

# Technical Program Manager | Business Development

### INFORMATION

**Education:** Stony Brook University

Major Information Systems

Minor Business Management

G.P.A 3.57

January 2016

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SKILLS

**Front-End** HTML5, CSS, JavaScript,

React, TypeScript, and

nextjs

**Back-End** PHP, Java, nodejs

**Scripting** Python, Perl, and

Powershell

**Database** MySQL, phpmyadmin,

PostgreSQL, pgAdmin

**Cloud** Google Cloud Platform,

Platform CI/CD, Docker, Git,

and Kubernetes

Infrastructure

**CMS** Wordpress, CraftCMS

# EXPERIENCE

#### Technical Program Manager - Tooling | Revenue Partnerships | Spotify

August 2021 - Present

- Handover GP4 program to Platform Team
- · Defined and built out an internal tool to optimize workflow for the Ads Org
  - This tool allows for internal employees to tag/track ads
  - It is the foundation to more robust tools to come
  - Built with
    - React/TypeScript
    - NextJS
    - NodeJS
- Work with external vendors and non technical sales teams to create new internal tools
- Work on productionalizing The Stage Ad Experience

### Solutions Engineer | Revenue Partnerships | Spotify

September 17th, 2018 - August 2021

- Help scope out and build a internal program/policy(GP4) to manage all partner developed sites for Spotify
  - The infrastructure was all on Google Cloud Platform
  - This program involved key stakeholders:
    - Legal / IP
    - Brand and Creative
    - Data Protection
    - Security
  - Worked with external vendors to make sure their production and development was compatible on Google Cloud
- Created some dashboards and tools for non-technical members
- Created some scripts to automate technical tasks relating to GP4
- Shipped a prototype Ad Experience for the team
  - Defined the prototype roadmap
  - Worked on the iOS portion

#### Software Engineer | Customer Technical Communications | Mastercard

August 1st, 2016 - September 14th, 2018

- Defined and delivered an internal ticketing system for the Technical Writing team
- Balanced the feedback from writers and management
- · Developed the ticketing system using
  - Angular frontend
  - REST Service
  - JAVA backend
- The ticketing system was the primary tool used by the team to view and manage their workload
- Automated tracking the work and collected data for the team to use for billing