LUCAS CHARLES

LDOTCHARLES@GMAIL.COM (503) 770-0107

PROFESSIONAL EXPERIENCE

Interviewer, Survey Research Laboratory, Portland State University

Experience in conducting in-person, web, mail, and phone surveying for a variety of research studies, both academic and public sector. Use of a wide-range of interpersonal skills in dealing with clientele & client services. Demographic data collection and both quantitative and qualitative analysis.

June 2010 - present

Researcher, Regional Research Institute, Portland State University

Database management and curation along with outreach to special communities. Client data collection and review for large-scale DOJ crime victimization project. Conducted in-depth key informant interviews with victim service providers throughout Oregon. Experienced working with large datasets.

May 2012 - Nov 2012

EDUCATION

Portland Code School, Portland, Oregon

Intensive 12-week program in full-stack web development focusing on Ruby on Rails. Use of Agile team practices while building production web apps. Member of Advanced Cohort. (currently attending) Summer Session 2013

Portland State University, Portland, Oregon

B.A. (cum laude) Applied Linguistics 2012

SERVICE

<u>Speaker Coordinator</u>, Ignite Portland 10 & 11, Portland, Oregon (February - September 2012) Coordination of 20+ speakers and facilitation of large-scale presentation for 700-attendee community conference. Event planning, logistics, mailing list admin, and volunteer coordination. Experienced in speaker coaching and tech troubleshooting for presentation software and hardware.

Volunteer, Open Source Bridge, Portland, Oregon (2010 - 2012)

Registration processing for event along with general technical troubleshooting. Throughout conference provided in-depth customer and presenter assistance and coordination. Facilitated volunteer support for senior staff.

Volunteer, Free Geek tech non-profit, Portland, Oregon (2011)

Hardware evaluation, quality control, OS installation, and assembly for community computers.

SKILLSET

Ruby, Ruby on Rails, Unix, Git/Github, revision control systems, Agile Development, TDD, data structures, SQL, quantitative and qualitative research, translation. Familiarity with Javascript and Python.