

# Jorge Lackington Panza

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## EDUCATION

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- **Pontificia Universidad Católica de Chile** Santiago, Chile  
*Master of Industrial Engineering; GPA: 4.00* 2025 – 2026
- **Pontificia Universidad Católica de Chile** Santiago, Chile  
*Bachelor of Mechanical Engineering; GPA: 3.66 (9.15/10.0)* 2021 – 2024

## EXPERIENCE

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- **Google** Mountain View, CA  
*Software Engineer* Oct 2016 - Present
  - **Tensorflow**: TensorFlow is an open source software library for numerical computation using data flow graphs; primarily used for training deep learning models.
  - **Apache Beam**: Apache Beam is a unified model for defining both batch and streaming data-parallel processing pipelines, as well as a set of language-specific SDKs for constructing pipelines and runners.
- **Coursera** Mountain View, CA  
*Senior Software Engineer* Jan 2014 - Oct 2016
  - **Notifications**: Service for sending email, push and in-app notifications. Involved in features such as delivery time optimization, tracking, queuing and A/B testing. Built an internal app to run batch campaigns for marketing etc.
  - **Nostos**: Bulk data processing and injection service from Hadoop to Cassandra and provides a thin REST layer on top for serving offline computed data online.
  - **Workflows**: Dataduct an open source workflow framework to create and manage data pipelines leveraging reusable patterns to expedite developer productivity.
  - **Data Collection**: Designed the internal survey and crowd sourcing platform which allowed for creating various tasks for crowd sourcing or embedding surveys across the Coursera platform.
  - **Dev Environment**: Analytics environment based on docker and AWS, standardized the python and R dependencies. Wrote the core libraries that are shared by all data scientists.
  - **Data Warehousing**: Setup, schema design and management of Amazon Redshift. Built an internal app for access to the data using a web interface. Dataduct integration for daily ETL injection into Redshift.
  - **Recommendations**: Core service for all recommendation systems at Coursera, currently used on the homepage and throughout the content discovery process. Worked on both offline training and online serving.
  - **Content Discovery**: Improved content discovery by building a new onboarding experience on coursera. Using this to personalize the search and browse experience. Also worked on ranking and indexing improvements.
  - **Course Dashboards**: Instructor dashboards and learner surveying tools, which helped instructors run their class better by providing data on Assignments and Learner Activity.
- **Lucena Research** Atlanta, GA  
*Data Scientist* Summer 2012 and 2013
  - **Portfolio Management**: Created models for portfolio hedging, portfolio optimization and price forecasting. Also creating a strategy backtesting engine used for simulating and backtesting strategies.
  - **QuantDesk**: Python backend for a web application used by hedge fund managers for portfolio management.

## PROJECTS

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- **QuantSoftware Toolkit**: Open source python library for financial data analysis and machine learning for finance.
- **Github Visualization**: Data Visualization of Git Log data using D3 to analyze project trends over time.
- **Recommendation System**: Music and Movie recommender systems using collaborative filtering on public datasets.

## SKILLS

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- **Languages**: Scala, Python, Javascript, C++, SQL, Java
- **Technologies**: AWS, Play, React, Kafka, GCE