

iAuth

iAuth User Manual

*In order to use iAuth correctly, please follow these steps in order. **

* This page is subject to constant changes. Please be sure to check this manual every few days to have the latest information

User Enrollment

Why you need to enroll users: Users must be enrolled so that the system can recognize them when they log in.

Privacy Notice: User information is very secure behind layers of encryption and multiple password encoding. *Fingerprint images are never stored on the internet.*

STEP 1: Enrolling the User's Fingerprint

1. Open the software named **SDK_DEM**. This software has an icon with a **Green Checkmark**.
2. In the top right corner, set the “**Serial Port Number**” drop down to **COM4**.
3. Once you have set the port number to COM4, click the button titled **Open**.
4. After opening the fingerprint connection, set the **ID** drop down to one that has not yet been used. **If the ID is in use, the software will tell you in the bottom left result box.**
5. Once you have a useable ID, click the button titled **Enroll**. It is below the ID dropdown.
6. Directions will be presented in the bottom left result box. Please communicate these to the person being enrolled.

PLEASE NOTE: This process must be executed quickly or the fingerprint scanner will time out. If it times out, please repeat this process.

7. If the user has been enrolled correctly, the result in the **bottom left result box** should say **Enroll OK (ID={The user's ID})**
8. Remember this ID. It will be needed in the next step.

STEP 2: Entering The Record Into The System

1. Go to the website iauth.co/enroll
2. Enter the user's first and last name into the input boxes.
3. Enter the user's ID that you obtained from the enrollment software into the ID input.
4. Click the button entitled **Enroll**

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5. If the enrollment is successful, a green dialog box with a success message should appear at the top of the screen. **If The Box Is Red:** Our systems are most likely down for maintenance. We will try to get them up as soon as possible.

Once all your users have been enrolled, you can start to have them log in and out. To enable this, please follow the steps in **Day To Day Usage**.

If a user comes in and has not been registered, please follow the steps above. **IN ORDER TO REGISTER WHEN THE SYSTEM IS RUNNING:**

1. Unplug the fingerprint scanner and wait for it to turn grey. Once it is grey, plug it back in.
2. Follow the steps above to enroll the user.
3. Follow the Day To Day Usage steps to set up the system again.

NOTICE: The enrollment process **will not work** if the scanner is blue. You must unplug it and wait for it to turn grey in order to enroll users.

Day To Day Operations

STEP 1: Setting Up Database Connection

Check Before You Start

Make sure your computer has a working internet connection.

Opening the Database Connection

1. Open the program named "Open Fingerprint Connection". It has an icon with two computers on it.
2. Click "Open" in the bottom left.
3. Type in "jefferson578" in the password prompt. This password is case sensitive. **Note: No characters will show up. This is normal. If you enter the password incorrectly try again.**

STEP 2: Turning On The Fingerprint Scanner

Check Before You Start:

Make sure the fingerprint scanner is plugged in.

Make sure the enrollment software is not open.

Make sure the database connection is open.

Turning on the Scanner

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1. Double click the program named "Xerus Suite 2017." This program has a blue circle with a squirrel in the center as its logo. **Note: This program might take a while to open. Please be patient.**
2. Once the software has opened, click the button labeled "Launch Xerus"
3. This should open a command prompt window in the background. You may continue your computer usage as normal.

⚠ **IMPORTANT** ⚠ Do not close the black window in the taskbar. If your computer turns off, repeat Step 2. You can close Xerus Suite.

STEP 3: Logging Into Your Admin Panel

1. Go to the website iauth.co/account/login
PLEASE NOTE: the website is *iauth.co* not *.com*.
2. Login with your credentials.
3. Navigate the admin panel as needed.

CONTACT INFORMATION

In case you need immediate support and this manual has not helped please contact iAuth at

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