Philip Jones

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TECHNICAL PM LOOKING TO

- Empower teams to deliver innovative solutions from concept to launch
- Unify UX insights, systematic technical planning, and market-fit acuity to drive impactful product development
- Elevate into a player-coach role to amplify my broad range of hands-on contributions through servant leadership

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WORK EXPERIENCE

UPSTACK
Technical Program Manager, AI & Innovation
Remote (NYC)
2025 – 2025

Highlights

- Launch and lead the AI Program to prioritize R&D and deliver consistently executed solutions
- Launch and lead the Innovation Center, engaging the UPSTACK community with AI enablement and resources
- Run Product Operations processes and implementations to improve alignment and efficiency

UPSTACK
Product Manager
Remote (NYC)
2022 – 2025

Highlights

- Solve the biggest issues facing the business as an internal PM "secret weapon"
- Execute 0-1 solution to revolutionize Commissions payment reconciliation in 6 months, resulting in major improvements to efficiency, accuracy, and user satisfaction
- Introduce technology innovations to enable the company mission of disrupting the IT Infrastructure Channel, including data platform strategy, AI tools, and self-service analytics

ScienceLogic
Product Manager
Reston, VA
2018 – 2022

Highlights

- Produce enterprise market-leading IT monitoring platform to transform business problems
- Enable customers to visualize an incredible diversity of data from APIs to executive dashboards
- Connect internal and external stakeholders with the product vision, roadmap, and go-to-market strategy

Certifications

- Pragmatic Management Certified PMC-III
- Certified SAFe 5 Product Owner/Product Manager
- Certified SAFe 4 Scrum Master

ScienceLogic Reston, VA

UX Designer
2016 − 2018

Highlights
- Lead product design for New UI transformation
- Systematically design complex enterprise workflows and validate with customers
- UX Generalist - research, flows, mockups, you name it

Logi Analytics McLean, VA

UX-UI Designer
2014 − 2016

Highlights
- Design and develop awesome BI products and platforms.
- From the big-picture product decisions to the smallest UI detail.
- From the information and database design to the user testing and analysis.
- From the whiteboard to the LESS front-end theming architecture.

Logi Analytics McLean, VA

Web App Developer
2012 − 2013

Highlights
- Embed in Sales Engineering team to demo and sell a B2B2C platform as a product deployment

Metron Aviation Dulles, VA

Human Factors Analyst
2010 − 2012

Highlights
- Create requirements, IA, UI, wireframes, prototypes for highly technical aviation software

Certifications
- CMMI 1.2 Level 5 training

EDUCATION

George Mason University Fairfax, VA

MA, Psychology: Human Factors and Applied Cognition
2009 − 2011

American University Washington, DC

BA, Psychology
2006 − 2009