

Position Green AB
Quality Assurance Policy
2020



Position Green's definition of 'Quality':

How well we succeed in satisfying our customers and exceed their present and future needs.

We started Position Green because we believe in organizations and businesses power to impact and overcome many of our global sustainability challenges. Our collective experience of our team and our customers is the driving force behind our product development and we see customer success as the core of our entire operation.

Customer promise

We are responsive, interested and will make sure that we understand your unique needs as a customer. We are happy to go the extra mile to ensure a first class delivery and our goal is to transform our customers' feedback and wishes to code.

Quality as our no. 1 objective

- To be able to deliver the world's best data driven platform for businesses' sustainable development we have set up straight and distinct divisions of responsibility for our quality assurance.
- Our goal is to always deliver products and services with the right quality that meets and even exceed our customers' expectations. This means that we are always analyzing the work that we do and we are investing in making improvements to our internal processes and to the operation as a whole by development, education and systematic experience feedback.
- Quality shall permeate everything we do, from the first customer contact to final delivery - and in our ongoing work with customer care.
- All co-workers show ownership and contribute with their competence, which is embodied by great dedication and a high competence level. This will in turn create a high delivery assurance and a strong reliability with our customers and in the overall business market.
- To be able to ensure that the work of all of our co-workers meet the quality standards we put a strong focus on continuous competence development as well as long term planned recruitment.
- All employees and all active agents within Position Green shall be aware of our quality policy and its significance to our operation and our customers. All work assignments shall be dealt with in a competent manner in reference to this policy.
- We always choose suppliers with quality awareness.

Responsibility and info

Position Green's CEO is responsible for informing new and current employees about the content of this policy. If any behaviour deviates from this policy it is the responsibility of the CEO to take necessary measurements. All coworkers at Position Green have a collective responsibility to follow, maintain and inform about this policy.