Design Document

eLearning Course for
Excellence Motors Hyundai Website

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1.   Course Specifications

1.1.   Requirements

This design document outlines the requirements for an eLearning Course on the *Excellence Motors Hyundai* website to help customers in the online car buying process.

1.1.1. Customers need to learn to search the dealership's inventory.
- a.   How to use the Header Navigation

1.1.2. They need to be able to view the specifics of a vehicle.
- b.   View and select Available Trims with list of specs
- c.   View and select Available Colors

1.1.3. They need to be able to submit a contact form to the dealership.
- d.   How to navigate to Contact Us page
- e.   How to fill out the form and submit

1.2.   Scope of Course

Customers will feel confident in their ability to navigate Excellence Motors Hyundai website.

1.2.1. Users will be shown the header navigation to search for their vehicle.
- a.   Show image of header navigation and links to click.
- b.   Show captions explaining the process.
- c.   Show image of header nav dropdown and explain.
- d.   Show captions explaining the process.

1.2.2. Users will be instructed how to reach vehicle specifications.
- a.   Show image of the vehicle specifications page.
- b.   Show captions explaining the process.

1.2.3. Users will be instructed on how to fill out and submit the contact form.

a. Show image of the contact form.
b. Show captions explaining the process.

1.3. Technical Specifications

This course will be created in Adobe Captivate and utilize a series of slides, text, images, buttons, and transitions to educate users on how to use the *Excellence Motors Hyundai* website.

1.3.1. Slides
a. Title Slide that introduces the user to the course.
b. Introduction Slide that lets user know what they will learn in the course.
c. Slide dedicated to showing users how to navigate the website to look for vehicles.
d. Slide dedicated to showing users how to view vehicle specifications.
e. Slide dedicated to showing users how to submit a contact form, and finish up the course.

1.4. References

1.4.1. Websites
a. https://hyundai.sincrowebsites.com/