

LP Shop Cancellation Policy

1. Cancellation Window:

- Orders can be canceled within 24 hours of placing the order. This can be done by contacting our customer service team via email or phone.

2. Non-Cancellable Orders:

- Any order that has exceeded the 24-hour cancellation window cannot be canceled. This policy is in place because once an order is packed, it is difficult to reverse the process.

3. Refunds for Canceled Orders:

- If you cancel your order within the 24-hour window, a full refund will be processed. Please allow 5-7 business days for the refund to reflect in your account.

4. Order Modifications:

- Modifications to orders (e.g., changing book titles or quantities) must also be made within the 24-hour window. Beyond this period, changes cannot be accommodated.

5. Exceptional Cases:

- In rare cases, if an order needs to be canceled after the 24-hour period due to unforeseen circumstances, please reach out to our customer service team. While we cannot guarantee a cancellation, we will review your request and see if any accommodations can be made.
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