

#### PHILADELPHIA GAS WORKS

Gas Leak Emergencies: 215-235-1212

Billing & General Information (English & Espanol): 215-235-1000 Access Your Account Online: www.pgworks.com

1 of 4 Page: Billing Date: Mar 27, 2018

**Account Number:** 6119122194

#### MONTHLY STATEMENT

From Feb 23, 2018 thru Mar 23, 2018 (28 Days)

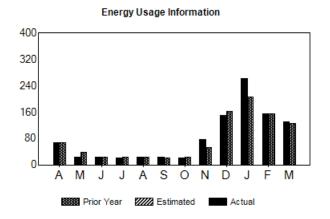
**GEORGE PIOTROWSKI 543 MAGEE AVE** PHILADELPHIA PA 19111-4637

Thank you for your payment of \$256.55

# Billing Summary

\$187.11 **Current Charges** 

Total Amount Due By	
Apr 20, 2018	\$187.11



- Average daily temperature 39.8 °F.
- Your average daily cost is \$6.68 compared to \$6.68 last year.
- For the last 12 months:
  - Your total usage is 979 Ccf.
  - Your average monthly usage is 81.58 Ccf.

As a customer, you welcome us into your home and business each day. We're returning the favor and inviting you to check us out at weworkforphilly.com. The new site is a way for us to share stories about the people we work for, and those we work with. Check it out: weworkforphilly.com

We're social! Like us on Facebook.com/MyPGW, follow us on Twitter @MyPGW & connect with us on Nextdoor at nextdoor.com/

PGW provides Customer Service Center locations near you to pay your bill, apply for assistance programs, turn gas on or off, or learn more about PGW programs and services. For a list of locations and hours of operation, visit www.pgworks.com under Contact Us-->Our Locations or call 215-235-1000.

Questions or Complaints about your bill? Please call us before the due date at 215-235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050 Please return this portion with your payment.

Write your account number on your check or money order made payable to Philadelphia Gas Works

Place "X" in box for address corrections. Print corrections on reverse side. **Account Number: Due Date:** Please Pay:

6119122194 Apr 20, 2018 \$187.11

**Amount Enclosed:** 

GEORGE PIOTROWSKI 543 MAGEE AVE PHILADELPHIA PA 19111-4637 Philadelphia Gas Works P.O. Box 11700 Newark, NJ 07101-4700

## **GENERAL INFORMATION**

ACCESS YOUR ACCOUNT ONLINE VISIT A CUSTOMER SERVICE CENTER www.pgworks.com (9AM TO 5PM) CONTACT US BY PHONE Center City 1137 Chestnut St. (M, T, TH, F) Gas Leaks & Emergencies (24/7) 212 W. Chelten Ave. (T, W, F) 215-235-1212 Germantown Billing & General Information (8am to 6pm, M-F) 215-235-1000 S. Philadelphia 1601 S Broad St. (M, W, TH) Appliance Service 215-235-2050 Frankford 4410 Frankford Ave. (T, TH, F) Report Theft of Gas 215-684-6383 N. Philadelphia 1337 W. Erie Ave. (M. W. TH) Hearing Impaired TTY Line 215-236-4646 W. Philadelphia 5230 Chestnut St. (M, T, W, F)

## **EXPLANATION OF TERMS**

**BUDGET PLAN** – This plan is available to all residential customers who are not in arrears. It spreads your payments over a 12 month plan. You may start the Budget Plan at any time. To do so, or for more information, call 215 235-1000 or visit any of our Customer Service Centers.

**CCF** - 100 cubic feet of gas. This is a measure of gas usage. **DEKATHERMS (DTH)** - A measure of the heat content value of gas. Gas usage is determined by multiplying the MCF used by the heat content value of the gas. One DTH equals approximately nine hundred seventy cubic feet. **MCF** - 1,000 cubic feet of gas.

**COMMODITY CHARGE** – The charge for basic gas supply service which is sold either by volume (ccf or mcf) or heating value (dekatherms). **CUSTOMER CHARGE** – A monthly charge to cover NGDC costs such as maintaining the lines, meter reading and billing.

**DISTRIBUTION CHARGES** – The charge for delivery of natural gas from the city gate to the consumer.

**GAS COST ADJUSTMENT** – Amount billed or credited each month to account for differences between projected and actual gas supply costs of the Natural Gas Distribution Company.

**METER READING INFORMATION** – PGW shall use its best effort to obtain an actual meter reading regularly, and at least every six months for customers without automatic meter reading devices. When the meter is not read, we estimate your gas use. To avoid estimates, you may read your own meter and tell us the reading by calling 215-235-2050 at any time. We also offer stamped, pre-addressed post cards, which you can use to send us your meter reading by the specified date. To request a supply of these cards, call 215-235-2050, or write us at P.O. Box 3500, Philadelphia, PA 19122.

**NATURAL GAS DISTRIBUTION COMPANY (NGDC)** – A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer.

**PAYMENT AGREEMENT PLANS** – If you are behind and cannot pay your full bill, PGW offers special payment plans. Call our Collection Department at 215 235-1777 or visit any of our Customer Service Centers.

STATE SALES TAX - An approximate amount of your bill that is used to pay taxes to the Commonwealth of Pennsylvania.

**WEATHER NORMALIZATION ADJUSTMENT (WNA)** – An adjustment approved by the Pennsylvania Public Utility Commission as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.

#### **NATURAL GAS SUPPLIER**

If you have selected a Natural Gas Supplier other than PGW, the Natural Gas Supplier is responsible for the billing of Natural Gas Supplier charges, unless your charges are consolidated on your PGW bill. PGW will bill for gas delivery according to the tariff for your rate class. Commodity prices and charges are set by the Natural Gas Supplier you have chosen. The Public Utility Commission regulates the distribution prices and services.

## **RIGHTS & OBLIGATIONS**

A summary of your rights and obligations as a PGW customer will be made available upon request. A Rate Schedule and an explanation of how to verify the accuracy of a bill and an explanation of the various charges will be made available upon request.

#### **Electronic Check Recovery Authorization**

When you pay by check, preauthorized bank draft, ACH, or by a telephone authorized transaction you expressly authorized PGW, if your check is dishonored or returned for any reason, to electronically debit your account for the amount of the check plus a processing fee not to exceed the state maximum legal limit (plus all applicable sales tax). The use of a check for payment is your acknowledgement of this policy and its terms.

Mai	ling	Add	ress
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Name				
Street				
City —			State ———	Zip
Telephone	(	_)		
			ress of Property)	

Street		
City	State	_ Zip
Telephone ()	- Glato	
Totophono (		



#### **GEORGE PIOTROWSKI 543 MAGEE AVE** PHILADELPHIA PA 19111-4637

Page: **Billing Date:** 

3 of 4 Mar 27, 2018

**Account Number:** 

6119122194

**Payments** Received

Mar 20, 2018 Check \$256.55 **Total Payments** \$256.55

**Meter Detail** 

Meter #: 01750735

Cycle #: 16

Next Meter Read: Apr 24, 2018

**Service Point ID: 9972460817** 

From			То				Hoome	Canyaraian	Total
Date	Reading	Туре	Date	Reading	Туре	Difference	Usage (Ccf)	Conversion Factor	Total Therms
02/23/2018	7323	Actual	03/23/2018	7453	Actual	130	130.00	1.0399	135.18

Current **Basic** Charges

SA ID# 9961656791, 543 MAGEE AVE

Residential Heat & Domestic

Supply Charges	
Commodity Charge 23.21 Ccf @ \$0.49443	\$11.48
Total Supply Charges	\$11.48
Delivery Charges	
Customer Charge @ \$13.75	\$2.46
Distribution Charge 23.21 Ccf @ \$0.85899	\$19.94
Distribution System Improvement Charge 8.7%	\$1.95
Gas Cost Adjustment @ -\$0.00366	-\$0.08
Weather Normalization Adjustment	-\$1.20
Total Delivery Charges	\$23.07
Supply Charges	
Commodity Charge 106.79 Ccf @ \$0.40871	\$43.64
Total Supply Charges	\$43.64
Delivery Charges	
Customer Charge @ \$13.75	\$11.29
Distribution Charge 106.79 Ccf @ \$0.88147	\$94.13
Distribution System Improvement Charge 8.7%	\$9.17
Gas Cost Adjustment @ -\$0.00153	-\$0.16
Weather Normalization Adjustment	-\$5.51
Total Delivery Charges	\$108.92
Total Current Billing Charges	\$187.11

## **PGW** Messages

Effective March 1, 2017 PGW rates have changed.Commodity Charge decreased to \$0.40871 per CCF. Gas Cost Adjustment increased to \$(0.00153). Distribution Charge increased to \$0.88147. The changes will decrease the typical residential heating bill by about \$44.96 a year.

Your estimated gas price to compare is \$0.40734 per CCF. This may change in March, June, September and December.



# GEORGE PIOTROWSKI 543 MAGEE AVE PHILADELPHIA PA 19111-4637

Page: 4 of 4
Billing Date: Mar 27, 2018

**Account Number:** 6119122194

## **Shopping Information Box**

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

PGW Account #: 6119122194 Service Point ID: 9972460817

Rate Class: General Service Residential

Rate Schedule: GSR

If you are already shopping know your contract expiration date.