

## WORK EXPERIENCE

### ScienceLogic

#### Product Manager

Reston, VA  
2018 – Present

##### Highlights

- Produce market-leading IT software that solves business problems
- Define and execute the product vision and roadmap with internal and external stakeholders
- Work closely with Engineering and Design at macro and micro levels to ensure successful delivery
- Validate with customers and users to ensure alignment with Sales and Customer Success

##### Certifications

- Pragmatic Management Certified PMC-III
- Certified SAFe 5 Product Owner/Product Manager
- Certified SAFe 4 Scrum Master

### ScienceLogic

#### UX Designer

Reston, VA  
2016 – 2018

##### Highlights

- Lead product design for New UI transformation
- Systematically design complex enterprise workflows and validate with customers
- Embed in scrum teams to spec requirements and test end-to-end implementations
- UX Generalist - research, flows, mockups, you name it

### Logi Analytics

#### UX-UI Designer

McLean, VA  
2014 – 2016

##### Highlights

- Design and develop awesome BI products and platforms.
- From the big-picture product decisions to the smallest UI detail.
- From the information and database design to the user testing and analysis.
- From the whiteboard to the LESS front-end theming architecture.

### Logi Analytics

#### Web App Developer

McLean, VA  
2012 – 2013

##### Highlights

- Embed in Sales Engineering team to demo and sell a B2B2C platform as a product deployment
- Create and maintain example BI apps with latest technologies
- Solo mission to re-skin and revitalize an aging product

## Certifications

- Stanford Online Intro to Databases (03/2013)

## Metron Aviation

Dulles, VA

## Human Factors Analyst

2010 – 2012

### Highlights

- Create requirements, IA, UI, wireframes, prototypes for highly technical aviation software
- Research Human Factors and evaluate usability for government contracts

## Certifications

- CMMI 1.2 Level 5 training

## Freelance

Arlington, VA

## Technical Consultant

2009 – 2015

### Highlights

- Hardware/software design for an early-stage medical device startup
- IT environment design and maintenance for a local small business
- Support desk in university computer lab

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## EDUCATION

## George Mason University

Fairfax, VA

## MA, Psychology: Human Factors and Applied Cognition

2009 – 2011

### Highlights

- Systems Design and Cognitive Engineering
- Human Performance and Task Analysis
- Interaction Behaviors and Usability Testing
- President, ACM SIGCHI (Computer-Human Interaction) GMU chapter

## American University

Washington, DC

## BA, Psychology

2006 – 2009

### Highlights

- Science-focused general psychology and statistics
- Psi Chi National Honor Society in Psychology
- National Society of Collegiate Scholars