

# AVBOB Life Saver Powered by Cell C

Available from 21<sup>st</sup> December 2015



## What is the AVBOB Life Saver tariff plan?

The AVBOB Life Saver is a new Prepaid tariff plan targeted at new and existing Prepaid customers that want peace of mind knowing that they are covered for any funeral related costs in the event of their death.

- All customers on the AVBOB Life Saver tariff plan will automatically receive 100% the value in Bonus Airtime when they recharge with R5 or more.
- Customers will also receive R100 additional funeral cover for every full billable minute of calls made.

## What are the benefits and features of the AVBOB Life Saver tariff plan?

**BONUS AIRTIME VALUE ON RECHARGE** (Get 100% back in bonus airtime)

- All recharges on the AVBOB Life Saver tariff plan get 100% bonus airtime value back.
  - Example: Recharge with R10 and get R10 bonus airtime value which gives customers a total of R20, which is 2X the value of the recharge.
- The FREE bonus airtime value i.e. R10 can be used for Cell C to Cell C voice calls/ SMS and Data.
- The FREE bonus airtime value is valid for up to 3 days from date of recharge for recharges of R99 or below and up to 5 days for recharges of R100 or more.
- All variable/flexi recharges shall also receive the associated FREE bonus airtime, e.g. R7 recharge at an ATM will receive R7 FREE bonus airtime value. Bonus airtime value is only awarded on recharges of R5 and above.

## Who is AVBOB Life Saver available to?

The tariff plan is only available to new and existing Cell C Prepaid customers.

- Cell C prepaid customers can dial \*108\*7# to migrate to the AVBOB Life Saver tariff plan.

## How does a customer check their Bonus Airtime Balance?

Customers can simply dial \*101# or \*147# for a detailed balance enquiry.

AVBOB LIFE SAVER TARIFF PLAN	
BILLING INCREMENTS	1:1 (Per Second Billing)
VOICE CALL CHARGES	
PEAK	
ON-NET	R1.70
OFF-NET / FIXED LINES	R1.70
OFF PEAK	
ON-NET	R1.70
OFF-NET / FIXED LINES	R1.70
MESSAGING	
SMS Local	R0.50
SMS INTERNATIONAL	R1.70
MMS	R0.50
DATA	
DATA (PER PAY USE PER MB)	R0.99
INTERNATIONAL/ROAMING CALLS	
INTERNATIONAL CALLS	As per international calling zones
ROAMING CALLS	As per roaming zones

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## Bonus Airtime

Recharge with		Free Bonus Airtime		Total Value	Validity for Bonus Airtime
R 5		R 5		R 10	3 days
R 10		R 10		R 20	
R 20		R 20		R 40	
R 25		R 25		R 50	
R 30		R 30		R 60	
R 35		R 35		R 70	
R 50		R 50		R 100	
R 60	+	R 60	=	R 120	5 days
R 70		R 70		R 140	
R 100		R 100		R 200	
R 120		R 120		R 240	
R 150		R 150		R 300	
R 200		R 200		R 400	
R 300		R 300		R 600	
R 500		R 500		R 1000	

All Flexi/Variable recharges will also receive the 100% FREE bonus airtime value. The bonus is awarded according to the recharge amount.

Who can I contact should I have any queries with regards to Funeral Cover/Arrangements?

- For any queries in respect of the Product/Group Scheme, please contact REFIN FINANCIAL SERVICES (PTY) LTD, the administrator of the Product/Group Scheme:
  - ✓ Telephone: 012 111 0033
  - ✓ Telefax: 086 243 7411
  - ✓ Email: [info@refingroup.co.za](mailto:info@refingroup.co.za)
- For any queries in respect of claims under the Product/Group Scheme, please contact AVBOB Mutual Assurance Society:
  - ✓ Telephone: (012) 303 1170/ (012) 303 1524/ (012) 303 1393
  - ✓ Telefax: 012 303 1458 or 0866 465 349
  - ✓ Email: [rkotzee@avbob.co.za](mailto:rkotzee@avbob.co.za)
  - ✓ Postal Address: PO BOX 1661