sarahbill33@gmail.com   www.linkedin.com/in/sarahbill1/   Ph: 984-242-7737

Sarah Bill

Data & Business Analyst | Project Manager | Software Engineer | Agile Practitioner

Summary

Successful businesses make informed decisions. And decisions are always better when they're supported by good data -- accurate, reliable, timely, and accessible. For 20 years I have worked with teams on complex systems and multi-source data to create solutions and make insightful decisions. But most importantly, my coaching on high-quality data standards has transformed teams into self-sufficient and successful innovators.

Experience

Senior Scrum Master | Fidelity Investments | 03/23 - 03/24 | Durham, NC

● Worked with Scrum team to administer scaled Agile project management software internally

● Managed a company-wide software restructuring, requiring significant alignment across functional areas

● Coached Product Owners and Release Train Engineers to create Roadmaps to meet business needs

Business Integrations Director | Murphy's Naturals | 03/21 - 03/23 | Raleigh, NC

● Led the implementation of a new warehouse management system, including governance and reporting

● Planned and supervised the installation of network architecture for a new office location

● Managed strategic and tactical regulatory requirements for EPA-governed products, including external audits

Principal Scrum Master | Fidelity Investments | 11/19 - 03/21 | Durham, NC

● Managed a team of software engineers on a high-demand customer investment analytics application

● Continuously leveraged various testing methods to determine feature innovation strategy

● Utilized customer experience analytics at regular intervals to make product feature decisions

Business Analyst | Red Hat | 12/17 - 11/19 | Raleigh, NC

● Created a cross-departmental KPI dashboard with engineers, data scientists, and quality specialists

● Implemented an enterprise data lake, leading to innovative product development and cost efficiencies

● Improved sales pipeline systems and processes through standardization techniques and data cleansing

Employment Gap | 04/17 - 12/17 | Searching for employment after acquisition-based layoff

Project Manager | Scivation | 11/16 - 04/17 | Durham, NC

● Managed the development of a new product line with focus on regulatory needs and competitive influences

● Sourced and purchased raw materials for products with global supply chains, including risk management

● *Scivation was acquired by Nutrabolt, an industry competitor, in April 2017*

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Continuous Improvement Manager | Kuehne + Nagel | 11/14 - 11/16 | Raleigh, NC
● Led cost-savings projects for global supply chains through continual data analysis and risk monitoring

● Modeled predictive analytics for clients' logistical channels and new regional expansions

● Presented strategic initiatives to client stakeholders based on their organizational priorities

Employment Gap | 01/14 - 11/14 | Began program to obtain B.S. in Information Systems

Process Improvement/Account Manager | Burt's Bees | 10/04 - 01/14 | Durham, NC
● Integration Project Manager - Led the initiative to integrate ERP systems and train employees

● Intl. Accounts Manager - Managed top tier accounts globally, from forecasting through order fulfillment

● Process Improvement Leader - Proposed and led process improvement projects across the organization

● National Accounts Manager - Managed the onboarding and order-to-cash cycle for a big-box retailer

● *Burt's Bees was acquired by Clorox in October 2007*

Education
● **Bachelor of Science - Information Systems** | City University of New York (CUNY) | 2022

● **Associate in Arts - Communications** | Durham Technical Community College | 2018

Certifications
● **Google I.T. Support certificate** | Coursera | 2022

● **Certified Scrum Master (CSM)** | Scrum Alliance | 2018

● **Six Sigma Black Belt** | VMEdu | 2011

● **Certified Supply Chain Professional** | ASCM Triangle chapter | 2008

Skills & Proficiencies
● **Business Intelligence (BI) tools**: Power BI, Tableau, Qlik Sense, SAP Business Objects

● **Project management tools**: Jira, Atlassian, Trello, Asana

● **Software version control systems**: GitHub, Bitbucket

● **Software release pipelines**: Jenkins, Azure DevOps

● **Front-end development tools and frameworks**: React, Next.js, Tailwind CSS, Figma

● **Back-end development tools and frameworks**: Node.js, Express.js, Ruby on Rails

● **Database technologies and platforms**: MongoDB, Supabase, PostreSQL

● **Programming and Query languages**: Python, R, Javascript, Typescript, Ruby, Swift, SQL