

- Awareness Program by-

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AED

Customer Complaints

1) AED Casing jobs complaints

1) Missing Weld



2) Missing Weld For Stiffeners



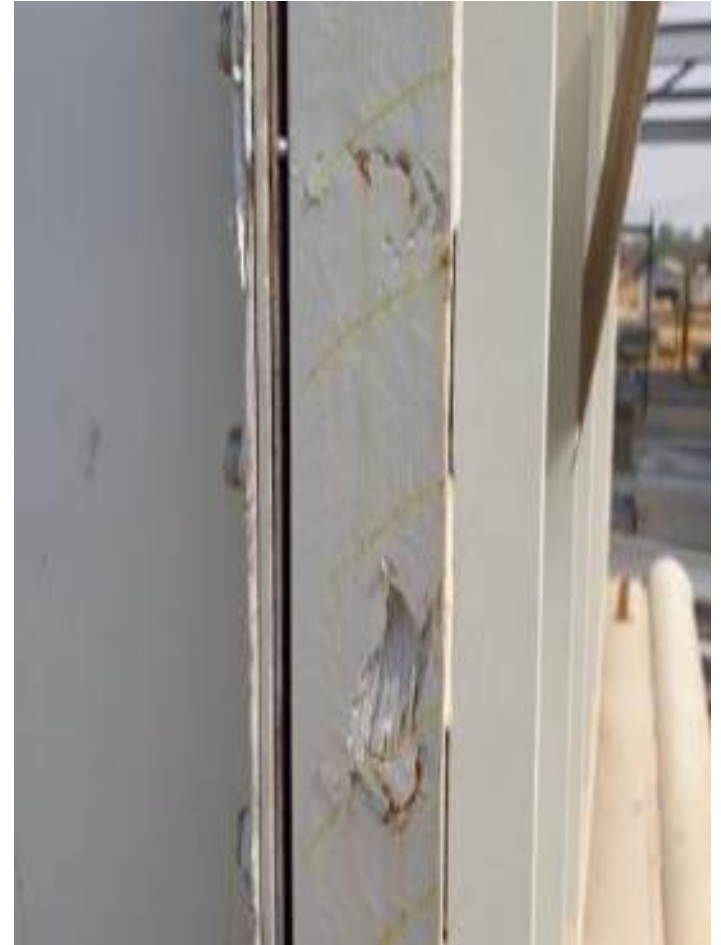
3) Incomplete Weld



4) Porosity, Spatters



5) Under Cuts & Gas Notch



6) Lack of fusion , Under fill



7) Poor Quality



8) Crack



2) AED Coils Job Complaints

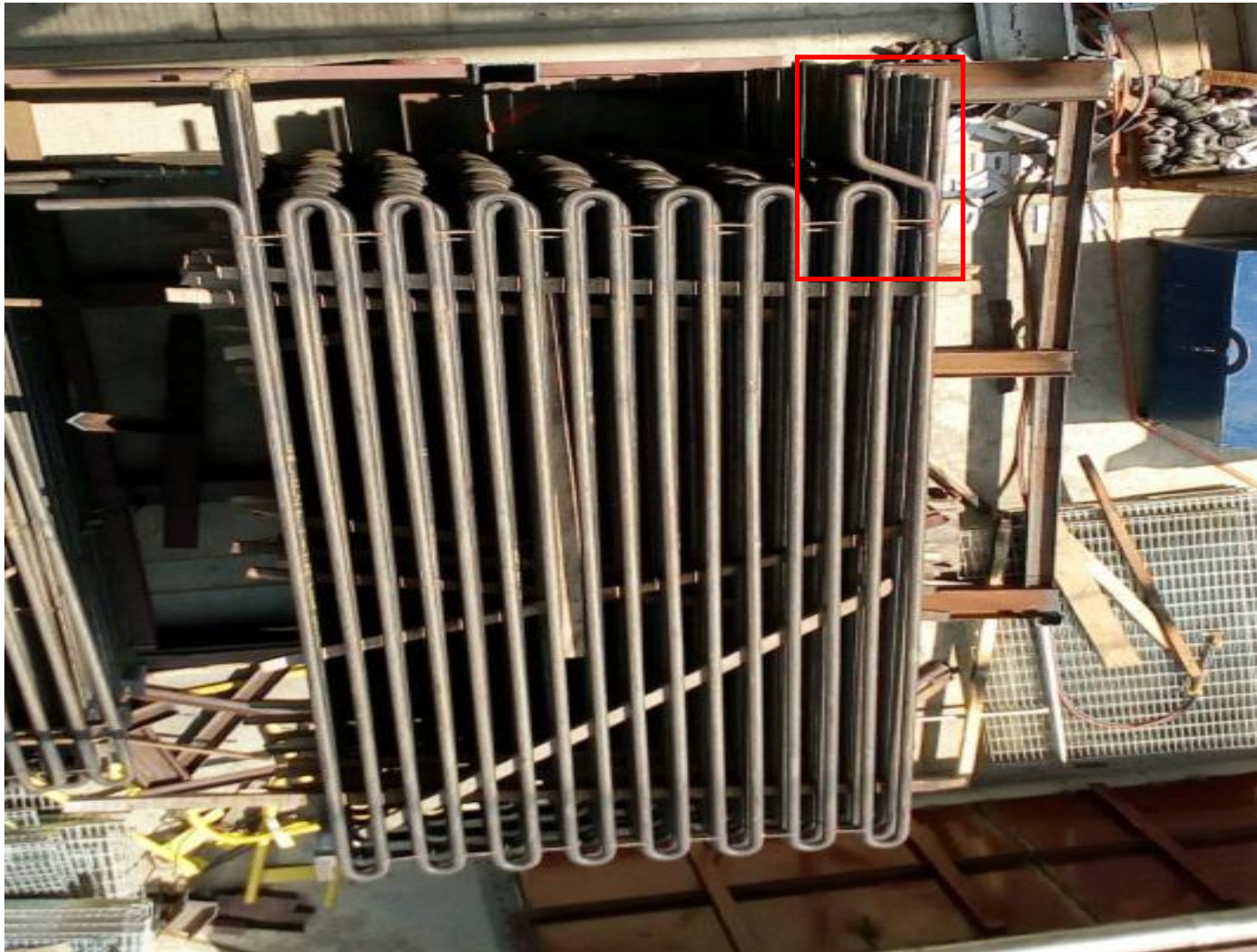
- 1) Coil lugs Crack



2) Missing Weld



3) Super heater coils Left side fabrication not conform to Detail



3) AED headers & Panels complaints

- 1) S.H. Headers Incomplete penetration



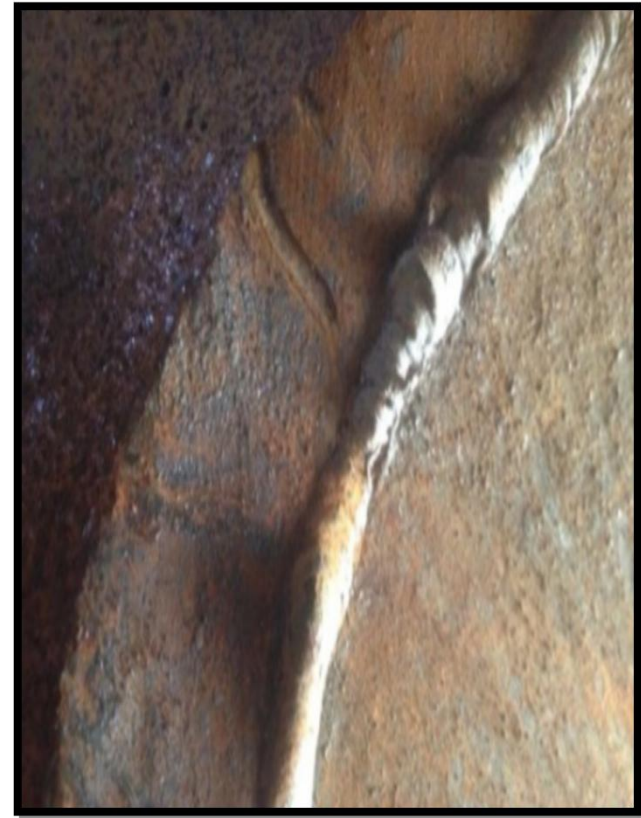
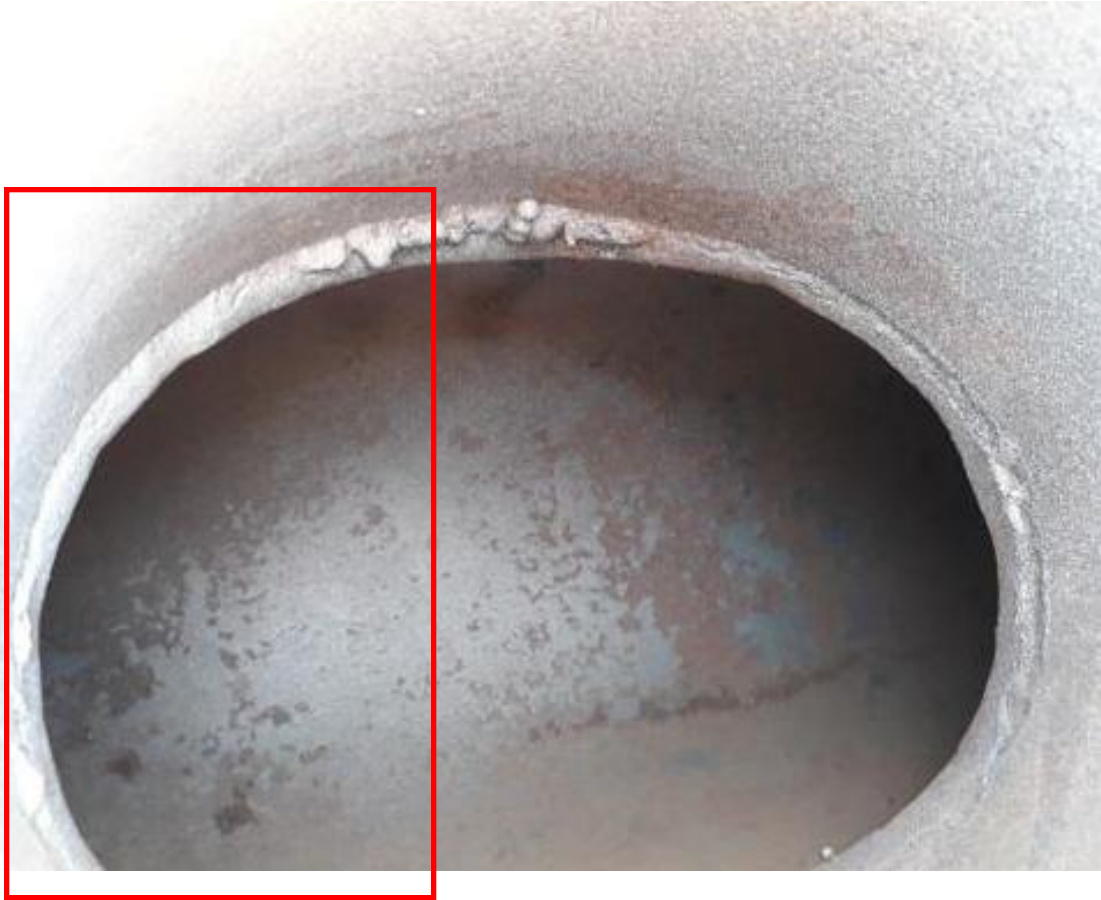
2) Incomplete penetration & Missalignment



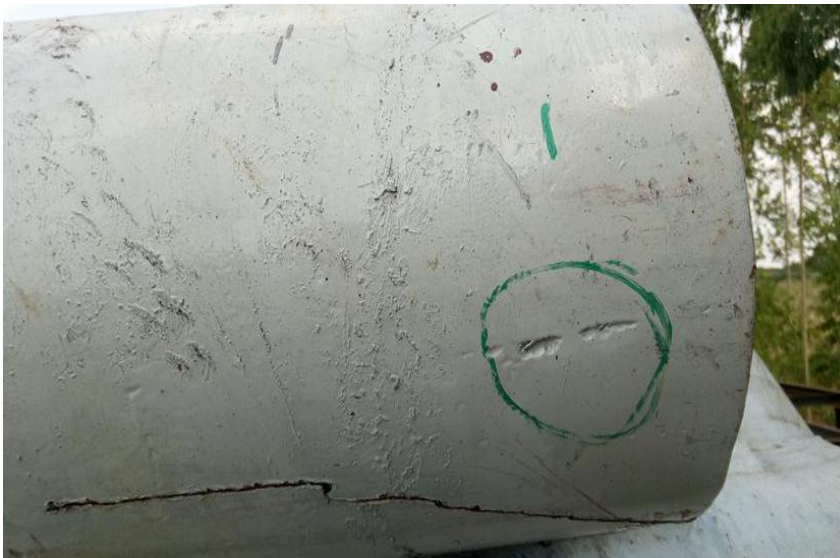
3) Excessive Grinding



4) Excessive weld



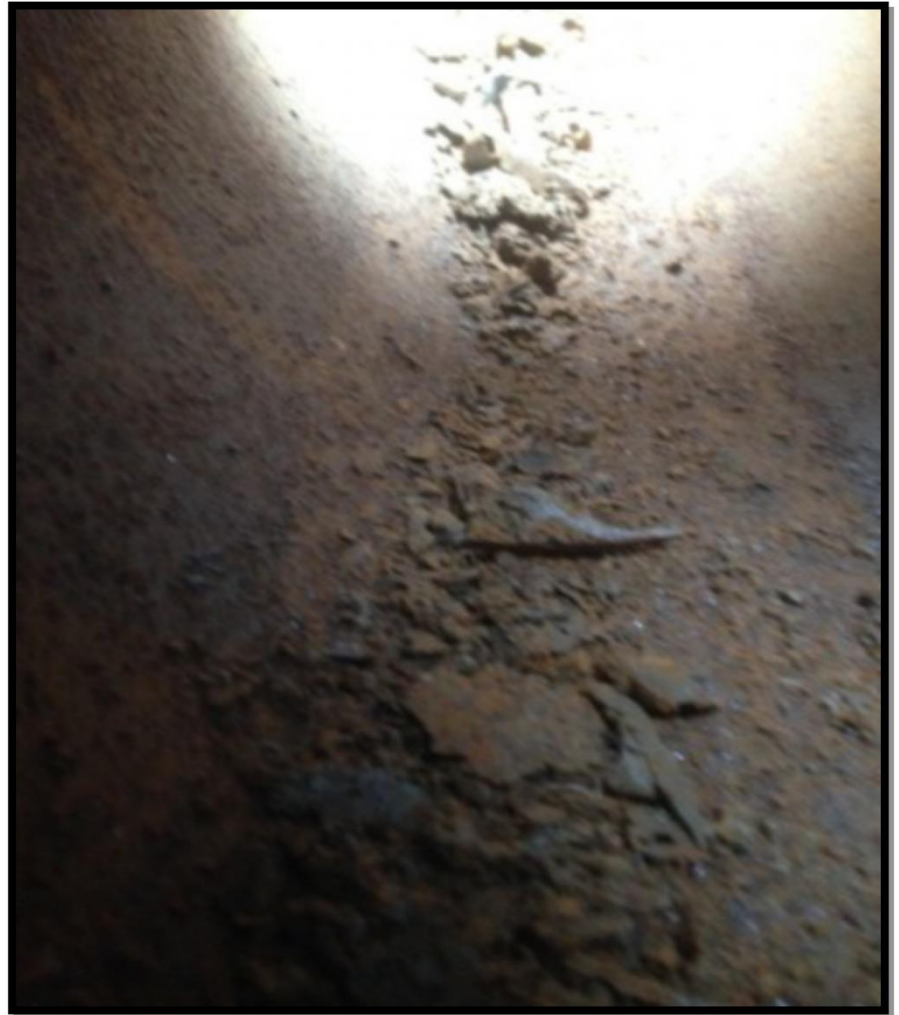
5) Under cut, Temporary weld



6) Incomplete weld

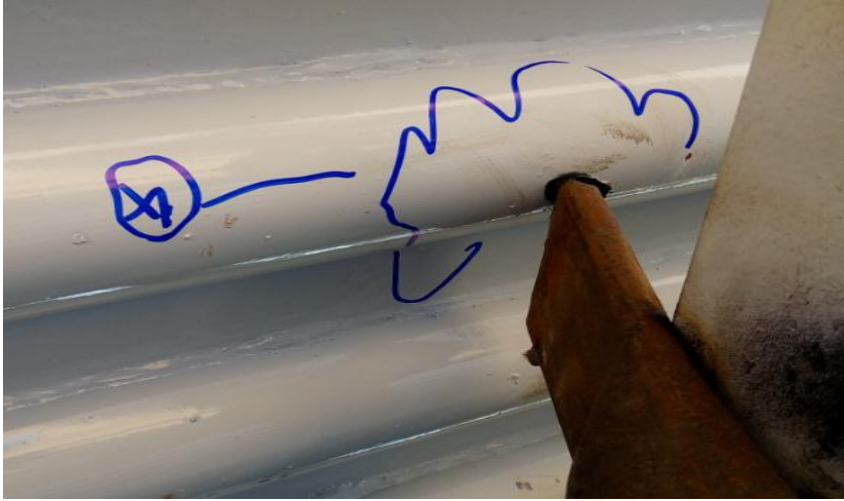


7) Slag inside the header stub



8) Packing Issue

Support Directly contact with job



9) packing bracing welded to pipe



10) Tube damage from temporary support



11) Packing not cover the equipment



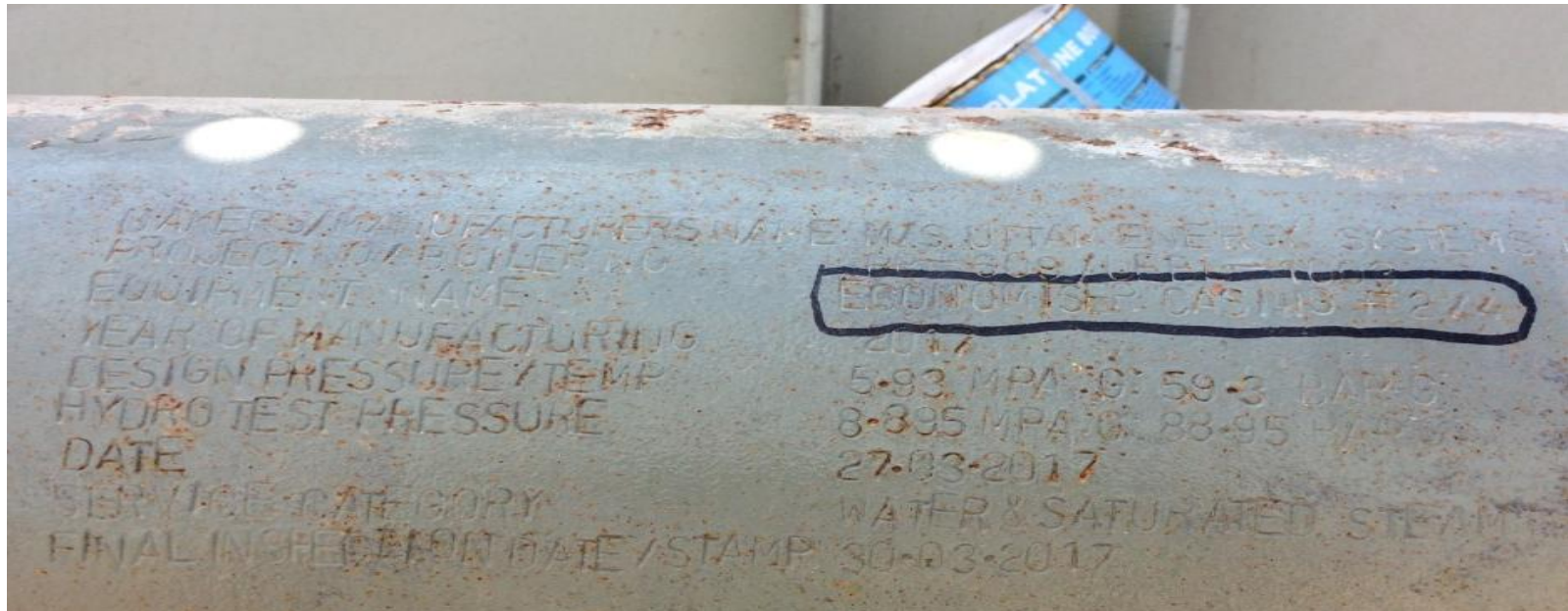
SBI

Customer Complaints

1) Casing stub missalignment



2) Missalignment

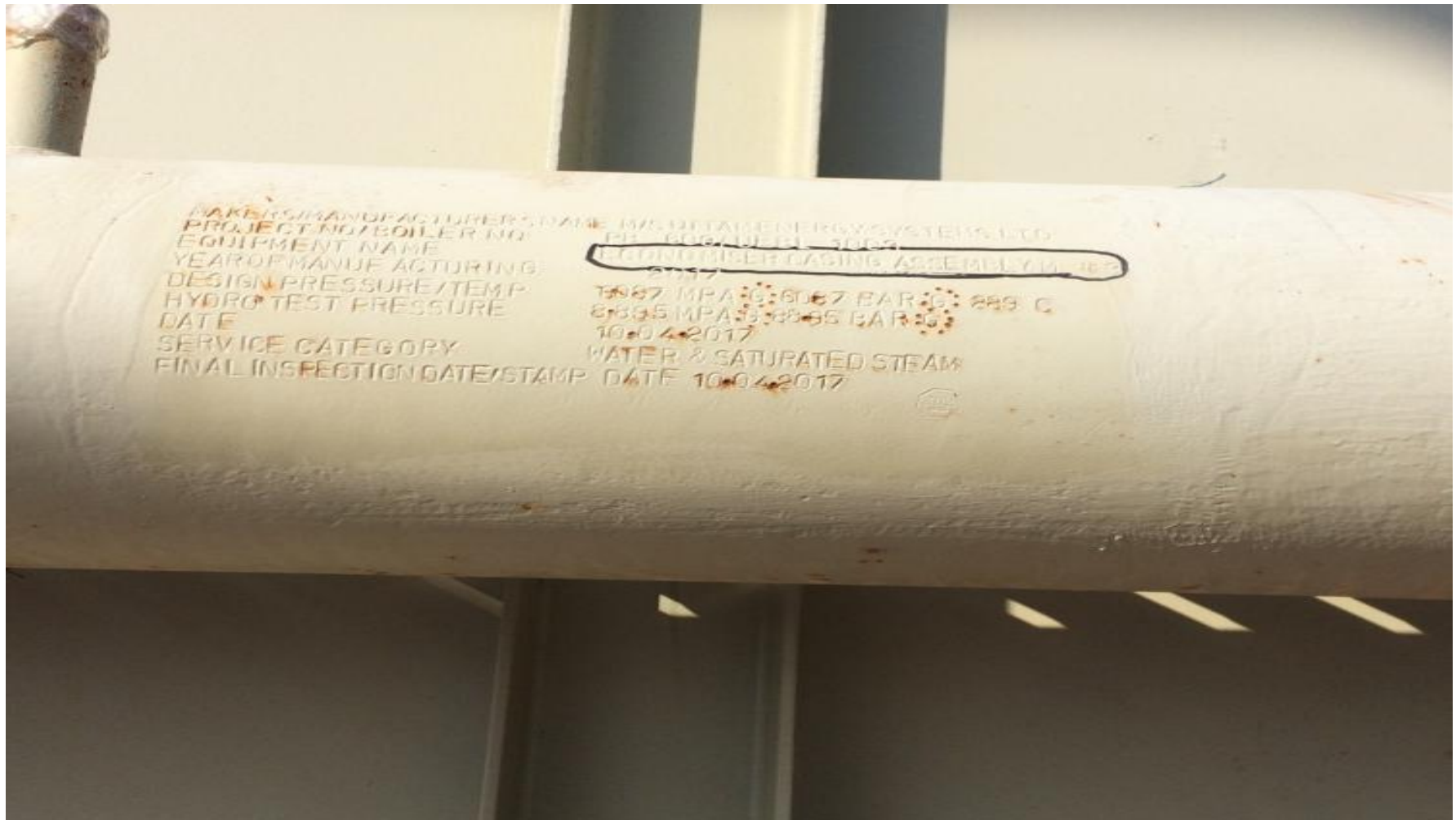


3) Casing plate bend



4) Equipment Name Wrong Punched.

Punched Economiser Casing Assembly Instead of Economiser Header



5) Casing plate welding Undercut



6) Material Rust



7) Panel Tube bend





Middle Bottom Header Bend



8) Structure beam bend



9) Mounting beam holes not inline



10) Missing Tie beam mounting Bracket



Disadvantages

- Customer Fully Unsatisfied.
- We loss Next job Orders From Customer.
- Currently Not Single Order In Our Hand.
- We completely unsucessfull in job Quality & dispatch on time.
- Market Impression goes down.

Quote

" If Everyone is moving Forward
together,
Then Sucess takes care of itself."