

## **CURRICULUM VITAE**

### **PERSONAL DATA**

**Name & surname :** THEMBO NEHEMIYA

**Address :** Kasese town

**Tel :** 0786263701/ 0772123404

**Email :** thembonehemiya@gmail.com

**Nationality :** Ugandan

**Sex :** Male

**Marital status :** Single

**Date of birth :** 14.04.1995

**Place of birth :** Kanyatsi II, Kanyatsi Parish, Kitholhu Sub County, Bukunzo County West, Kasese District.

### **EDUCATION**

**2001-2008 :** studied at Ikobero primary school

**2009-2012 :** studied O'level at Maliba secondary school.

**2013-2014 :** studied Advanced level at Rwenzori High school.

**2017-2020 :** Bachelor in information technology at Kampala international university.

### **WORK HISTORY AND ADDITIONAL TRAINING**

**27th Nov-30th December 2017 :** I successfully and satisfactorily completed a short workshop in computer literacy in: introduction to computers, networks and internet, ICT for developments, Green ICT, Web Applications and Ethical computing.

**4th June-27th July 2018 :** I successfully and satisfactorily completed industrial training in computer networking, hardware maintenance, entrepreneurship, web application development, dynamic website development.

**June-July 2019 :** I successfully and satisfactorily completed training in computer software systems, network administrator and configurations, android application development, basic computer troubleshooting, content management systems and websites.

**2017-2019:** I worked with KIARD IT solutions specializing in Computer hardware and part of the networking team.

**18th -21 Aug 2020:** I trained and worked on a short term contract with ministry of health as a data clerk.

**Jan -2022 :** I joined MTN Uganda under customer experience up to date .

**April-2025 :** I completed a certificate in Fiber optics as a technician from Jantech Engineering .

### **OTHER AWARDS AND TRAININGS**

1. MTN DATA LITERACY FOR ALL
2. DELIGHTING CUSTOMERS WITH DESIGN THINKING
3. Anti-Money Laundering (AML)
4. Work Ethics
5. SECURITY AWARENESS ON RANSOMWARE
6. BUSINESS EMAIL COMPROMISE
7. currently enrolled for CCNA Certificate(CISCO CERTIFIED ASSOCIATE ) at the cisco networking academy.

### **SKILLS.**

Communication Skills with the ability to liaise effectively with stakeholders.

Negotiation Skills

Team Player

Problem Solving Skills

Entrepreneurial spirit, self-driven and ability to motivate a fast-paced team.

Work experience across diverse cultures and geographies.

Flexibility and ability to handle stress with good planning and organization skills.

Ability to innovate and multi-task while maintaining a high level of accuracy and attention to detail.

Ability to work proactively with minimal supervision.

Ability to self-manage diverse workloads and deadlines.

### **REFERENCES**

1. Mr. Abdul Mageti (Team Leader Call Centre MTN Uganda)

Tel : 0772120346

Email : Abdul.Mageti@mtn.com

2. DR. Kimwise Alone (HOD Cavendish University)

Tel : 0788050783.

3. Mrs. Musoki Juliet (Auditor KIU Western Campus)

Tel : 0783510154.