# USE CASE: *Login*

## Actors

1. Clerk/Manager
2. System AS

## Preconditions

1. (maybe login screen is displayed?)

## Postconditions

1. Clerk/Manager is logged into system

## Main Success Scenario

1. Clerk/Manager enters username
2. Clerk/Manager enters password
3. Clerk/Manager clicks “Login”
4. KPS system checks with System AS that login details are correct
5. KPS system displays main screen of application

## Exception Scenarios

4a. If username or password incorrect, display “Incorrect username or password”, got to step 1.

## Assumptions and Notes

1.

# USE CASE: *Process Events*

## Actors

1. Clerk/Manager

## Preconditions

1. Clerk/Manager is logged in

## Postconditions

1.

## Main Success Scenario

1.

## Exception Scenarios

2a.

## Assumptions and Notes

1.

# USE CASE: *Customer Price Update*

## Actors

1. Clerk/Manager

## Preconditions

1. Clerk/Manager is logged in

## Postconditions

1. Customer price update event added to log file
2. Business figures are updated

## Main Success Scenario

1. Clerk/Manager clicks “Update Customer Price”
2. System displays required fields
3. Clerk/Manager enters origin location
4. Clerk/Manager enters destination location
5. Clerk/Manager enters mail priority
6. Clerk/Manager enters new price per gram
7. Clerk/Manager enters new price per cm3
8. Clerk/Manager clicks “Update”

## Exception Scenarios

2a.

## Assumptions and Notes

1.

# USE CASE: *Request Delivery*

## Actors

1. Clerk/Manager

## Preconditions

1. Clerk/Manager is logged in

## Postconditions

1. Delivery event added to log file
2. Business figures are updated

## Main Success Scenario

1. Clerk/Manager clicks “Request Delivery”
2. System displays required fields
3. Clerk/Manager enters origin location
4. Clerk/Manager enters destination location
5. Clerk/Manager enters mail priority
6. Clerk/Manager enters weight
7. Clerk/Manager enters volume
8. Clerk/Manager clicks “Update”

## Exception Scenarios

2a.

## Assumptions and Notes

1.

# USE CASE: *Update Transport Costs*

## Actors

1. Clerk/Manager

## Preconditions

1. Clerk/Manager is logged in

## Postconditions

1. Transport cost update event added to log file
2. Business figures are updated

## Main Success Scenario

1. Clerk/Manager clicks “Update Transport Cost”
2. System displays required fields
3. Clerk/Manager enters origin location
4. Clerk/Manager enters destination location
5. Clerk/Manager enters transport firm name
6. Clerk/Manager enters type of transport
7. Clerk/Manager enters new price per gram
8. Clerk/Manager enters new price per cm3
9. Clerk/Manager enters day of week transport departs
10. Clerk/Manager enters frequency of departure (hours between departures)
11. Clerk/Manager enters trip duration
12. Clerk/Manager clicks “Update”

## Exception Scenarios

2a.

## Assumptions and Notes

1.

# USE CASE: *Discontinue Routes*

## Actors

1. Clerk/Manager

## Preconditions

1. Clerk/Manager is logged in

## Postconditions

1. Discontinue route event added to log file
2. Business figures are updated

## Main Success Scenario

1. Clerk/Manager clicks “Update Customer Price”
2. System displays required fields
3. Clerk/Manager enters origin location
4. Clerk/Manager enters destination location
5. Clerk/Manager enters name of transport firm
6. Clerk/Manager enters type of transport
7. Clerk/Manager clicks “Update”

## Exception Scenarios

2a.

## Assumptions and Notes

1.

# USE CASE: *View Events*

## Actors

1. Manager

## Preconditions

1. Manager is logged in

## Postconditions

1. Events are displayed

## Main Success Scenario

1. Manager clicks “View Events”
2. System displays event data stored in log file

## Exception Scenarios

2a. If there are no events in log file, display “No events to display”

## Assumptions and Notes

1.

# USE CASE: *View Business Figures*

## Actors

1. Clerk/Manager

## Preconditions

1. Clerk/Manager is logged in

## Postconditions

1. Business figures are displayed

## Main Success Scenario

1. Clerk/Manager clicks “Business Monitoring”
2. System displays key business figures (Total Revenue, Total Expenditure, Total Number of Events, Amount of Mail, Average Delivery Times, Critical Routes)

## Exception Scenarios

2a. If key business figures are empty, display “No business figures to display, no events have been processed”

## Assumptions and Notes

1. Up to date key business figures will be stored in the system, when the system is loaded, business figures are calculated off existing events in log file. When events are processed in the system, business figures are updated