

Lab 7 – Problem Determination

At the end of this exercise, you should be able to:

- Use the administrative console to configure and view log data
- Enable a server to use HPEL
- Enable tracing on application server components
- Use the HPEL Log Viewer to examine log and trace data
- Enable verbose garbage collection for an application server
- Enable memory leak detection for an application server
- Describe how IBM Support Assistant tools can be used to analyze JVM memory dumps

Section 1: Working with log files of the application server

In this section, you examine the configuration options for logging in Basic mode.

WebSphere software

Cell=wasnd-node01Cell01, Profile=Dmgr

Welcome wasadmin

View: All tasks

Logging and tracing

Logging and tracing

Use this page to specify how the server handles log records. You can select an application server to enable or disable a system log for that server, specify where log data is stored, and choose a format for log content. You can also specify a log detail level for components and groups of components.

Preferences

Server	Node	Host Name	Version	Type	Status
You can administer the following resources:					
dmgr	wasnd-node01CellManager01	wasnd-node01.europe-west3-c.c.enhanced-casing-342608.internal	ND 8.5.5.20	servers	
nodeagent	wasnd-node01Node03	wasnd-node01.europe-west3-c.c.enhanced-casing-342608.internal	ND 8.5.5.20	servers	
nodeagent	wasnd-node01Node02	wasnd-node01.europe-west3-c.c.enhanced-casing-342608.internal	ND 8.5.5.20	servers	
nodeagent	wasnd-node01Node01	wasnd-node01.europe-west3-c.c.enhanced-casing-342608.internal	ND 8.5.5.20	servers	
server1	wasnd-node01Node01	wasnd-node01.europe-west3-c.c.enhanced-casing-342608.internal	ND 8.5.5.20	servers	
server2	wasnd-node01Node02	wasnd-node01.europe-west3-c.c.enhanced-casing-342608.internal	ND 8.5.5.20	servers	
Total 6					

Logging and tracing

[Logging and tracing](#) > server1

It is recommended that you switch to High Performance Extensible Logging (HPEL) if you have no existing procedures that prevent you from taking advantage of it.

[Switch to HPEL Mode](#)

(Advised
for most
installations)

Use this page to select a system log to configure, or to specify a log detail level for components and groups of components. Use log levels to control which events are processed by Java logging.

General Properties

- [Diagnostic Trace](#)
- [JVM Logs](#)
- [Process Logs](#)
- [IBM Service Logs](#)
- [Change log detail levels](#)
- [NCSA access and HTTP error logging](#)

General Properties

System.out

* File Name:

\${SERVER_LOG_ROOT}/SystemOut.log

File Formatting

Basic (Compatible) ▼

Log File Rotation



File Size

Maximum Size

3 MB



Time

Start Time

24

Repeat Time

24 hours

Maximum Number of Historical Log Files. Number greater than 0.

2

Installed Application Output



Show application print statements



Format print statements

System.err

* File Name:

\${SERVER_LOG_ROOT}/SystemErr.log

Log File Rotation



File Size

Maximum Size

3 MB



Time

Start Time

24

Repeat Time

24 hours

Maximum Number of Historical Log Files. Number greater than 0.

2

Installed Application Output



Show application print statements

Logging and tracing

Logging and tracing > server1 > JVM Logs

Use this page to view and modify the settings for the Java virtual machine (JVM) System.out and System.err logs for a managed process. The JVM logs are created by redirecting the System.out and System.err streams of the JVM to independent log files. The System.out log is used to monitor the health of the running application server. The System.err log contains exception stack trace information that is used to perform problem analysis. One set of JVM logs exists for each application server and all of its applications. JVM logs are also created for the deployment manager and each node manager. Changes on the Configuration panel apply when the server is restarted. Changes on the Runtime panel apply immediately.

Configuration

Runtime

General Properties

System.out

File Name:

/ibm/profiles/profile1/logs/server1/SystemOut.log

View

System.err

File Name:

/ibm/profiles/profile1/logs/server1/SystemErr.log

View

Back

Logging and tracing

Logging and tracing > server1 > Log File

Display the contents of the given file.

Total: 1455, Filtered total: 151

Retrieve Lines (eg. 250-600)

250-400

Refresh

Log File

```
[3/4/22 16:36:45:325 UTC] 00000073 WASNameSpaceB I CNTR0167I: The server is binding the com.ibm.websphere.ejbcquery.QueryLocalHome interface of the Query enterprise bean
[3/4/22 16:36:45:327 UTC] 00000073 AbstractEJBRun I CNTR0167I: The server is binding the com.ibm.websphere.ejbcquery.QueryLocalHome interface of the Query enterprise bean
[3/4/22 16:36:45:335 UTC] 00000073 SharedEJBRun I WSVR0057I: EJB jar started: querybean.jar
[3/4/22 16:36:45:380 UTC] 00000074 BeansDeployer I BeansDeployer deploy All injection points were validated successfully.
[3/4/22 16:36:45:384 UTC] 00000074 WebContainerL I WebContainerLifecycle startApplication OpenWebBeans Container has started, it took [96] ms.
[3/4/22 16:36:45:385 UTC] 00000074 webcontainer I com.ibm.ws.webcontainer.VirtualHostImpl addWebApplication SRVE0250I: Web Module Default Web Application has been bound t
[3/4/22 16:36:45:409 UTC] 00000075 ApplicationMg A WSVR0221I: Application started: ibmasyncrsc
[3/4/22 16:36:45:410 UTC] 00000075 CompositionUn A WSVR0191I: Composition unit WebSphere:cuname=ibmasyncrsc in BLA WebSphere:blaname=ibmasyncrsc started.
[3/4/22 16:36:45:412 UTC] 00000075 CompositionUn A WSVR0190I: Starting composition unit WebSphere:cuname=pbw-ear in BLA WebSphere:blaname=pbw-ear.
[3/4/22 16:36:45:417 UTC] 00000073 ApplicationMg A WSVR0221I: Application started: query
[3/4/22 16:36:45:418 UTC] 00000073 CompositionUn A WSVR0191I: Composition unit WebSphere:cuname=query in BLA WebSphere:blaname=query started.
[3/4/22 16:36:45:418 UTC] 00000073 CompositionUn A WSVR0190I: Starting composition unit WebSphere:cuname=ivtApp in BLA WebSphere:blaname=ivtApp.
[3/4/22 16:36:45:420 UTC] 00000074 ApplicationMg A WSVR0221I: Application started: DefaultApplication
[3/4/22 16:36:45:420 UTC] 00000074 CompositionUn A WSVR0191I: Composition unit WebSphere:cuname=DefaultApplication in BLA WebSphere:blaname=DefaultApplication started.
[3/4/22 16:36:45:442 UTC] 00000075 ApplicationMg A WSVR0200I: Starting application: pbw-ear
[3/4/22 16:36:45:443 UTC] 00000075 ApplicationMg A WSVR0204I: Application: pbw-ear Application build level: Unknown
[3/4/22 16:36:45:456 UTC] 00000073 ApplicationMg A WSVR0200I: Starting application: ivtApp
[3/4/22 16:36:45:457 UTC] 00000073 ApplicationMg A WSVR0203I: Application: ivtApp Application build level: UNKNOWN [UNKNOWN]
[3/4/22 16:36:45:501 UTC] 00000073 SharedEJBRun I WSVR0037I: Starting EJB jar: ivtEJB.jar
[3/4/22 16:36:45:509 UTC] 00000073 WASNameSpaceB I CNTR0167I: The server is binding the com.ibm.websphere.ivt.ivtEJB.ivtEJBObject interface of the ivtEJBObject enterpris
[3/4/22 16:36:45:510 UTC] 00000073 WASNameSpaceB I CNTR0167I: The server is binding the com.ibm.websphere.ivt.ivtEJB.ivtEJBObject interface of the ivtEJBObject enterpris
[3/4/22 16:36:45:511 UTC] 00000073 AbstractEJBRun I CNTR0167I: The server is binding the com.ibm.websphere.ivt.ivtEJB.ivtEJBObject interface of the ivtEJBObject enterpris
[3/4/22 16:36:45:514 UTC] 00000073 SharedEJBRun I WSVR0057I: EJB jar started: ivtEJB.jar
[3/4/22 16:36:45:531 UTC] 00000073 webapp I com.ibm.ws.webcontainer.webapp.WebGroupImpl WebGroup SRVE0169I: Loading Web Module: ivt_app.war.
[3/4/22 16:36:45:546 UTC] 00000073 WASSessionCor I SessionContextRegistry getSessionContext SESN0176I: Will create a new session context for application key default_host/
[3/4/22 16:36:45:548 UTC] 00000073 WASSession I MTMSStore setDRSNode SESN0188I: Memory To Memory mode for application default_host/ivt is BOTH
[3/4/22 16:36:45:549 UTC] 00000073 WASSession I MTMSStore setDRSNode SESN0188I: Memory To Memory mode for application default_host/ivtApp is BOTH
[3/4/22 16:36:45:560 UTC] 00000073 webcontainer I com.ibm.ws.webcontainer.VirtualHostImpl addWebApplication SRVE0250I: Web Module null has been bound to default_host[*:9(
[3/4/22 16:36:45:576 UTC] 00000073 ApplicationMg A WSVR0221I: Application started: ivtApp
[3/4/22 16:36:45:576 UTC] 00000073 CompositionUn A WSVR0191I: Composition unit WebSphere:cuname=ivtApp in BLA WebSphere:blaname=ivtApp started.
[3/4/22 16:36:45:607 UTC] 00000075 InternalGener I DSRA8225I: DataSource JNDI name : jdbc/PlantsByWebSphereDataSource
[3/4/22 16:36:45:608 UTC] 00000075 InternalGener I DSRA8203I: Database product name : Apache Derby
[3/4/22 16:36:45:608 UTC] 00000075 InternalGener I DSRA8204I: Database product version : 10.8.3.3 - (10.12 CVE fixes)
[3/4/22 16:36:45:608 UTC] 00000075 InternalGener I DSRA8205I: JDBC driver name : Apache Derby Embedded JDBC Driver
[3/4/22 16:36:45:609 UTC] 00000075 InternalGener I DSRA8206I: JDBC driver version : 10.8.3.3 - (10.12 CVE fixes)
[3/4/22 16:36:45:609 UTC] 00000075 InternalGener I DSRA8218I: JDBC driver specification level : 4.0
[3/4/22 16:36:45:947 UTC] 00000075 PluginLoader I PluginLoader loadEJBMetadata Adding OpenWebBeansPlugin : [OpenWebBeansJsfPlugin]
[3/4/22 16:36:45:948 UTC] 00000075 PluginLoader I PluginLoader loadEJBMetadata Adding OpenWebBeansPlugin : [WSWebPlugin]
[3/4/22 16:36:45:949 UTC] 00000075 PluginLoader I PluginLoader loadEJBMetadata Adding OpenWebBeansPlugin : [WSEjbPlugin]
[3/4/22 16:36:45:950 UTC] 00000075 PluginLoader I PluginLoader loadEJBMetadata Adding OpenWebBeansPlugin : [ContextsServicePlugin]
[3/4/22 16:36:45:950 UTC] 00000075 PluginLoader I PluginLoader loadEJBMetadata Adding OpenWebBeansPlugin : [OpenWebBeansEjbLCAPluginImpl]
```

Logging and tracing

[Logging and tracing](#) > [server1](#) > IBM Service Logs

Use this page to configure the IBM service log, also known as the activity log. The IBM service log contains both the application server messages that are written to the System.out stream and special messages that contain extended service information that you can use to analyze problems. One service log exists for all Java virtual machines (JVMs) on a node, including all application servers and their node agent, if present. A separate activity log is created for a deployment manager in its own logs directory. The IBM Service log is maintained in a binary format. Use the Log Analyzer or Showlog tool to view the IBM service log.

Configuration

General Properties

☒ Enable service log

* File Name:

* Maximum File Size
 MB

☒ Enable Correlation ID



Information

The IBM service log contains both the application server messages that are written to the System.out stream and special messages that contain extended service information that you can use to analyze problems. One service log exists for all Java virtual machines (JVMs) on a node, including all application servers and their node agent, if present. A separate activity log is created for a deployment manager in its own logs directory. The IBM Service log is maintained in a binary format. Use the Log Analyzer or Showlog tool to view the IBM service log.

Section 2: Set up and configure HPEL

High Performance Extensible Logging (HPEL) is a new mode of logging and tracing. To take advantage of this new log and trace framework, HPEL mode must be enabled. After HPEL mode is enabled, the JVM logs (typically SystemOut.log and SystemErr.log), the trace log (typically trace.log), and the service log (typically activity.log) are no longer written to. Instead, log and trace content is written to a log data or trace data repository in a proprietary binary format and, if configured, to a text log file. By disabling the text log file, you gain the largest possible performance benefit of HPEL. A log viewing tool, Log Viewer, is provided to allow for viewing, filtering, monitoring, and formatting the log and trace data in the repositories.

In this section, you enable HPEL mode for server1. Then, you explore and modify the log and trace configurations.

High Performance Extensible Logging (HPEL) is a new mode of logging and tracing. To take advantage of this new log and trace framework, HPEL mode must be enabled. After HPEL mode is enabled, the JVM logs (typically `SystemOut.log` and `SystemErr.log`), the trace log (typically `trace.log`), and the service log (typically `activity.log`) are no longer written to. Instead, log and trace content is written to a log data or trace data repository in a proprietary binary format and, if configured, to a text log file. By disabling the text log file, you gain the largest possible performance benefit of HPEL. A log viewing tool, Log Viewer, is provided to allow for viewing, filtering, monitoring, and formatting the log and trace data in the repositories.

In this section, you enable HPEL mode for `server1`. Then, you explore and modify the log and trace configurations.

Cell=wasnd-node01Cell01, Profile=Dmgr

Logging and tracing

Messages

⚠ Changes have been made to your local configuration. You can:

- [Save](#) directly to the master configuration.
- [Review](#) changes before saving or discarding.

An option to synchronize the configuration across multiple nodes after saving can be enabled in [Preferences](#).

⚠ The server may need to be restarted for these changes to take effect.

[Logging and tracing](#) > [server1](#) > [server1](#)

Use this page to select a system log to configure, or to specify log detail levels for components and groups of components.

General Properties

[Configure HPEL logging](#)

Current status not available

[Configure HPEL trace](#)

Current status not available

[Configure HPEL text log](#)

Current status not available

Related Items

- [View HPEL logs and trace](#)
- [Change log detail levels](#)
- [Change log and trace mode](#)
- [Manage process logs](#)
- [NCSA access and HTTP error logging](#)


```
Terminal
File Edit View Search Terminal Help

wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ ./stopServer.sh server1 -username wasadmin -password web1sphere
ADMU0116I: Tool information is being logged in file
           /ibm/profiles/profile1/logs/server1/stopServer.log
ADMU0128I: Starting tool with the profile1 profile
ADMU3100I: Reading configuration for server: server1
ADMU3201I: Server stop request issued. Waiting for stop status.
ADMU4000I: Server server1 stop completed.

wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ ./startServer.sh server1
ADMU0116I: Tool information is being logged in file
           /ibm/profiles/profile1/logs/server1/startServer.log
ADMU0128I: Starting tool with the profile1 profile
ADMU3100I: Reading configuration for server: server1
ADMU3200I: Server launched. Waiting for initialization status.
ADMU3000I: Server server1 open for e-business; process id is 11756
wasadm@wasnd-node01:/ibm/profiles/profile1/bin$
```

Logging and tracing

[Logging and tracing](#) > [server1](#) > **HPEL Text Log Configuration**

Use this page to configure High Performance Extensible Logging (HPEL) text log options. The HPEL text log can be viewed using any text editor.

Configuration **Runtime**

General Properties

☐ Enable text log

* Directory path

☒ Enable log record buffering

☒ Start new log file daily at: Time

Log record purging policies

☒ Begin cleanup of oldest records

Log record age limit
 Hours old

Maximum log size
 Megabytes

* Out of space action

* Text output format

☐ Include trace records

Additional Properties

- [Change log detail levels](#)

Related Items

- [View HPEL logs and trace](#)

Logging and tracing

[Logging and tracing](#) > [server1](#) > HPEL Log Configuration

Use this page to configure High Performance Extensible Logging (HPEL) log options. The HPEL log can be viewed using the logViewer command (in the profile directory), or using the View HPEL Logs and Trace link.

Configuration

Runtime

General Properties

* Directory path

☒ Enable log record buffering☒ Start new log file daily at: Time

Log record purging policies

☒ Begin cleanup of oldest records

Log record age limit

 Hours old

Maximum log size

 Megabytes

* Out of space action

Apply

OK

Reset

Cancel

Additional Properties

- [Change log detail levels](#)

Related Items

- [View HPEL logs and trace](#)

[Logging and tracing](#) > [server1](#) > HPEL Trace Configuration

Use this page to configure High Performance Extensible Logging (HPEL) trace options. The HPEL trace can be viewed using the logViewer command (in the profile bin directory), or using the View HPEL Logs and Trace link.

Configuration

Runtime

General Properties

HPEL Trace Output

☒ Trace to a directory☒ Enable log record buffering☒ Start new log file daily at: Time

Log record purging policies

☒ Begin cleanup of oldest records

Log record age limit

 Hours old

Maximum log size

 Megabytes

* Out of space action

☐ Trace to a memory buffer

* Memory Buffer Size

 MB

* Directory to use for tracing and dumping memory buffer

Apply

OK

Reset

Cancel

Additional Properties

- [Change log detail levels](#)

Related Items

- [View HPEL logs and trace](#)

x

Terminal

File Edit View Search Terminal Help

```

wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ ./stopServer.sh server1 -username wasadmin -password webSphere
ADMU0116I: Tool information is being logged in file
           /ibm/profiles/profile1/logs/server1/stopServer.log
ADMU0128I: Starting tool with the profile1 profile
ADMU3100I: Reading configuration for server: server1
ADMU3201I: Server stop request issued. Waiting for stop status.
ADMU4000I: Server server1 stop completed.

wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ ./startServer.sh server1
ADMU0116I: Tool information is being logged in file
           /ibm/profiles/profile1/logs/server1/startServer.log
ADMU0128I: Starting tool with the profile1 profile
ADMU3100I: Reading configuration for server: server1
ADMU3200I: Server launched. Waiting for initialization status.
ADMU3000I: Server server1 open for e-business; process id is 12258
wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ █

```

Cell=wasnd-node01Cell01, Profile=Dmgr

Logging and tracing ?

Logging and tracing > server1

Use this page to select a system log to configure, or to specify log detail levels for components and groups of components.

General Properties

Configure HPEL logging	
Directory	/ibm/profiles/profile1/logs/server1
For cleanup, delete records older than	Disabled
For cleanup, maximum size of logs	20 Megabytes
Configure HPEL trace	
Directory	/ibm/profiles/profile1/logs/server1
For cleanup, delete records older than	12 Hours
For cleanup, maximum size of trace	Disabled
Configure HPEL text log	
Current status:	Disabled

Related Items

- [View HPEL logs and trace](#)
- [Change log detail levels](#)
- [Change log and trace mode](#)
- [Manage process logs](#)
- [NCSA access and HTTP error logging](#)

Use these options to specify logging level details.

Section 3: Use the Log Viewer in the administrative console to examine log data and trace data

In this section, you use the Log Viewer in the administrative console to examine the log messages for an application server. You use various filtering functions to customize what log records are shown.

Logging and tracing

Logging and tracing > [server1](#) > Log Viewer

Use this page to view log data from the HPEL repository (group of common binary log files). You can also use this page to filter and search the repository. You can export the customized view or full repository into a compressed file.

Content and Filtering Details

Refresh View	Show Only Selected Threads	Show All Threads	Select Columns ...	Export ...	Copy to Clipboard	Server Instance Information
Viewing log records from server instance						
Number of records to show: <input type="text" value="20"/>		First Page Previous Page Next Page Last Page				
TimeStamp	Thread ID	Logger	Level	Message		
3/4/22 21:22:55.019	00000001	anagerAdmin	INFO	TRAS0017I : The startup trace state is *=info.		
3/4/22 21:22:55.020	00000001	anagerAdmin	INFO	TRAS0111I : The message IDs that are in use are deprecated		
3/4/22 21:22:55.028	00000001	viderTracker	INFO	com.ibm.ffdc.osgl.ProviderTracker AddingService FFDC1007I : FFDC Provider Installed: com.ibm.ffdc.util.provider		
3/4/22 21:22:55.042	00000001	fig.ModelMgr	INFO	WSVR0800I : Initializing core configuration models		
3/4/22 21:22:55.198	00000001	metaDataMgr	INFO	WSVR0179I : The runtime provisioning feature is disabled. All components will be started.		
3/4/22 21:22:55.229	00000001	viderTracker	INFO	com.ibm.ffdc.osgl.ProviderTracker AddingService FFDC1007I : FFDC Provider Installed: com.ibm.ws.ffdc.impl.Ffdc		
3/4/22 21:22:55.264	00000001	minInitializer	AUDIT	ADMN0015I : The administration service is initialized.		
3/4/22 21:22:55.415	00000001	gServiceImpl	INFO	PLGC0057I : The plug-in configuration service started successfully.		
3/4/22 21:22:55.471	00000001	nponentImpl	INFO	CWPKI0001I : SSL service is initializing the configuration		
3/4/22 21:22:55.474	00000001	nfigManager	INFO	CWPKI0055I : The SSL configuration is initializing.		
3/4/22 21:22:55.476	00000001	FIPSManger	INFO	CWPKI0044I : FIPS security mode is : No FIPS property found.		
3/4/22 21:22:55.476	00000001	nfigManager	INFO	CWPKI0051I : The process has the java security property jdk.certpath.disabledAlgorithms set to [MD2, MD5, SHA1, 1024, DSA keySize < 1024, EC keySize < 224]. The WebSphere Application server is setting the java security pr		
3/4/22 21:22:55.476	00000001	nfigManager	INFO	CWPKI0051I : The process has the java security property jdk.tls.disabledAlgorithms set to [SSLv3, TLSv1, TLSv1.1, 1024, DESede, EC keySize < 224, 3DES_EDE_CBC, anon, NULL, DES_CBC]. The WebSphere Application server is		
3/4/22 21:22:55.477	00000001	WSKeyStore	WARNI	CWPKI0041W : One or more key stores are using the default password.		
3/4/22 21:22:55.481	00000001	nfigManager	WARNI	CWPKI0317W : The runtime has at least one SSL configuration that supports only weak TLSv1 or TLSv1.1 handshake the configuration to use only stronger protocols such as TLSv1.2 or later. Find instructions to update your configu		
3/4/22 21:22:55.481	00000001	nfigManager	WARNI	CWPKI0318W : The runtime has at least one SSL configuration that is enabled with SSL_TLSv2 which includes TL protocols are considered weak and are disabled at some time in the future. If TLSv1 and TLSv1.1 are not needed https://www.ibm.com/support/pages/node/1077951 to enable a stronger protocol. If TLSv1 and TLSv1.1 are nee		

Logging and tracing > server1 > Change log detail levels

Use log levels to control which events are processed by Java logging. Click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative; level near the top of the list includes all the subsequent levels.

Configuration

Runtime

General Properties☐ Save runtime changes to configuration as well**Change log detail levels**☐ Disable logging and tracing of potentially sensitive data (WARNING: This might cause the log detail level setting to be modified when it is applied on the server.)

Select components and specify a log detail level. Log detail levels specified here will apply to the entire server. Expand Components and Groups and click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative.

=info: com.ibm.ws.session.=all: com.ibm.ws.webcontainer.srt.*=all: WAS.j2c=all: JRA=all: WAS.database=all

☐ Components and Groups**Correlation**

Enable log and trace correlation so entries that are serviced by more than one thread, process, or server will be identified as belonging to the same unit of work.

☐ Enable log and trace correlation

- ☒ Include request IDs in log and trace records
- ☐ Include request IDs in log and trace records and create correlation log records
- ☐ Include request IDs in log and trace records, create correlation log records, and capture data snapshots

Apply

OK

Reset

Cancel

Logging and tracing

Messages

Note: your specified trace string was optimized

[Logging and tracing](#) > [server1](#) > **Change log detail levels**

Use log levels to control which events are processed by Java logging. Click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative; a level near the top of the list includes all the subsequent levels.

Configuration

Runtime

General Properties

☐ Save runtime changes to configuration as well

Change log detail levels

☐ Disable logging and tracing of potentially sensitive data (WARNING: This might cause the log detail level setting to be modified when it is applied on the server.)

Select components and specify a log detail level. Log detail levels specified here will apply to the entire server. Expand Components and Groups and click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative.

Logging Specification

=info: com.ibm.ws.session.=all: com.ibm.ws.webcontainer.srt.*=all: WAS.j2c=all: RRA=all: WAS.database=all

Components and Groups

Correlation

Enable log and trace correlation so entries that are serviced by more than one thread, process, or server will be identified as belonging to the same unit of work.

☐ Enable log and trace correlation

☒ Include request IDs in log and trace records

☐ Include request IDs in log and trace records and create correlation log records

☐ Include request IDs in log and trace records, create correlation log records, and capture data snapshots

Apply

OK

Reset

Cancel

← → ↻

Not Secure | 34.141.79.132:9080/PlantsByWebSphere/promo.jsf

PLANTS BY WEBSHERE

Flowers

Fruits & Vegetables

Trees

Accessories

Home

Trees

Page 1 of 1

Ash

Aspen

Bonsai

Crabapple

Maple

Page 1 of 1

Flowers : Fruits & Vegetables : Trees : Accessories : Home : Shopping Cart : My Account : Login : Help

Section 4: Enable tracing for an application server and view trace data from the Log Viewer

In this section, you configure tracing on the session management components of server1. Use the PlantsByWebSphere application to generate trace data, and view the trace data in the Log Viewer.

Section 5: Enable cross-component trace (XCT)

In this section, you learn how to enable cross-component trace (XCT) for an application server. You also examine the request IDs and other data that XCT provides in the server logs.

Include request IDs and trace records and create correlation log records

This setting enables XCT to include request IDs in log and trace files when you want to see which log and trace entries, in all threads and application server processes, are related to the same request. Request IDs are recorded only when using HPEL log and trace mode and can be seen or used for filtering when using the logViewer command.

In addition, XCT creates correlation log records when you want to log how requests branch between threads and processes, and see extra information about each request.

Warning: Enabling XCT to create correlation log records might have a significant performance cost on your system, so is best suited to test and development environments.

IBM Cross Component Trace Log Viewer

Available in the IBM Support Assistant, IBM WebSphere Cross Component Trace Log Viewer provides enhanced log file views for logs that are augmented with Cross Component Trace correlation log records. Logs can be displayed in flat or hierarchical layouts, and multiple logs can be loaded and viewed simultaneously with log entries related to each request conveniently grouped.

Logging and tracing

Logging and tracing > server1 > Change log detail levels


Use log levels to control which events are processed by Java logging. Click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative; a level near the top of the list includes all the subsequent levels.

Configuration

Runtime

General Properties☐ Save runtime changes to configuration as well**Change log detail levels**☐ Disable logging and tracing of potentially sensitive data (WARNING: This might cause the log detail level setting to be modified when it is applied on the server.)

Select components and specify a log detail level. Log detail levels specified here will apply to the entire server. Expand Components and Groups and click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative.

 Components and Groups**Correlation**

Enable log and trace correlation so entries that are serviced by more than one thread, process, or server will be identified as belonging to the same unit of work.

☒ Enable log and trace correlation☐ Include request IDs in log and trace records☒ Include request IDs in log and trace records and create correlation log records☐ Include request IDs in log and trace records, create correlation log records, and capture data snapshots

Apply

OK

Reset

Cancel

Logging and tracing

Logging and tracing > server1 > Change log detail levels

Use log levels to control which events are processed by Java logging. Click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative; a level near the top of the list includes all the subsequent levels.

Configuration Runtime

General Properties

☐ Save runtime changes to configuration as well

Change log detail levels

☐ Disable logging and tracing of potentially sensitive data (WARNING: This might cause the log detail level setting to be modified when it is applied on the server.)

Select components and specify a log detail level. Log detail levels specified here will apply to the entire server. Expand Components and Groups and click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative.

HTTPChannel=all: GenericBNC=all

☐ Components and Groups

Correlation

Enable log and trace correlation so entries that are serviced by more than one thread, process, or server will be identified as belonging to the same unit of work.

☒ Enable log and trace correlation

☐ Include request IDs in log and trace records

☒ Include request IDs in log and trace records and create correlation log records

☐ Include request IDs in log and trace records, create correlation log records, and capture data snapshots

Apply OK Reset Cancel

Section 6: Collecting JVM data

There are several common JVM-related problems such as hung threads, memory leaks, and out-of-memory conditions. This section shows you how to collect diagnostic data to help troubleshoot these problems. First, you install an example application that is written to illustrate several JVM-related problems.

Application servers

Application servers > server1

Use this page to configure an application server. An application server is a server that provides services required to run enterprise applications.

Reports Operations Runtime Configuration

General Properties

Name

server1

Node name

wasnd-node01Node01

- ☐ Run in development mode
- ☒ Parallel start
- ☐ Start components as needed

Access to internal server classes

Allow

Server-specific Application Settings

Classloader policy

Multiple

Class loading mode

Classes loaded with parent class loader first

Apply OK Reset Cancel

Container Settings

- Session management
- SIP Container Settings
- Web Container Settings
- Portlet Container Settings
- EJB Container Settings
- Container Services
- Business Process Services

Applications

- Installed applications

Server messaging

- Messaging engines
- Messaging engine inbound transports
- WebSphere MQ link inbound transports
- SIB service

Server Infrastructure

- Java and Process Management
 - Class loader
 - Process definition

Application servers

Application servers > server1 > Process definition

Use this page to configure a process definition. A process definition defines the command line information necessary to start or initialize a process.

Configuration

General Properties

Executable name

Executable arguments

Start command

Start command arguments

Stop command

Stop command arguments

Additional Properties

- Java Virtual Machine
- Environment Entries
- Process execution
- Process Logs
- Logging and tracing

Application servers

[Application servers](#) > [server1](#) > [Process definition](#) > [Java Virtual Machine](#)

Use this page to configure advanced Java(TM) virtual machine settings.

Configuration

Runtime

General Properties

Classpath

Boot Classpath

- ☐ Verbose class loading
- ☒ Verbose garbage collection
- ☐ Verbose GC

Additional Properties

[Custom properties](#)

Performance

- [Performance Monitoring Infrastructure \(PMI\)](#)
- [Performance and Diagnostic Advisor Configuration](#)

Security

Application servers

[Application servers](#) > [server1](#) > [Performance and Diagnostic Advisor Configuration](#)

The Performance and Diagnostic Advisor analyzes PMI data and receives notifications regarding performance and diagnostic information from components. Use this page to specify settings for the Performance and Diagnostic Advisor. Performance issues can be related to memory leaks in the system. Use the Memory Dump Diagnostic for Java tool, a separate memory leak analysis utility, for detecting memory leaks.

Runtime

Configuration

General Properties

- ☒ Enable Performance and Diagnostic Advisor Framework (Runtime Performance Advisor)

Calculation Interval

4 minutes ▼

Maximum warning sequence

1 ▼

* Number of processors

4

* Minimum CPU For Working System

50

* CPU Saturated

90

Additional Properties

- [Performance and Diagnostic Advice configuration](#)

Enable Performance and Diagnostic Advisor Framework

Run the Performance and Diagnostic Advisor in the Production Simulation and Test environment. Performance advice is most applicable during peak load, when the processor utilization is very high.

☐ Don't show this enable RPA confirmation in the future

OK Cancel

Url=wsdl?wsdl;Port=Unig

Application servers

[Application servers](#) > [server1](#) > [Performance and Diagnostic Advisor Configuration](#) > Performance and Diagnostic Advice configuration

Select the advice that you want to enable or disable.

Runtime

Configuration

Preferences

Start Stop



Select	Advice name	Advice applied to component	Advice type	Performance impact	Advice status
You can administer the following resources:					
<input type="checkbox"/>	Thread Max Connections exceeded Diagnostic Alert	J2C Connection Manager	Diagnostic	High	
<input type="checkbox"/>	LTC Nesting Threshold Exceeded Alert	J2C Connection Manager	Diagnostic	High	
<input type="checkbox"/>	Serial Reuse Violation Diagnostic Alert	J2C Connection Manager	Diagnostic	High	
<input type="checkbox"/>	Session Cache Size with Overflow Disabled	Web Container Session Manager	Performance	Low	
<input type="checkbox"/>	Session Cache Size with Overflow Enabled	Web Container Session Manager	Performance	Low	
<input type="checkbox"/>	Persisted Session Size	Web Container Session Manager	Performance	Low	
<input type="checkbox"/>	Persisted Session Time	Web Container Session Manager	Performance	Low	
<input type="checkbox"/>	Unbounded Web Container Thread Pool	Web Container	Performance	Low	

<input checked="" type="checkbox"/>	Memory Leak Rule	Jvm	Performance	Low	
<input type="checkbox"/>	Connection Error Alert	J2C Connection Manager	Diagnostic	High	


```
Terminal
File Edit View Search Terminal Help
wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ ./stopServer.sh server1 -username wasadmin -password web1sphere
ADMU0116I: Tool information is being logged in file
           /ibm/profiles/profile1/logs/server1/stopServer.log
ADMU0128I: Starting tool with the profile1 profile
ADMU3100I: Reading configuration for server: server1
ADMU3201I: Server stop request issued. Waiting for stop status.
ADMU4000I: Server server1 stop completed.

wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ ./startServer.sh server1
ADMU0116I: Tool information is being logged in file
           /ibm/profiles/profile1/logs/server1/startServer.log
ADMU0128I: Starting tool with the profile1 profile
ADMU3100I: Reading configuration for server: server1
ADMU3200I: Server launched. Waiting for initialization status.
ADMU3000I: Server server1 open for e-business; process id is 13833
wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ █

Terminal
File Edit View Search Terminal Help
wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ ./logViewer.sh -monitor

www.ibm.com/support/knowledgecenter/ITM016100/ITM016100_101

Terminal
File Edit View Search Terminal Help
wasadm@wasnd-node01:/ibm/profiles/profile1/bin$ ./logViewer.sh -monitor
Using /ibm/profiles/profile1/logs/server1 as repository directory.
█
```

Section 7: Clean up server1

The last section concludes the active exercise. The next section is read-only. Follow these steps to clean up `server1` and uninstall the BadApp application.

Application servers

[Application servers](#) > [server1](#) > [Process definition](#) > **Java Virtual Machine**

Use this page to configure advanced Java(TM) virtual machine settings.

Configuration

Runtime

General Properties

Classpath

Boot Classpath

- ☐ Verbose class loading
- ☐ Verbose garbage collection
- ☐ Verbose JNI

Application servers

[Application servers](#) > [server1](#) > **Performance and Diagnostic Advisor Configuration**

The Performance and Diagnostic Advisor analyzes PMI data and receives notifications regarding performance and diagnostic information from components. Use this page to specify settings for the Performance and Diagnostic Advisor. Performance issues can be related to memory leaks in the system. Use the Memory Dump Diagnostic for Java tool, a separate memory leak analysis utility, for detecting memory leaks.

Runtime

Configuration

General Properties

☐ Enable Performance and Diagnostic Advisor Framework (Runtime Performance Advisor)

Calculation Interval

4 minutes ▼

Maximum warning sequence

1 ▼

* Number of processors

4

* Minimum CPU For Working System

50

* CPU Saturated

90

 Additional Properties

- [Performance and Diagnostic Advice configuration](#)

