# L/C Lynh Casidy Future Software

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# SKILLS

- HTML/CSS
- SQL
- Java
- C++
- Data Management
- Web Development
- UI/UX Design
- Software Quality Assurance
- Mobile Application Development
- Technical Communications

# EDUCATION

# B.S. Software Development

Western Governors University 2020-2023

## Diploma

King's College 2015-2015

#### Diploma

Highland School of Technology 2007-2011

#### Additional education:

Shenandoah University (Nursing) 2017- 2018

University of North Carolina Charlotte (Pre-nursing) 2013-2014

University of North Carolina Greensboro (General) 2011-2012

## ABOUT ME

Developer

I am currently working on my Bachelor's in Software Development at Western Governors University (WGU), and I am projected to graduate in March 2023. While at WGU, I learned how to use SQL, Java, C++, and HTML/CSS. I have also learned the basics of data management, project management, foundations of scripting and programming, UI/UX design, and the foundations of network and security. Although I am new to the IT field, I will be a great addition to your team because I am goal-oriented, hardworking, a quick learner, and always willing to learn new things.

# EXPERIENCE

# Internet Safety & Quality Evaluator

Telus International / Remote / April 2019 - Present

The main purpose of my job at Telus is to evaluate content on multiple media platforms. I also assist with enhancing Al-powered products by improving search engines and training digital assistants to understand more languages and dialects.

- Search engine optimization
- Quality control
- Al technology

### Veterinary Technician Assistant

PetCentre Animal Hospital / Manassas, Virginia/ January 2019-July 2020 My position here mostly consisted of assisting surgical veterinarians in surgeries, office appointments, and kennel work for boarded animals.

- Sterile field setup
- Restraining pets
- Vitals, medication administration, medication dispensing
- IDEXX experience
- Client/patient education

#### **Medical Assistant**

Reston Breast Care Specialists / Reston, Virginia / February 2016 – December 2016

As a medical assistant, I assisted the doctors with appointments, surgical procedures, and front office work.

- Sterile field setup
- Vital signs, venipunctures, injections

# Medical Assistant Extern

Courtview Gynecology / Gastonia, North Carolina / October 2015 – December 2015

As an extern, I performed clinical functions and assisted doctors in sterile procedures. I also performed administrative functions.

- Sterile field setup
- Vital signs, venipunctures, injections
- Medical records
- Triage
- Appointment scheduling