Operations Management

Assessment Fact Sheet

SHL.

Overview

Multi-choice test that measures the knowledge of planning, product design and development, quality management and supply chain management.

Relevant Job Roles	General and Operations Manager, Business Manager, Management Analyst

Details

Language	English (US)
Average Testing Time (minutes)	07 minutes
Allowed Time (minutes)	15 minutes
Maximum Number of Questions	10 questions
Number of Sittings	One
Test Type	Multiple Choice - CTT
Sector	Business
Scores Reported	• Overall Score • Planning and Development • Quality Management • Supply Chain Management
O*NET Competency	Administration and Management

Knowledge, Skills, Abilities And Competencies Measured

The following areas are covered:

- Capacity planning and Layout planning
- Process selection
- Project planning and resources planning
- Basics of quality management
- Acceptance sampling
- Operating characteristic curve
- Control charts and statistical quality control
- Logistics, warehousing and inventory management
- Product design and development
- Sourcing and purchasing