LEAD QUALIFYING SHEET

| # | Customer Profiling - (Name) | | | Free text field | Weightage | May Scone |
|-----------|---|-------------------------------|----|----------------------------|------------|------------|
| ## | Customer Profiling - (Name) What is the source of Lead? | Cold Call | 1 | Free text field | vveigntage | Max. Scope |
| | what is the source of Lead? | | | | | I |
| 1 | | Marketing Department | 2 | | | |
| | | Refrral | 3 | Dealer | 4 | 5 |
| | | Dealer | 4 | | | |
| | | Existing User | 5 | | | |
| | | | | | | |
| | Who are we selling the project through? | System Integrators | 4 | | | |
| | l | End User | 5 | | | |
| 2 | | | 1 | End User | 5 | 5 |
| | | PEB | _ | Liid Osei | 3 | 3 |
| | | Consultancy | 2 | | | |
| | | Dealer | 3 | | | |
| | | | | | | |
| 3 | Have you worked with customer before? | Yes | 4 | Yes | 4 | 4 |
| 3 | | No | 0 | 163 | 4 | 4 |
| | | | | | | |
| | What is the management style of the customer? | Propritery | 1 | | | |
| | | Directors Private Limited | 2 | | | |
| | | | 3 | | | |
| 4 | | Public Listed | - | Public Listed | 3 | 6 |
| | | Corporate MNC | 4 | | | |
| | | Corporate Indian | 5 | | | |
| | | Family Owned | 6 | | | |
| | | | | | | |
| _ | Do we know the decision markers / Influencers ? | Yes | 4 | ., | | _ |
| 5 | | No | 0 | No | 0 | 4 |
| <u> </u> | 1 | Į···· | U | | <u> </u> | 1 |
| | Do we have eviting relationship with destrict | lyas | | | l | Ι |
| _ | Do we have exiting relationship with decision makers | res | 4 | ., | | l . |
| 6 | ? | | | Yes | 4 | 4 |
| | | No | 0 | | | |
| | | | | | | |
| | How is our relationship with decision makers? | No relationship | 1 | | | |
| | · | Hostile | 2 | | | |
| 7 | | Talking terms | 3 | Talking terms | 3 | 5 |
| l ′ | | | _ | raiking terms |] | 3 |
| | | Friendly | 4 | | | |
| | | Personal | 5 | | | |
| | | | | | | |
| | Who is educating the customer? | Consultant | 1 | | | |
| | | Architect | 2 | Internal Duningto Tour | 2 | |
| 8 | | Internal Projects Team | 3 | Internal Projects Team | 3 | 4 |
| | | Internal Service Team | 4 | | | |
| | | memar service ream | 17 | | I. | |
| | Market in the firm of the laber / Condition on the condition of the | C | | | ı | |
| | What is the financial health / Credit worthiness of the | Sound Financials and Growing | 6 | | | |
| | customer? | | | | | |
| | | Sound Financial and Steady | 5 | | | |
| 9 | | Sound Financial and Shrinking | 4 | Sound Financial and Steady | 5 | 4 |
| | | Unstable Financial | 3 | | | |
| | | Bad Paymaster | 2 | | | |
| | | | 1 | | | |
| | | SEPL Bad Debt History | 1 | | <u> </u> | L |
| | | | | | | |
| Service P | | T | | | 1 | |
| 1 | Does Customer engage OEM's for PM activity? | Yes | 4 | No | 0 | 4 |
| 1 | | No | 0 | INU | | 4 |
| | • | | | | | • |
| | Does he have an inhouse maintenance team? | Yes | 4 | | | |
| 2 | 2 2 2 1 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 | No | 0 | Yes | 4 | 4 |
| | I . | ··· | U | | l | 1 |
| | I | T | | | 1 | 1 |
| 1 | Does SEPL have a past service engagement with | Yes | 4 | | | I |
| 3 | customer ? | | ⊥ | Yes | 4 | 4 |
| | | No | 0 | | <u> </u> | <u> </u> |
| | | | | | • | • |
| | What is the likelyhood of service conversion afer | Low | П | | | |
| | warranty | | 1 | | | I |
| 4 | warrancy | Modorato | + | Moderate | 1 | 2 |
| 1 | | Moderate | 1 | | | I |
| | 1 | High | 2 | | <u> </u> | I. |
| | | | | | | |
| Project P | | | | | | |
| _ | Is it a greenfield of brownfield project | Greenfield | 1 | Decus-ft-1d | - | |
| 1 | | Brownfield | 2 | Brownfield | 2 | 2 |
| | <u> </u> | | ت | | 1 | 1 |
| | Size of the Project | Small < 25 lace | 1 | | | ı |
| ١ , | Size of the Project | Small < 25 lacs | 1 | Louis - 25 / | _ | |
| 2 | | Medium < 75 lacs | 2 | Large > 75 lacs | 3 | 3 |
| | | Large > 75 lacs | 3 | | | <u> </u> |
| | | | | | | |

LEAD QUALIFYING SHEET

| # | Customer Profiling - (Name) | | | Free text field | Weightage | Max. Scope |
|---------|--|---------------------|------------------|--------------------|-----------|------------|
| | The second secon | Т | T _a T | | | |
| 3 | What is the total project investment | | 0 | | | 0 |
| | 1 | Crane | 1 | | ı | 1 |
| | | Conveyor | 0 | | | |
| | | Fixture | 0 | | | |
| 4 | Scope of the Project | Hoist | 1 | Hoist | 1 | 1 |
| | | Dongsan Rail | 0 | | | |
| | | LR Rail | 1 | | | |
| | <u> </u> | ENTO | 1-1 | | I | l . |
| | Has the project budget been sanctioned / layout | Yes | | | | |
| 5 | approved | | 4 | No | 0 | 4 |
| | арр. отеа | No | 0 | | | |
| | | 1.10 | 101 | | ı | |
| | What is the project timeline | < 3 months | 4 | | | |
| | What is the project timeline | < 6 months | 3 | | | |
| 6 | | < 1 year | 2 | < 3 months | 4 | 4 |
| | | > 1 year | 1 | | | |
| | 1 | 1 /==: | 1*1 | | 1 | I. |
| 7 | What is project location | | 1 | | | 1 |
| | b l | | .=. | | | - |
| 8 | Is it within 500 km range of our office | Yes | 4 | No | 0 | 4 |
| 0 | | No | 0 | INU | U | 4 |
| | | | | | | |
| 9 | What Vertical are we selling to? | | 0 | | | 0 |
| | | | | | | |
| 10 | Have we worked in this vertical before? | Yes | 4 | No | 0 | 4 |
| 10 | | No | 0 | NO | U | 4 |
| | | | | | | - |
| | Do we have domain understanding of this vertical? | Yes | 4 | | | |
| 11 | | | | No | 0 | 4 |
| | | No | 0 | | | |
| | | | | | | |
| Competi | tion Profile | | | | | |
| | Who is the incumbent supplier | Demag | 6 | | | |
| | | Kone | 5 | | | |
| 1 | | Electromech - Abus | 4 | Local | 1 | 6 |
| | | Street | 3 | LUCAI | 1 | |
| | | GH | 2 | | | |
| | | Local | 1 | | | |
| | | | | | | |
| 2 | Is customer aware of SEPL / Stahl brand | Yes | 4 | No | 0 | 4 |
| | | No | 0 | 140 | | |
| | | | | | | |
| | How is the customer's experience with incumbent | Preferred Supplier | 1 | | | |
| | supplier | | | | | |
| 3 | | At Par with SEPL | 2 | Preferred Supplier | 1 | 4 |
| | | No longer preferred | 3 | | | |
| | | Blacklisted | 4 | | | |
| | | | | | | |
| | Has the competition started working on this project? | Yes | А | | | |
| 4 | | | 4 | Yes | 4 | 4 |
| | | No | 0 | | | |
| | тот | TAL SOCRE | | | 56 | 100 |
| | RESULT | | | FAILED | | |
| | | | | | | |