Thomas Helderop

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I am a team-oriented software engineer, with a goal-driven approach to finding and creating solutions to complex problems. My previous professional experience in tech user operations and sales, working in environments from small startups to large, publicly traded companies, has taught me to be adaptable, and to emphasize clear communication.

Skills

HTML,	Python,	Postgres,	React.js,	Agile/Scrum,
CSS,	jQuery,	MongoDB,	Express.js,	Next.js,
Bootstrap,	SQL,	Flask,	Git,	Typescript,
Javascript,	NoSQL,	Node.js,	Github,	Django

Experience

Software Engineering Fellow | May 2020 - August 2020 | Remote
General Assembly Software Engineering Immersive

Participated in a full-time Software Engineering course, completing in-class projects, hackathons, and personal projects focused on real-world applications of web development principles and best practices.

Developed a portfolio of individual and collaborative projects, including:

- Simon's Shapes- a game of pattern recognition and memorization. Built with Javascript, HTML, and CSS
- Find a hike- a site for users to find and save hikes based on their provided location built with Node and Express
- Event Tracker- a site for users to find events near their location, and save them to a personalized calendar. Built with MongoDB, Express.js, React.js, and Node.js
- Congress Accountability- a site for users to find their senators and representatives and see their voting records. Built with Django and SQLite

Admissions Counselor | 2U | May 2019 - May 2020 | Denver, CO
- Piloted several new programs before launching company-wide, including Agile project management and a new sales metrics system

Recruiting Lead | Techne Labs | September 2017 - January 2019 | Remote
- Led recruiting for multiple clients, with the second highest rate of hiring across the company

User Operations Specialist | Hipmunk | April 2015 - August 2016 | San Francisco, CA
- Researched user feedback to coordinate with design and engineering teams to pilot new features, including an AI email help system

Implementation Manager | Access Softek | September 2014 - April 2015 | Berkeley, CA
- Implemented banking apps with modularized features for multiple regional credit unions

Education

University of Michigan | *B.A.*