**All About Go Grub!**

Q1. What’s GoGrub?

GoGrub is one stop solution to all your snacking needs. We deliver to your doorstep a spread of smart ’n’ delicious snacks which can be savoured with ease and panache from the comfort of your home, or amidst office craziness and can also come in handy for guests and hosts alike.

At GoGrub we truly believe that snacking is much more than just satiating those evil hunger pangs. We ensure that every single snack that we create is bursting with flavours and has an equal portion of health and happiness.

Q2. How do I order with you?

Smart ’n' delicious snacking is just four steps away.

Step 1. Choose the number of snacks and the delivery frequency of your snack box. (html underlined this to the snacks page)

Step 2. Choose from our extensive menu of lip smacking snacks. (html underlined this to the snacks page)

Step 3. Pay using your preferred debit cards, credit cards, e-wallets or through net banking. We also have Cash On Delivery option available.

Step 4. Rediscover the joy of snacking. If you’d like to make any changes in the plan, email us or give us a ring @ 000000000000

Q3 If I check out as a guest, am I enrolled in a membership?

No, you will not be enrolled in a subscription membership with us.

Q4. Can I order GoGrub for my office?

Yes, we can ship your GoGrub box at your office address. Alternatively, if you would like to see our kiosk at your office facilities, drop us an email or give us a ring @ 00000000

Q5. I want to gift a GoGrub box, how should I do it?

Sure, we will be happy to help you gift the GoGrub deliciousness to your friend, drop us an email or give us a ring @ 00000000

**Manage your GoGrub Account**

Q1. How do I change the box size or frequency?

Xxxxxxxxxxxxxxxxx

Q2. Can I process my order before my re-bill date?

Xxxxxxxxxxxxxxxxxx

Q3. How do I change my shipping address/ date?

Xxxxxxxxxxxxxxxxxxxxxx

Q4. How do I cancel/pause my subscription?

Xxxxxxxxxxxxxxxxxxxxxxxx

**Shipping and Delivery**

Q1. [How long does it take to process and ship my order?](https://support.naturebox.com/hc/en-us/articles/213679317-How-long-does-it-take-to-process-and-ship-military-orders-)

Your GoGrub box will reach you within 4-5 days from the date that you place your order.

Q2. [Does GoGrub ship outside of India?](https://support.naturebox.com/hc/en-us/articles/206485298-Does-NatureBox-Ship-Outside-the-US-)

GoGrub doesn’t ship outside of India.

Q3. [Are](https://support.naturebox.com/hc/en-us/articles/201718984-Are-You-Able-to-Expedite-a-Package-) you able to expedite my package?

Yes, we can. Drop us an email with your order number and your preferred delivery date and we will be able to see you through.

Q4. How do I track my order?

We will share a tracking number and courier details along with your invoice.

**Billing**

Q1. What kind of payment do you accept?

We accept all debit cards, credit cards, e-wallets or through net banking. We also have Cash On Delivery option available.

Q2. Can I cancel my order?

Yes, you can cancel your order within the first 24 hours of placing your order. If you are a registered user, log into your account and order Order Summary, press CANCEL MY ORDER. We will confirm it over an email and will cancel your order.

Q3. Will I get a refund of the cancellation?

Yes, if you have cancelled your order within the first 24 hours of placing your order, we will process a 100% refund for you.

Q4. In case of delivery delays, what should I do?

In case your box doesn’t reach you within 7 days of order placement, please drop us an email or call us at our snack hotline 0000000

Q5. How do I make changes to my order?

**All About GoGrub Snacks**

Q1. What is the shelf life of your snacks?

The details about the shelf life are available both on the snack packets as well as the in the snack descriptions. Generally, shelf life of our products will be in the range of 4-6 weeks.

Q2. Are GoGrub snacks vegetarian?

All our snacks are vegetarian (also, do not contain egg)

Q3. How many snacks are available in a GoGrub box?

We have two types of boxes, a 4 snack box and a 2 snack box

Q4. How do I know the ingredients of the snacks?

The details on the ingredients are available on all the snack packets as well as on the snack descriptions.

Q5. Once I register for a GoGrub subscription box, how do I share my preferred snacks list with you?