LIVING PUPIL HOMESCHOOL COMMUNICATION CHANNEL GUIDE

COMMUNICATION CHANNEL	TYPE OF CONCERN/ISSUES	PRIMARY USERS
Email	 Formal communications and announcements Detailed queries or issues Official documentation and reports Confidential matters Personal concerns 	LP Team to LP Parents LP Parents to LP Team
Messenger Group	 for co-homeschooling families Sharing homeschool journeys with other parents Inquiries to other parents about tips and resources School reminders of events and updates Real-time discussions and brainstorming sessions Quick questions and immediate concerns to other homeschool parents 	LP Parents to other LP Parents
Facebook Group	 General announcements and updates from LP Team Community engagement and discussions (in the comments section) 	LP Team to LP Parents LP Parents to LP Team (comments section)
Living Pupil Homeschool Facebook Page	– To reach out to the LP team for immediate concerns	General public
Living Pupil Team's Messenger Account (refer to Living Pupil Support Team poster) Response Availability: Responses are available during business hours: 8:30 AM - 5:30 PM from Mondays-Fridays	 Quick inquiries and follow-ups Clarifications on processes Immediate assistance with urgent matters Status updates on requests or concerns 	LP Parents to LP Team