted in the top 5% for the MemeDrop app pitch (Round 2).
- DevFest Bhopal 2024 – Participated in GDG event on Web, Cloud & Mobile Tech
- Hackathons & Case Competitions – Active participant in idea-stage pitching & technical challenges