CHINDA MACDONALD

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PROFESSIONAL SUMMARY

Results-driven engineering and technology executive with expertise in product management, ui/ux design, and front-end development. skilled in leading teams to deliver innovative web, mobile and blockchain solutions, proficient in Microsoft applications for project documentation, data analysis and executive reports to support business growth and operational efficiency.

WORK EXPERIENCE

Front End Web Developer And Consultant | Nepsix Tech Ltd   **2022 - Present**
- Developed and optimized web solutions to enhance Nepsix digital learning platform.
- Provided strategic insights to strengthen the company's online presence and user engagement.
- Collaborated with cross functional teams to deliver scalable and efficient web applications.

IT Assistant & Social Media Manager | Garden City Hotel   **2025 – Present**
- Manage and maintain hotel IT systems, network connectivity, and basic hardware/software support.
- Troubleshoot staff and guest technical issues to ensure uninterrupted hotel operations.
- Assist with system configurations, backups, and general IT administration.
- Manage the hotel's social media presence on Instagram and TikTok only.
- Design promotional graphics and marketing content for online campaigns.
- Create and edit short-form videos for TikTok and Instagram Reels to boost brand visibility.
- Increase guest engagement and online presence through consistent posting and creative content.

Junior Networking Assistant & Social Media Intern | J's Signature Hotels   **2024 – 2025**
- Assisted in network setup, configurations, and IT infrastructure management.
- Supported system administration tasks, ensuring smooth hotel operations.
- Gained hands on experience with network troubleshooting and performance optimization.
- Built a strong foundation in networking and system support through practical and on-site trainings.
- Provided customer service, assisting guests with technical issues, general inquiries.
- Designed social media graphics and promotional posts, managed and updated Facebook and Instagram pages.
- Helped improve online visibility and guest engagement through consistent content.

Front-End Developer & Social Media Lead | Microsoft (MLSA)   **2022 – 2025**
- Designed and developed front end solutions for student-led projects and community initiatives.
- Led social media strategy and content creation, increasing community engagement and visibility.
- Organised and promoted technical events, workshops and hackathons to empower students in tech.
- Collaborated with fellow ambassadors to drive digital skills adoption across the student community.

EDUCATION
Bachelor of Science in Computer Science
Rivers State University

ADDITIONAL INFORMATION

1. Technical skills :
   - Project management
   - Customer service
   - Data entry
   - Basic networking and system support
   - Time management
   - Front-end development
   - Microsoft office applications (word, excel, power point)
   - UI/UX design
2. Languages: English (fluent)
3. Certifications: Microsoft Learn student Ambassador (MLSA).
4. Interests: travelling, web development, music, gaming, content creation, artificial intelligence.