Philip Jones

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LOOKING TO

- Empower teams to deliver innovative solutions from concept to launch
- Connect user experience, technical implementation, and market awareness to drive impactful product development
- Elevate into a player-coach role, combining a broad range of hands-on contributions with team leadership

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WORK EXPERIENCE

UPSTACK
Technical Program Manager, AI & Innovation

Remote (NYC)
2025 – 2025

Highlights

- Launch and lead the AI Program to turn R&D into delivered solutions, publicizing consistent execution of our AI strategy
- Launch and lead the Innovation Center, engaging the UPSTACK community with AI enablement and resources
- Own Product Operations processes and implementations, focusing on clarity and efficiency

UPSTACK
Product Manager

Remote (NYC)
2022 – 2025

Highlights

- Lead Innovation Team to evaluate and (dis)qualify technology choices to disrupt the IT Infrastructure Channel
- Champion and thought-lead bleeding-edge AI/ML solutions to strategic yet tangible business outcomes
- Management and experimentation using Dataiku orchestration platform to drive enterprise data strategy

Certifications

- Dataiku Core Designer

ScienceLogic
Product Manager

Reston, VA
2018 – 2022

Highlights

- Produce enterprise market-leading IT monitoring platform to transform business problems
- Enable customers to visualize an incredible diversity of data from APIs to executive dashboards
- Define and execute the product vision and roadmap with internal and external stakeholders
- Validate with customers and users to establish go-to-market strategy with Sales and Customer Success

Certifications

- Pragmatic Management Certified PMC-III
- Certified SAFe 5 Product Owner/Product Manager
- Certified SAFe 4 Scrum Master

ScienceLogic
Reston, VA
UX Designer
2016 — 2018

Highlights

- Lead product design for New UI transformation
- Systematically design complex enterprise workflows and validate with customers
- Embed in scrum teams to spec requirements and test end-to-end implementations
- UX Generalist - research, flows, mockups, you name it

Logi Analytics
McLean, VA
UX-UI Designer
2014 — 2016

Highlights

- Design and develop awesome BI products and platforms.
- From the big-picture product decisions to the smallest UI detail.
- From the information and database design to the user testing and analysis.
- From the whiteboard to the LESS front-end theming architecture.

Logi Analytics
McLean, VA
Web App Developer
2012 — 2013

Highlights

- Embed in Sales Engineering team to demo and sell a B2B2C platform as a product deployment

Metron Aviation
Dulles, VA
Human Factors Analyst
2010 — 2012

Highlights

- Create requirements, IA, UI, wireframes, prototypes for highly technical aviation software

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EDUCATION

George Mason University
Fairfax, VA
MA, Psychology: Human Factors and Applied Cognition
2009 — 2011

American University
Washington, DC
BA, Psychology
2006 — 2009