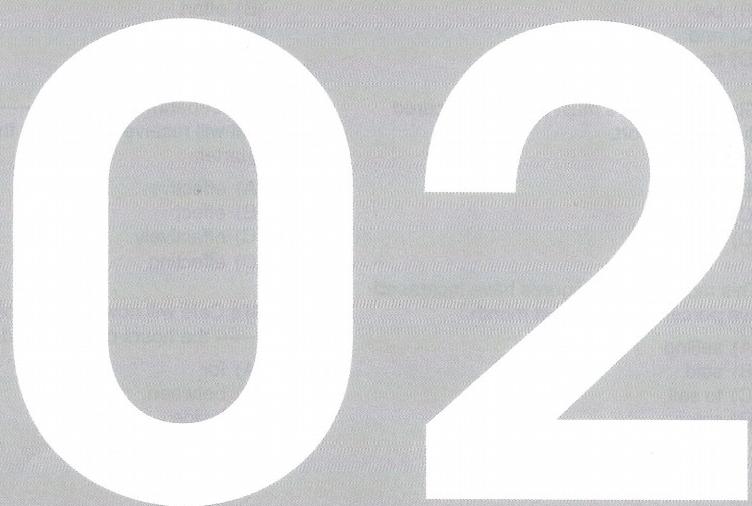
**查** **TEST**



|  |
| --- |
| **READING TEST**  In the Reading test,you will read a variety of texts and answer several different types of reading  comprehension questions.The entire Reading test will last 75 minutes.There are three parts,and  directions are given for each part.You are encouraged to answer as many questions as possible within the time allowed.  You must mark your answers on the separate answer sheet.Do not write your answers in your test book.  **PART 5**  **Directions:** A word or phrase is missing in each of the sentences below.Four answer choices are given below each sentence.Select the best answer to complete the sentence.Then mark the letter (A),(B),(C),or (D)on your answer sheet. |

**101.** Ms.Budrow was promoted after --------

group recorded the highest revenue growth for the year.

(A)her

(B)hers

(C)herself

(D)she

**102.** The community program features classes in

photography,drawing,-------other arts.

(A)yet

(B)but

(C)and

(D)thus

**103.** Glass containers must be -------secured

during transport.

(A)safely

(B)safe

(C)safety

(D)safer

**104.** This month's -------figures have increased five percent over the last month.

(A)selling

(B)sold

(C)to sell

(D)sales

**105.** Summer interns may ------either free

company housing or a stipend of $2,000.

(A)choose

(B)wonder

(C)apply

(D)rent

**106.** If a client leaves a voice message,we will return the -------promptly within one

business day.

(A)extra

(B)effort

(C)signal

(D)call

107.The departments most ------production unit will receive a bonus at the end of the quarter.

(A)effective

(B)effect

(C)effectively

(D)effecting

108.Al's Café will now be open on Sundays

-------the hours of 9 A.M.and 5 P.M.

(A)for

(B)between

(C)inside

(D)from

TEST 2

**109.** Mr.Liu will not be in the office this morning --------he has a dentist appointment.

(A)following

(B)because

(C)includinc

(D)likewise

**110.** Ms.Trinacria's team is developing a kitchen faucet that can -------respond to voice

commands.

(A)reliably

(B)rely

(C)reliability

(D)reliable

**111.** So far this year,the Richmond City

Orchestra has sold out -------one of its concerts.

(A)complete

(B)total

(C)every

(D)entire

112.You must close the application before --- the installation of the software update.

(A)to begin

(B)beginning

(C)must begin

(D)begins

**113** .The town's traffic committee urges

motorists to drive -------on Main Street.

(A)abundantly

(B)obviously

(C)rightfully

(D)cautiously

**114.** Eastington University just announced the -------of all foods containing artificial

preservatives from its cafeteria menu.

(A)eliminate

(B)eliminated

(C)elimination

(D)eliminates

115.Some commuters were late because of the

weather,but the road closures affected an

even -------number.

(A)great

(B)greater

(C)greatest

(D)greatly

116.At each performance,dancer Clay Hastings displays a remarkable -------to connect with his audience.

(A)degree

(B)function

(C)totality

(D)ability

117.Amand Corp.'s flexible work policy is ---- beneficial to the company as employee turnover is minimal.

(A)financially

(B)finances

(C)financial

(D)to finance

118.Ragini Kumari has published a book about the history of agricultural --------in the

region.

(A)practical

(B)practices

(C)practiced

(D)is practicing

119.Ms.Sanchez has -------been promoted to office manager at Delbay Tech.

(A)anywhere

(B)soon

(C)recently

(D)when

120.Please reserve room 200 for Monday

afternoon,since the workshop is expected to -------several hours.

(A)occur

(B)start

(C)hold

(D)last

**GO ON TO THE NEXT PAGE**



**121.** Zachary Cho,president of the Canadian Florist Association,introduced the ------- speaker at the convention.

(A)opening

(B)expanded

(C)careful

(D)powered

**122.** The team ------completes the online training first will receive a catered lunch.

(A)whichever

(B)it

(C)that

(D)either

**123.** Industry news and upcoming social events are -------the items featured in the company newsletter.

(A)during

(B)among

(C)toward

(D)except

**124.** Many customers have remained faithful to Kristiansen Electronics -------the years

because of our excellent customer service.

(A)through

(B)even if

(C)prior to

(D)while

**125** .The release of the earnings report will ------- until the latest company figures are ready.

(A)delay

(B)have delayed

(C)be delayed

(D)be delaying

126.Assistant Director Melissa Arun works -----

the interns to monitor the quality of their

work.

(A)across

(B)alongside

(C)against

(D)about

127.Ms.Fujita has postponed the team meeting until next week because everyone already has -------to do this week.

(A)most

(B)enough

(C)neither

(D)which

128.Call Gislason Insurance today to speak to a --------agent for a free quote.

(A)licensed

(B)maximum

(C)required

(D)former

129.Motorbike Unlimited's marketing campaign will begin -------the terms of the contract are finalized.

(A)as well as

(B)other than

(C)rather than

(D)as soon as

130.-------of planet Jupiter may provide scientists with long-awaited answers.

(A)Acceleration

(B)Intention

(C)Observation

(D)Provision



TEST 2

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| --- |
| **PART** **6**  **Directions:**Read the texts that follow.A word,phrase,or sentence is missing in parts of each text Four answer choices for each question are given below the text.Select the best answer to complete the text.Then mark the letter (A),(B),(C),or (D)on your answer sheet |

**Questions 131-134** refer to the following memo.

|  |
| --- |
| To:All staff  From:Leonard Villalobos,Vice President of Product Development  Date:August 27  Subject:Atzeret game (Product #DS8192)  Due to the results from our trial customer testing,we have decided to postpone the launch of the  Atzeret video game.Customer surveys indicated that the game was less igi.than we  antcipated.Over the next few months,the game developnnenteam wil introcuce several  to make the product more attractive.-133..If the changes are successful,we hope to launch the  game by next January -34.February |

**131.** (A)expensive

**134.** (A)since (B)or

(C)if

(D)later

(B)repetitive

(C)appealing

(D)surprising

**132.** (A)modification

(B)modifies

(C)modifying

(D)modifications

**133.** (A)At that point,more tests will be

conducted.

(B)The launch will be our biggest of the

year.

(D)Team members must each sign the

(C)However,the surveys are not reliable.

form.

**GO ON TO THE NEXT PAGE**

**Questions 135-138** refer to the following e-mail.

|  |  |
| --- | --- |
| To:Eva Linn,Lundtalk Industries  From:Technical Services  Date:January 15  Subject:Technical query  Dear Ms.Linn,  Thank you for contacting our technical department 135.Your query.136.,our cal got | |
| disconnected when we were trying to reboot your system from our remote location. |  |
| Therefore,please call us at your earliest convenience and refer to conversation ID #TECH12-  2020A to complete the system repair.We have priortized your inquiry and look forward to helping you 13a.your computer to its full capabilties.  Sincerely  Arthur Feldt  Technical Service Facilitator | |

**135.** (A)until

(B)besides

(C)into

(D)with

**138.** (A)restore

(B)restoring

(C)restored

(D)restoration

**136.** (A)In other words

(B)For this reason

(C)For example

(D)As you know

**137** .(A)We invite you to visit one of our

computer repair centers in your area.

(B)Unfortunately,we do not have a phone

number at which we can reach you.

(C)Thank you again for being one of our

priority customers.

(D)Please submit your check for the

service fee promptly.



TEST 2

Questions 139-142 refer to the following Web page.

|  |  |  |  |
| --- | --- | --- | --- |
| For a lirmited time,the Uppercut Clothing Hanger Company is selling its highest quality hangers  at huge discounts on wholesale orders.This special  is perfect for hotels,retailers,or | | | |
| anywhere hangers are used | extensively. |  | of lacquered walnut wood,these hangers are not |
| only durable,but also safe for the environment. are strong enough to hold up to ten  pounds.To order,visit www.uppercuthangerco.ca.Note that all orders require a 20 percent  deposit.-142..Uppercut will cover all shipping and insurance costs. | | | |

142.(A)Our products make great gifts.

139.(A)clothing

(B)offer

(C)decoration

(D)performance

(B)While sturdy,wooden hangers are also heavy.

(C)Quality hangers are a great

investment.

(D)The balance is due when the shipment is received.

140.(A)Made

(B)Making

(C)To make (D)They made

141.(A)Both

(B)They

(C)Fewer

(D)Theirs

GO ON TO THE NEXT PAGE

**Questions 143-146** refer to the following e-mail.

|  |
| --- |
| From:mcrane@doodlemail.com  To:jkumar@baxterartsupplies.com  Date:October 14  Subject:Application  Attachment:Résumé  Dear Ms.Kumar,  I am writing in response to the advertisement posted in the window of Baxter Art Supplies.As a frequent vistor to your 143.,have found it an nvaluable source ofinspiration overthe years.I  would be to display my artwork.I would also enjoy running workshops to help inspire your  customers.  I believe I would be well suited for this role because I am both enthusiastic and friendly.  145.’,Ihave led successful workshops at various locations in the area.I have attached a copy of my resume,which includes more detals about these workshops.746..llook forward to  hearing from you after you have reviewed my application and work.  Kind regards  Melania Crane |

**143.** (A)school

(B)house

(C)store

(D)museum

**144.** (A)thrilling

(B)thrill

(C)thrilled

(D)thrills

**146.** (A)I enjoyed the painting workshop last

week.

(B)Samples of my art can be found at

www.mcrane.com.

(C)I just started working with watercolors.

(D)For a price list,please contact me at 347-555-0101.

**145.** (A)In addition

(B)However

(C)In general

(D)Similarly



TEST 2

|  |
| --- |
| **PART** **7**  **Directions:**In this part you will read a selection of texts,such as magazine and newspaper articles  e-mails,and instant messages.Each text or set of texts is followed by several questions.Select the best answer for each question and mark the letter (A),(B),(C),or (D)on your answer sheet |

**Questions 147-148** refer to the following sign.

**WHAT'S GOING ON HERE?**

W**ork in progress:C**ommercial

**Anticipated completion date**:March 1

**Owner**

Walker Booksellers

4634 Goosetown Drive Arden,NC

**General Contractor**

Matthiesen Builders

4500 Smith Street

Raleigh,NC

**All work permits are on file with the Department of Planning.**

To report a problem at this work site,call 919-555-0134.

**147** .Where would the sign most likely appear?

(A)Above a book display

(B)At a construction site

(C)On a residential building

(D)In a university classroom

**148** .Why should a reader of the sign call the

phone number?

(A)To file a permit

(B)To apply for a job

(C)To confirm a date

(D)To report a problem

**GO ON TO THE NEXT PAGE**

**Questions 149-151** refer to the following information.

|  |
| --- |
| On Saturday,August 1,the **Durhamtown Symphony Orchestra w**ill  be giving a free educational **performance at the Cardona Culture C**enter, 498 Mahogany Ave.Among other things,the musicians will discuss the origins and development of their instruments as well as some musical  styles.Audience members will have an opportunity to ask questions. The event will conclude with the orchestra performing works by some  of today's well-known musicians and song writer: |

**149.** What is the purpose of the information?

(A)To announce a change of location

(B)To publicize an upcoming event

(C)To describe some instruments

(D)To review a performance

**150.** According to the information,what will the audience members be able to do?

(A)Sing along

(B)Request songs

(C)Talk to the musicians

(D)Sign up for music lessons

**151.** The word “conclude”in paragraph 1,line 6, is closest in meaning to

(A)raise

(B)decide

(C)believe

(D)finish



TEST 2

**Questions 152-153** refer to the following online chat discussion.

|  |  |  |
| --- | --- | --- |
|  | —□X | |
| **Bonnie** **Ruiz** **2:40** **PM.**  Good morning;welcome to Ship With Us  **Nick** **Portier** **2:41** **P.M.**  Hi.I'm Nick,and I'm having trouble getting into my account  **Bonnie** **Ruiz** **2:42** **PM.**  Hi,Nick.I'm happy to help.Have you tried resetting your password:  **Nick** **Portier** **2:43** **PM**  I have,and I'm still not able to get in.I need to send a large shipment of brochures and catalogs in the next 15 minutes,and I'm a little anxious  **Bonnie** **Ruiz** **2:44** **PM.**  Dont worry.I'm here to help!Your account number is X58292J,right?I can reset your account on my end  **Nick** **Portier** **2:45** **P.M.**  That's it.  **Bonnie** **Ruiz** **2:46** **PM.**  Great.Ive sent a new password to the e-mail address associated with that account number and you should receive it within the next two minutes.I'll stay available until I've heard from you to make sure that you've accessed your account.  **Nick** **Portier** **2:46** **PM.**  Wonderful.Thanks! | | ▲ |
|  |
| V |

**152** .What most likely is Ms.Ruiz'occupation?

(A)Bank teller

(B)Graphic designer

(C)Software developer

(D)Customer-support specialist

153.At 2:45 P.M.,what does Mr.Portier most

likely mean when he writes,"That's it"?

(A)A password has been changed.

(B)He is able to access his account.

(C)He has received Ms.Ruiz'e-mail.

(D)Ms.Ruiz has the information she

needs.

***GO ON TO THENFXTPAGF***

**Questions 154-155** refer to the following advertisement.

|  |  |
| --- | --- |
| ***Adnan's Auto Garage*** |  |
| 5 Warner Place  Serving Manchester for 20 years!  Open Monday to Friday,8 A.M.to 5 PM;Saturday,9 A.M.to 1 PM.  Adnan's Auto Garage is a full-service repair shop where customer service is our  top priority!Our founder,Adnan Haddad,learned his skills as the head technician for a racing team.He and his staff of professional mechanics now service all makes and models of cars and trucks,both foreign and domestic.We'll keep your vehicle on the road!  We also sell used cars at competitive prices.  Interested in selling your car?Call us now!  01614960437 | |

**154.** What is indicated about Adnan's Auto Garage?

(A)It will move to a new location in

Manchester.

(B)It has been in business for two

decades.

(C)It offers evening hours once a week.

(D)It repairs locally manufactured cars only.

**155** .According to the advertisement,who is

invited to call the phone number?

(A)Car owners

(B)Auto mechanics

(C)Race car technicians

(D)Truck drivers



TEST

**Questions 156-158 refer to the following notice.**

|  |
| --- |
| **Watford** **Shredding** **Day**  Do you need to safely dispose of piles of confidential paperwork?Come to Watford Community Shredding Day on April 8 from 8:00 A.M.to i1:00 A.M.  A number of Security Too shredders will be conveniently located behind the  Watford municipal parking garage.—[1]—.Bring any unneeded bank statements,  tax documents,and bills.—[2]—.They will be securely shredded and recycled on  the spot.Please note that the event is open to Watford Township residents only,and there is a five-kilo limit per household.—[3]—.Security Too representatives will be on hand to talk about ways to protect your private information.  Community Shredding Day is brought to you by radio station 82.9 WQYX and Security Too.—[4]—.  For more information,visit www.watfordtownship/shreddingday.org |

**156.** What is the purpose of the notice?

(A)To notify residents of a due date

(B)To promote a service

(C)To welcome a new business to town (D)To advertise a contest

**157.** What will most likely happen on April 8?

(A)Paper will be recycled.

(B)A bank representative will meet clients. (C)A new parking garage will open.

(D)An informational seminar will be

offered.

**158.** In which of the positions marked [1],[2],[3],

and [4]does the following sentence best

belong?

“Simply drive up and drop them off.”

(A)[1]

(B)[2]

(C)[3]

(D)[4]

**GO ON TO THE NEXT PAGE**

**Questions 159-160 refer to the following e-mail.**

**To:** Kamini Das <k.das @armail.net>

**From:** Customer Service <customerservice@sandringsuites.com.au>

**Date:** 7 February

**Subject:** Regarding your visit

Dear Ms.Das

Thank you for your recent stay with us at Sandring Suites.Our top priority is to provide

our guests with an exceptional experience.We ask that you complete a three-minute survey to rate your time with us.Please visit www.sandringsuites.com.au and click the survey link in the top right corner of the Web page.Use code SAN5341 to complete the survey.To

thank you for participating,we will enter your name in our monthly raffle to win a

complimentary two-night stay at one of our hotels.

Regards,

Silvia Monier

Customer Service,Sandring Suites

**159.** What is Ms.Das being asked to do?

(A)Confirm her contact information

(B)Provide some feedback

(C)Complete a purchase

(D)Renew a subscription

**160.** What does Ms.Monier indicateshe will do for Ms.Das?

(A)Extend her hotel stay free of charge (B)Assist her in using a Web site

(C)Give her a chance to win a prize

(D)Provide a discount code for a future

hotel stay



TEST

**Questions 161-163** refer to the following advertisement.

|  |
| --- |
| **AKBAR STORAGE COMPANY**  **227 Wexham Road,Bridgetown**  **Phone:246-555-0147**  **Satisfying storage needs in Barbados for 30 years!**  ·Units are available in small,standard,and premium sizes to fit your storage needs. ·Your clean,dry storage unit is available to you around the clock.  ·Our storage facility is monitored by high-quality security cameras,and each  customer is given a pass code.Our secure electronic gate can be released only by entering this code.  ·Our business office is open 9 A.M.to 6 P.M.,Monday to Friday,and 9 A.M.to  2 PM.on Saturday.Stop in to speak with one of our representatives.  And now,get 20 percent off with a twelve-month rental of our largest type of unit! |

**161.** According to the advertisement,when can

customers access their storage units?

(A)At any time

(B)Monday to Friday only

(C)On Saturday and Sunday only

(D)When accompanied by a security person

**162.** What do customers need to do in order to

enter the facility?

(A)Purchase a day pass

(B)Be recognized by a security camera (C)Enter an access code

(D)Show identification to a guard

**163.** How can customers receive a discount?

(A)By cutting back on their storage space

by 20 percent

(B)By renting a premium-size unit for one

year

(C)By showing the advertisement to a

service representative

(D)By agreeing to rent a unit for a second

year

**GO ON TO THE NEXT PAGE**

(D)It is Gamer Arcades'first partnership with a restaurant.

(D)He moved the headquarters to Germany

**Questions 164-167** refer to the following article.

**Gamer Arcades Joins Forces with Frankie's Burgers Franchises**

LEEDS(9 July)—Gamer Arcades and fast- food franchise Frankie's Burgers have announced a new partnership,which will formally start at the beginning of August.At that time,all Gamer Arcades will introduce a Frankie's Burgers to their locations.

The president of Gamer Arcades,Allen Ingram,expressed his excitement about the possibilities of this strategic partnership.

“The outstanding quality of Frankie's Burgers will enhance customers'enjoyment of our arcades,”said Mr.Ingram.“Until now,there have been no food options on the

premises.With this partnership,however, customers will be able to take a break for a delicious meal and then get back to enjoying our state-of-the-art gaming centers.”

This is not the first major change Mr.Ingram has made to the company since he took over from Justine Beckerman last November.A month after assuming the role of president,he brought virtual reality games to Gamer Arcades.Since that time,he has also expanded the company into Germany and Belgium,and he has launched several charity initiatives associated with Gamer Arcades.

**164.** When will the partnership become official?

(A)In July

(B)In August

(C)In November

(D)In December

**165.** What is indicated about Gamer Arcades' partnership with Frankie's Burgers?

(A)It was agreed upon after months of

negotiation.

(B)It will not apply to all Gamer Arcades sites.

(C)It is waiting for shareholder approval.

**166.** According to the article,who is

Ms.Beckerman?

(A)The president of a food supply

company

(B)The owner of a Frankie's Burgers

(C)The owner of a game manufacturing

franchise

company

(D)The former president of Gamer Arcades

167.What did Mr.Ingram do first at Gamer Arcades?

(A)He introduced virtual reality games.

(B)He started several charity programs.

(C)He opened branches in Belgium.



TEST

(D)They have worked together on Several films.

**Questions 168-171** refer to the following letter.

25 May

Ms.Deborah Kiernan

Sonicboom Distribution Agency

84 Arthur Road

London N76DR

Dear Ms.Kiernan:

Earthsky Films International is seeking a distributor for our latest production,

Project Äerial.Having premiered in April at the North Brabant Film Festival in

Eindhoven,the Netherlands,the film received strong reviews from critics and was honored with the Diamond Pen Award for best screenplay.—[1] 一.

Our flm,Project Aerial,examines an exciting period in aviation history that began more than 150 years ago.The aviation industry owes its development to a number

of brilliant and enterprising people.—[2]—.The film highlights the major

innovators as well as those who were lesser known.

The two lead roles are played by Winston Halsey and Virgil Golding,figures that are familiar to international audiences.—[3]—.Mr.Golding is known for his role in,among others,The Rigby Conspiracy,and Mr.Halsey is recognized for his

performance in Whereabouts Unhnown.

If you are interested in marketing our film,I would be happy to e-mail you a

secure link so that you can view it.—[4] 一 .I hope to hear from you soon.

Sincerely,

Jayesh Chaudhari,CEO

Earthsky Films International

**168.** What would Mr.Chaudhari like to do? (A)Promote a museum exhibit about

aviation

(B)Hire a manager for a new business (C)Become a film festival judge

(D)Introduce a movie to a wider audience

**169.** What is stated about Project Aerial ?

(A)It was mostly filmed in the Netherlands. (B)Its opening has been long awaited.

(C)It examines the early stages of an industry.

(D)It was financed by an airline company.

171.In which of the positions marked [1],[2],[3],

and [4]does the following sentence best

belong?

“Both have received critical acclaim over the

years.”

(A)[1]

(B)[2]

(C)[3]

(D)[4]

170.What is indicated about Mr.Halsey and

Mr.Golding?

(A)They are well-known actors.

(B)They have trained as pilots.

(C)They researched aviation history.

**GO ON TO THF NEXT PAGF**

**Questions 172-175** refer to the following online chat discussion.

|  |  |
| --- | --- |
| **0-&-②** | |
| **Maria** **Andreou(9:06** **A.M.)**Good morning,Jakob and Sandra.I need help with the focus  group with the photographers that is taking place on Thursday morning.I'm no longer available to lead it. | 查 |
|  |
| **Jakob** **Wendt** **(9:09** **A.M.)**Thats unfortunate.We need to follow up with that meeting to advise our client about what is important to potential customers |
| **Maria** **Andreou(9:10** **A.M.**)Exactly.So I would rather not have to reschedule.The client  is expecting our report early next week.Would either of you be able to conduct the group instead of me? |
| **Sandra** **Liu(9:12** **A.M.**)Sorry,Maria.I'm traveling out of town tomorrow for the marketing conference,and won't be back until Friday |
| **Jakob** **Wendt** **(9:15** **A.M.)**I've never led a focus group before,but I'm happy to do it |
| **Maria** **Andreou(9:17** **A.M.**)Great.Ill send you the participant consent form by e-mail.  Remember that at the start of the group session,each participant will need to sign a copy |
| **Jakob** **Wendt** **(9:18** **A.M.**)OK.How many copies will be needed? |
| Sandra Liu(9:19 A.M.)Actually,there's no need.I have copies left over from another group I ran last Tuesday.They're still on my desk. |
| **Jakob** **Wendt** **(9:20** **A.M.**)Ill stop by and pick them up later today |
| **Maria** **Andreou(9:21** **A.M**)Thank you both.This means we can meet and work on the advertising report for the client next Monday. |
|  |

TEST

**172** .For what type of business do the writers most likely work?

(A)A market research agency

(B)A printing shop

(C)A software development firm

(D)A photography studio

**173.** When will the focus group with the

photographers meet?

(A)On Monday

(B)On Tuesday

(C)On Thursday

(D)On Friday

**174.** What is indicated about Mr.Wendt?

(A)He would prefer to attend a conference. (B)He works downstairs from Ms.Liu's

office.

(C)He has never previously run a focus

(D)Hegi most experienced member of

the team.

175.At 9:19 A.M.,what does Ms.Liu most likely mean when she writes,"there's no need"? (A)She can cancel her business trip.

(B)Focus group participants will not

complete consent forms.

(C)A focus group can be rescheduled.

(D)Mr.Wendt should not print any consent forms.

**GO ON TO THE NEXT PAGE**



**Questions 176-180** refer to the following Web page and e-mail

|  |  |  |  |
| --- | --- | --- | --- |
| Our Company | Our Products | Our Partners | Contact Us |
| Drymotic is pleased to announce that our revolutionary vacuum-microwave dehydration process is now being used by more than 30 companies in the food and pharmaceutical industries  Heres how it works:Batches of raw organic materials,prepared in small pieces are loaded into the machines rotating drum.As the drum turns,moisture is removed from the pieces by microwave energy.The final moisture level can be preset by the operator.The dried pieces retain their color,taste,and  nutrition,and are then ready for packaging.Drymotic machines produce better results in less time (and at lower cost)than freeze-drying and air-drying  Drymotic machines are available in the following sizes   |  |  |  | | --- | --- | --- | | **Model** **Number** | **Power** | **Suggested** **use** | | G4200 | 10 kw | Testing new products | | G4260 | 50 kw | Small-scale manufacturers | | H4500 | 100 kw | Large-scale,high-volume manufacturers | | | | |

To:

From

Date:

Subject:

**\*E-mail\***

customerservice @drymotic.com

ovolterra @yambrett.com.au

6 May

Malfunctioning unit

Dear Customer Service,

We purchased a Drymotic unit (product number:G4260,serial number:01938207)last

year for use with our line of instant stew mixes.We had no issues with the unit until the beginning of this month,when we began to notice an increase in processing time.We

have followed the recommended cleaning schedule,so this problem cannot be caused by excess residue.

Please let me know if you have any suggestions for resolving this issue in a timely

manner.I always prefer to handle minor repairs on my own,but if this issue persists,we may need to schedule a maintenance visit in the near future.

Best regards,

Olivia Volterra

Yambrett Corporatior

TEST 2

**176.** What are Drymotic processors designed to do?

(A)Cut food into little pieces

(B)Preserve food by drying it

(C)Add moisture to organic material

(D)Improve a product's color and taste

177.On the Web page,the word “retain”in

paragraph 2,line 4,is closest in meaning to

(A)remember

(B)support

(C)enhance

(D)keep

**178.** What is suggested about the Yambrett

Corporation?

(A)It operates a high-volume dehydration machine.

(B)It produces packaged food on a small scale

(C)It recently tested a new product.

(D)It was founded a year ago.

179.Why does Ms.Volterra write to Drymotic's customer service department?

(A)To schedule a maintenance visit

(B)To ask if a unit is covered by a warranty (C)To obtain advice on making a repair

(D)To request a replacement for a machine

180.What problem has developed with the

Yambrett Corporation's processor?

(A)It is operating more slowly.

(B)It is making more noise.

(C)It is using more power.

(D)It requires cleaning more often.

**GO ON TO THE NEXT PAGE**





**Questions 181-185** refer to the following article and e-mail.

**Spotlight on Carl Ybor**

GORE,New Zealand (2 May)—Architect Carl Ybor has created a name for himself by helping clients turn their trash into

treasure.He has built dozens of houses in Gore composed almost entirely of

reclaimed,recovered,or found materials.

“As much as possible,I like to use

materials that are already available

nearby,”says Mr.Ybor.“It just takes some creativity,but that way nothing is wasted and houses can be built for a

fraction of the price.Old fencing,

discarded bottles,corks,mismatched

bricks and tiles—nothing gets

overlooked."

While Mr.Ybor is fully responsible for creating the design plans for the houses

he builds,he always involves

homeowners in the building process.With a waiting list of at least a year,Mr.Ybor is able to carefully select his clients.He works solely with homeowners who

already know how to operate power tools and are willing to do some of the hands- on work themselves.

Some of his houses have been featured in

magazines,travel shows,and online

carpentry demonstrations.Mr.Ybor's Web site,featuring photos of his projects,can be found at yborhabitats.co.nz.

**To:** contact@yborhabitats.co.nz

**From:** c.holmes@hmail.net

**Date:** 4 May

**Subject:Proposa**

Dear Mr.Ybor,

I just read an article about you.I was excited to learn about your services and how you work with the owners to create unique spaces.I have two projects I want to work on:

1.I want to add an extension to my current house,incorporating leftover materials I have from the patio that I had built a few years ago.

2.My roof needs to be replaced.I have researched ways to cut the cost,and one suggestion was to leave the existing roof intact and just install new metal sheeting on top.I like this idea!

Are you available and interested in doing this work?I would like to start as early as next month.I can pay half the money up front by credit card to secure an

appointment.

Cynthia Holmes

TEST 2

**181.** What does the article state about the

houses Mr.Ybor builds?

(A)They are large

(B)They are expensive.

(C)They are located throughout New Zealand.

(D)They are built with used materials.

**182.** What does Mr.Ybor ask his clients to do?

(A)Replace old fencing

(B)Create decorative tiles

(C)Submit design plans

(D)Use power tools

**183.** According to the article,what can readers

do on Mr.Ybor's Web site?

(A)Request a quote for his services

(B)View examples of his work

(C)Download some written instructions

(D)Read reviews from satisfied clients

**184.** What does Ms.Holmes want to do?

(A)Remove her old roof

(B)Replace the tiles in her patio

(C)Increase the size of her house

(D)Build a new house

**185.** What part of Ms.Holmes's proposal will

Mr.Ybor most likely refuse?

(A)The starting date

(B)The suggested price

(C)The method of payment

(D)The choice of materials

**GO ON TO THF NFXT PAGE**



**Questions 186-190 refer to the following e-mails and agenda.**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **To:** | |  | | --- | | All CFA Staff |  |  | | --- | | Yung-Chien Chou |  |  | | --- | | 16 October | | | |
|  | |
| **From:** | |
|  | **Date:** |
| **Subiect** | |
|  | Plans |  |
| **Attachment:** | |
| Agenda |
| |  |  | | --- | --- | | Dear Colleagues  Hagit Caspi will be visiting for a couple of days next week to interview for the position of executive vice president here at Cliff Feiring Associates(CFA).She is highly qualified  and her background in international finance makes her particularly well suited for this role Please make every effort to welcome her.  It is important to the CFA leadership that everyone has the opportunity to get to know  Ms.Caspi.As such,I am asking all of you to attend certain events with her.Please see the  attached agenda,and add the events marked CFA to your calendar.More details wil follow.  Best  Yung-Chien Chou  CEO,Cliff Feiring Associates |  | |  | | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Agenda** **for** **Hagit** **Caspi's** **Visit** | | | | |
| **Date** | **Time** | **Event** | **Invitees** |  |
| 23 October | 9:00 A.M | Breakfast at La Brunch | Board members |  |
| 23 October | 12:30 P.M | Lunch in office | Department heads |  |
| 23 October | 3:00 PM | Question-and-answer session | CFA |  |
| 23 October | 7·00 P.M | Dinner at Medium Hills Bistro | Board members |  |
| 24 October | 9:00 A.M | Breakfast in office | CFA |  |
|  | | | | |



TEST

(C)To recommend an employee for

|  |  |  |
| --- | --- | --- |
|  |  |  |
| **To:** | Yung-Chien Chou <chou@clifffeiring.ca> |
|  |  |  |
| **From:** | Hagit Caspi <hagit.caspi @volumel.co.il> |
|  |  |  |
| **Date:** | 27 October |
| **Subject:** | Follow-up |  |
|  |  |  |
| Dear Mr.Chou,  Many thanks for hosting me last week.I truly enjoyed meeting everyone.I particularly appreciated my conversation with Mr.Georgopoulos at Medium Hills Bistro.He told me  some amazing stories about CFA's history.  Again,I am sorry for not attending the event on the 24th.The weather was worrying,and I did not want to miss my flight to Tel Aviv.  Last but certainly not least,thank you for your offer,which I received this morning.I would be honoured to take on the role of executive vice president of CFA starting in January.The job description covers everything we discussed.The hours you noted for the position seem appropriate,and I am very pleased with the benefits.I look forward to working closely with you.  Most sincerely  Hagit Caspi | |  |
|  |
|  |
|  |  |  |

**186.** What is a purpose of the first e-mail?

(A)To notify staff of an upcoming visit

(B)To advertise a job opening

promotion

(D)To introduce a new colleague

**187.** What meal were all employees asked to add to their calendars?

(A)Breakfast on October 23

(B)Lunch on October 23

(C)Dinner on October 23

(D)Breakfast on October 24

**188.** What is one reason Ms.Caspi writes to Mr.Chou?

**189.** Who most likely is Mr.Georgopoulos?

(A)A Medium Hills Bistro employee

(B)A board member

(C)A department head

(D)A worker in the human resources

department

**190.** What does the second e-mail indicate about

the job?

(A)It will begin in January.

(B)It will be based in Tel Aviv.

(C)It involves working overtime.

(D)It still needs a job description.

(A)To apologize for a delay

(B)To accept an offer

(C)To discuss air travel plans

(D)To ask for details about a job

**GO ON TO THE NEXT PAGF**



**Questions 191-195** refer to the following article,chart,and e-mail.

TRIVESS(1 February)—Alacritum,Inc.,has

announced plans to build charging stations for

electric vehicles along Highway 1.With over

400 stations across Asia already,Alacritum

brings a wealth of experience to this large-

scale undertaking.The Highway 1 stations,

known as PRO stations,will provide vehicles

with up to 200 kilowatts of power,achieving

an 80'percent charge in 30 minutes.The

system will periodically notify waiting drivers

of the status of their battery charge by sending

texts to their cell phones or other mobile

devices.The company promises to provide

motorists with clean,comfortable,brightly lit

waiting facilities.A testing location will open

at the beginning of next month in Logred.

**PRO** **Stations:Proposed** **Distribution**

|  |  |  |
| --- | --- | --- |
| **Region** | **Number** **of** **Stations** | **Customers** **per** **Day** |
| Elondell | 26 | 9,220 |
| Southern Borelvia | 14 | 4,970 |
| Western Borelvia | 20 | 6,390 |
| North Shore | 10 | 3,560 |



TEST

**To** Ihsiao @alacritum.com

**Fro** **m:** ctrigg @alacritum.com

**Dat** **e:** 15 March

**Subject:** Meeting

Dear Mr.Hsiao

Following the meeting with our community partners in Western Borelvia this week,I

suggest adding air-conditioning to the waiting areas in that region because of the desert

conditions there.Although the addition entails higher costs,it will ensure the comfort and

safety of the customers.I have also learned firsthand that poor cell service along

Highway 1 will make the wireless networks at most PRO stations unreliable,so we will

need a technological solution for that as well.I will send a full report by the end of the

week.

Trigg

Chuck

**191.** What does the article indicate about

Alacritum,Inc.?

(A)It operates 80 percent of the charging stations in Asia.

(B)It is moving its head office to Logred in

February.

(C)It built 400 PRO stations along

Highway 1.

(D)It will test a station site in March.

**192.** According to the chart,what region is expected to have the most customers?

(A)Elondell

(B)Southern Borelvia

(C)Western Borelvia

(D)North Shore

**193.** What is the main purpose of the e-mail?

(A)To negotiate costs

(B)To provide advice

(C)To explain why a delivery was late (D)To suggest a new partnership

**194.** What system at PRO stations will require a

technological solution?

(A)The cleaning system

(B)The food vending system

(C)The lighting system

(D)The text notification system

**195.** How many stations will need air-conditioned

waiting areas?

(A)10

(B)14

(C)20

(D)26

**GO ON TO THF NEXT PAGF**

**Questions 196-200 refer to the following e-mails and press release.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  | |
| **From:**  **To:**  **Date:** | | cbeker@yourworkstyle.net   |  | | --- | |  | | lroytenberg @charlottes.com;ajordan @charlottes.com | |  |   January 27,10:02 A.M. |
| **Subject:** | | First draft of press release |
| **Attachment:** | | Press release draft |
|  | Dear Mr.Roytenberg and Ms.Jordan,  My first draft of the press release is attached.As we previously discussed by phone,my contract includes one additional half-hour meeting to discuss the project and any changes you would like me to make before I submit the press release to my contacts at Pinetown Weekly  Please let me know if I can stop by this week.I would like to take photos of the space.I remember your mentioning that the historic architecture of the building would be a draw for customers.  In addition,I will need to get a direct quotation from either of you or from Chef Vaux. I know from working with Pinetown Weekly in the past that they will not run a piece like this without at least one quotation.  Best regards,  Cathy Beker | | |  |
|  |  |  |  |  |

|  |
| --- |
| -DRAFT-  **Charlotte's Opens for Business**  Charlotte's,located at Avenue D and Oak Street,will open its doors on Friday, February 5.Owners Levon Roytenberg and Aubree Jordan are excited to welcome patrons for an aromatic cup of coffee or steaming espresso,specialty pastries,and savory café fare.Their aim is for Charlotte's to be a gathering place that indulges all the senses,where guests will be met with comfort and hospitality.  Award-winning executive chef Michel Vaux,most recently of Kahn's in Bloomington,has created an enticing menu featuring fresh-baked breads and grass-fed meats,with locally sourced vegetable dishes as accompaniments.Offerings will include breakfast and lunch selections.Chef Vaux will also bring to Charlotte's his elegant hot and cold beverages utilizing teas and herbal infusions. |



TEST 2

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **To:**  **Date:**   |  | | --- | | **From:** | |  | | **Cc:** | |  | | **Subject:** |  |  | | --- | | ajordan @charlottes.com | | cbeker@yourworkstyle.net | |  | | Iroytenberg @charlottes.com | |  | | January 28,8:34 A.M. | | RE:First draft of press release |  |  | | --- | | Hi Ms.Beker,  Mr.Roytenberg is in Boston for the next several days,and he has asked me to take the lead on the press release.I know you had asked to come by the site—are you available tomorrow,January 29,at 3:00 PM.?I will be there all day decorating for the grand  opening.  You have put together an excellent first draft.The only major problem I see is that you  have mixed up the location of our corporate office and the café.The café is actually on  the corner of Avenue C and Maple Street.Also,Mr.Roytenberg would like to include the  operating hours,which are 8:00 A.M.to 4:00 p.M.daily.Please call Chef Vaux at 952-555-0133 for a quotation about specialty items on the menu.  All my best.  Aubree Jordan | |

**199.** Why does Ms.Jordan invite Ms.Beker to visit Charlotte's on January 29 ?

**196.** Who most likely is Ms.Beker?

(A)An architect

(B)A freelance writer

(A)To sample a sandwich

(B)To help decorate for the grand opening (C)To take pictures of a building

(D)To meet with Mr.Roytenberg

**200.** What is located on the corner of Avenue D and Oak Street?

(A)Ms.Beker's home office

(B)The headquarters of Pinetown Weekly (C)Mr.Roytenberg's current residence

(C)A professional chef

(D)An assistant to Mr.Roytenberg

**197.** According to the first e-mail,what must be

added to the press release?

(A)A quotation

(B)A headline

(C)A contact's phone number

(D)A previously published photograph

**198.** What type of business is Charlotte's?

(D)A corporate office building

(A)A farm

(B)A catering service

(C)A café

(D)A supermarket chain

**Stop!This is the end of the test.If you finish before time is called,you may go back to Parts 5,6,and 7 and check your work.**