

Resume of

MD. MUBTASHIM FUAD

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Present Address: House No. 27-2B, Road #11,

D.I.T. Project, Merul Badda, Dhaka-1212.



CAREER OBJECTIVE

Detail-oriented network engineer with hands-on experience in NOC operations, vendor coordination, and network configuration and monitoring. Proven ability to work under pressure, respond effectively to customer demands, and maintain clear communication with clients and stakeholders.

PROFESSIONAL EXPERIENCE

Assistant Network Engineer – Network Operations Center (NOC)

MaxHub Limited (IIG).

House: 15/B, Road: 8, Gulshan-1, Dhaka-1212, Dhaka

8 December, 2023 – Present (1 year 8 months)

Responsibilities:

- Customer Support and Communication Vendor
- Vendor Coordination and Management
- Data Center and Network Infrastructure Operations
- System and Network Administration
- Network Monitoring, Maintenance, and Upgrades
- Incident Response and Troubleshooting
- Collaboration with Stakeholders
- Documentation and Reporting

PROFESSIONAL VENDOR TRAININGS & CERTIFICATION

Vendor Certificate:

From: MikroTik

MikroTik Certified Network Associate (MTCNA)

Certification Number: 2501NA9513

Issued: Jan 2025 | Expires: Jan 2028

Professional Vendor Training:

From: Technology Palli

CCNA (3 Months)

MTCNA (1.5 Months)

MTCRE (1.5 Months)

FTTx Deployment (16 Hours)

CCTV Surveillance System (10 Hours)

HARDWARE, SOFTWARE AND OS SKILLS

- **Network Hardware (Devices):**
 - **Switches:** Cisco Nexus 3000, Huawei Cloud Engine, BDCOM
 - **Routers:** MikroTik CCR, Cisco ASR-9010, Juniper PTX1000
- **Network Administration Software:** SecureCRT, Winbox, PuTTY
- **Monitoring Software:** Cacti, Observium
- **Emulation Software:** GNS3, Eve-NG, PNET
- **Network OS:** RouterOS, IOS & IOS-XR, VRP, Junos OS
- **IT Support Tools:** Remote Desktop Softwares, Ticketing Systems
- **Server Administration:** Windows Server, Linux server
- **Virtualization Software:** VMware Workstation, Oracle VirtualBox
- **Design Software:** Canva, Figma, Adobe Photoshop
- **Microsoft Office:** MS Word, MS Excel, MS PowerPoint
- **Operating Systems:** Linux, Windows OS

TECHNICAL SKILLS

Networking:

- IP addressing, subnetting, routing, switching, VLANs, VLSM, CIDR, access control, hardware security, cabling, OSI vs TCP/IP models. Routing protocols: Static, Dynamic, Default, OSPF (single & multi-area), RIP, EIGRP, BGP, HSRP. Network services and configurations: NAT, DHCP, ACL, VTP, inter-VLAN, trunking, EtherChannel, autonomous systems (AS), VPN, GRE, site-to-site IPsec, device password configuration and recovery.

MikroTik:

- Routing configuration, WAN/LAN setup, NAT, bandwidth management, day/night package management, firewall configuration, PPPoE, PCQ, hotspot solutions, VPN (Layer 2 & Layer 3), failover, load balancing, OSPF, BGP, bridging & VLANs, DHCP, security services, user administration.

Linux Server:

- Server setup, management, and monitoring; performance/resource monitoring & configuration; user/group management; file system structure & permissions; package management (APT, DNF, YUM); systemd & service management; SSH configuration & remote access; basic shell scripting; cron jobs & scheduled tasks; log file monitoring; firewall configuration. Distributions: Debian-based (Ubuntu, Debian), Red Hat-based (CentOS, RHEL).

FTTx deployment:

- FTTx deployment concept, different types of FTTx devices (OLT, ONU, splitters), general diagram of an FTTx network, PON deployment, optical laser management, WAN port (uplink), PON port (downlink), set hostname of OLT, user login info, user creation in OLT, create limited group and user, make user password non-readable in OLT, set user login time in OLT, enable SSH & HTTP in OLT, configure SNMP in OLT, set the description of an ONU, VLAN creation, interface configuration as access mode & trunk mode, configure IP address of VLAN interface, EPON port configuration.

CCTV Surveillance Systems:

- Configuration of various camera types including IP/Network CCTV; setup of DVR, NVR, and XVR systems; selection of appropriate cabling and connectors; CCTV installation; initial configuration of video recording devices; enabling online access for DVR; backup and restoration of DVR data.

LANGUAGE PROFICIENCY

- **English:** Conversational
- **Bengali:** Native

ACADEMIC CAREER

01. Diploma in Engineering (4 Years)

Computer Technology

Naogaon Polytechnic Institute, Naogaon

Passing Year: **2024**

CGPA: **3.63 / 4.00**

02. Secondary School Certificate

Naogaon Zilla School, Naogaon

Group: **Science**

Passing Year: **2019**

GPA: **5.00 / 5.00**

PERSONAL PROFILE

Full Name	:	MD. MUBTASHIM FUAD
Nationality	:	Bangladeshi by Birth
Date of Birth	:	30 December 2003
Religion	:	Islam
Height	:	5 feet 7 inches
Weight	:	60 kg
Permanent Address	:	Naogaon Sadar, Naogaon Sadar - 6500, Naogaon