

Weixian Chen

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Education

Boston University

Boston, MA

Bachelor of Arts - Computer Science

Projects

Website Portfolio <https://theifhawk.github.io/>

- Designed and developed a personal site to host interactive dashboards, analytics case studies, and other personal projects.
- Showcased projects including sales performance dashboards and webscraping with Python

Custom PC Build & Hardware Troubleshooting Project

- Assembled a custom desktop PC including CPU, motherboard, RAM, GPU, and storage.
- Installed and configured Windows 10/11, BIOS/UEFI settings, and device drivers.
- Performed hardware diagnostics and troubleshooting for boot failures.
- Upgraded components and validated system stability and performance

Skills & Certifications

Technical Skills

- Operating Systems: Windows 10/11, macOS, Linux(basic)
- Networking: TCP/IP, DHCP, DNS, VPN troubleshooting, network printer setup
- Hardware & Software Troubleshooting
- Data & Programming: SQL, Tableau, Power BI, Excel, Python, C, HTML/CSS, Javascript
- Quick Learner, Strong Communicator, Critical Thinking, Analytical Skills

Certifications

- CompTIA A+ (Core 1 Passed; Core 2 In Progress)
- Google Data Analytics Professional Certificate

Work Experience

Associate - Uniqlo - Braintree, MA

2024 - Present

- Assisted customers and team members with technical issues on POS systems, mobile devices, and handheld inventory scanners, helping resolve checkout and system errors quickly.
- Delivered frontline customer support, assisting shoppers with questions, issues, and product needs while maintaining a calm, solutions-focused attitude.

Front Desk Concierge - Josiah Quincy Elementary School - Boston, MA

2019

- Managed and maintained daily student, staff, and visitor logs, ensuring accuracy in data entry and record-keeping.
- Collected, organized, and reported attendance and scheduling information to school administrators.