

Name & surname : THEMBO NEHEMIYA

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Nationality : Ugandan

Sex : Male

Date of birth : 14.04.1995

Date : 14.jun. 2025.

Hiring Manager

Uganda Registration Services Bureau (URSB)
Kampala, Uganda

Subject: Application for Field Officer Position

Dear Hiring Manager,

I am excited to apply for the Field Officer position at URSB. With a Bachelor's degree in Information Technology and over three years of experience in customer support at MTN Uganda, I have developed strong skills in guiding clients, troubleshooting issues, and ensuring compliance.

In my current position, I support mobile money agents and WakaNet Fiber clients, resolving technical concerns and educating users on processes. This experience has sharpened my ability to simplify complex information for diverse audiences—a skill crucial for sensitizing businesses on registration formalities. Additionally, my ongoing CCNA certification and shadowing in IT incident management have strengthened my technical and problem-solving abilities.

I am particularly drawn to URSB's mobile office initiative, as it aligns with my passion for fieldwork and community engagement. My adaptability, attention to detail, and commitment to efficient service delivery make me confident in contributing to URSB's mission of streamlining business registration.

I welcome the opportunity to discuss how my skills match your needs. Thank you for your consideration.

Yours Sincerely,
Thembo Nehemiya.