

Overview Multi-choice test that measures the knowledge of meal planning, service preparation, types of service equipment, and types of beverages.

Relevant Job Roles	Food Service Manager, Restaurant General Manager, Executive Chef, Waiter and Waitress
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Details	Language	English (US)
	Average Testing Time (minutes)	07 minutes
	Allowed Time (minutes)	15 minutes
	Maximum Number of Questions	18 questions
	Number of Sitzings	One
	Test Type	Multiple Choice - IRT (1PL)
	Sector	Healthcare
	Scores Reported	<ul style="list-style-type: none">• Overall Score• Service Planning and Preparation• F&B Operations• Beverages and Tobacco
O*NET Competency		Customer and Personal Service

Knowledge, Skills, Abilities And Competencies Measured

The following areas are covered:

- Meals and menu planning
- Food service area preparation
- Food and beverage service equipment
- Table service
- Room service
- Food safety and environmental concerns
- Order taking and receipt of payments
- Dispense bars, alcoholic beverages and cellar
- Cocktails and mixed drinks
- Tobacco
- Non-alcoholic beverages