

PRATIK NIDANE

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[@thepratiknidane](https://github.com/thepratiknidane)



thepratiknidane.github.io

EXPERIENCE

System Analyst – Biyani Technologies Pvt. Ltd.

May 2025 – Present

Kolhapur, Maharashtra, India

- Install, configure, and maintain company software on client systems. Prepare and collect necessary project documentation and client information for smooth onboarding and implementation
- Provided remote and onsite technical support to troubleshoot software and system issues.
- Utilized SQL queries to diagnose application issues, validate data, and support troubleshooting efforts.
- Conduct end-user training sessions to ensure effective product adoption and usage.
- Assist clients with initial setup, data configuration, and environment readiness.
- Collaborate with internal development and support teams to escalate and resolve complex technical issues.
- Document issues, resolutions, and client feedback to enhance support processes and product quality.
- Perform software updates and ensured system compatibility across client environments.
- Maintain clear communication and follow-up with clients to ensure timely resolution and high satisfaction.

SKILLS

Technical Skills: Python, C/C++, Java, Computer Networking, Operating Systems, Cryptography, Information Security, Linux, Troubleshooting, TCP/IP, Nmap, Wireshark

Soft Skills: Problem Solving, Time Management, Project Management, Presentation, Team Work, Public Speaking, Quick Learner, Adaptability

EDUCATION

B.Tech in Information Technology

CGPA: - 7.94

DY Patil University, Ambi, Pune

Jan 2022 – Feb 2025

Diploma in Computer Engineering

Per: - 76.91%

Vishweshwarayya Abhiyantriki Padvika Mahavidyalaya, Almala, Latur

Oct 2018 – Sep 2021

PROJECTS

Exif (Exchangeable Image File Format) Data

- Extracted metadata from images to reveal camera settings, location details, and timestamps.
- Demonstrated proficiency in working with image processing libraries for efficient data extraction.
- Enhanced technical skills in programming through handling metadata and extracting valuable information.
- Applied expertise in cybersecurity and privacy-sensitive domains.
- Utilized techniques to conceal information within digital files, including image metadata.
- Advised caution when sharing images containing sensitive metadata to mitigate privacy risks.

Keylogger

- The Keylogger project focuses on creating a tool to capture keystrokes on devices, offering a means of monitoring, and enhancing security measures.
- The software development initiative aims to provide valuable insights through recording keystrokes, catering to a range of legitimate monitoring activities.
- By developing a Keylogger tool, the project seeks to offer a solution for tracking and analyzing keystrokes on computers and mobile devices for diverse purposes.

CERTIFICATES

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| • CS50 Cybersecurity | | Harvard University |
| • Network Security | | Great Learning |
| • Ethical Hacking | | NSDC India |