

Earl Wagner

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Professional Summary

Motivated and hardworking professional with extensive experience in fast-paced environments. Skilled in teamwork, customer service, and technical projects with a focus on long-term growth and team success. Contributes to open-source projects and thrives on delivering high-quality work.

Skills

Technical Skills: Python, Git, GitHub (5 years), CSS3, Microsoft Word, POS Systems

Soft Skills: Teamwork, Customer Service, Written & Oral Communication, Upselling, Training & Mentoring

Technical Experience

Maintainer of the Just-Some-Bots/MusicBot repository (2k+ forks): Improved documentation, optimized codebase, and collaborated with contributors to enhance bot functionality.

Contributor to ClearVision (2M+ downloads): Developed addons and improved CSS for the most downloaded BetterDiscord theme.

Work Experience

Team Member

Sonic Drive-In – Des Moines, IA | Feb 2025 – Nov 2025

- Prepared food orders efficiently and maintained kitchen cleanliness.
- Provided customer service support during rush periods.
- Assisted new team members with basic training and task guidance.

Restaurant Food Runner

K-Pot Korean BBQ & Hot Pot – West Des Moines, IA | Nov 2024 – Jan 2025

- Delivered food to customer tables in a timely and professional manner.
- Maintained cleanliness by clearing tables and assisting with dining area upkeep.
- Provided attentive service by assisting customers during meals.

Team Member

McDonald's – Des Moines, IA | Jan 2024 – Oct 2024

- Trained new team members on policies and best practices, improving team efficiency.
- Assisted during peak hours to ensure smooth operations and customer satisfaction.
- Maintained a clean and organized work environment.

Team Member Trainer

Taco Bell – Des Moines, IA | Jun 2020 – Jun 2021

- Supervised kitchen operations and ensured adherence to food safety protocols.

- Handled cash transactions and maintained accurate drawer counts.
- Provided comprehensive training for new team members, fostering a productive environment.

Team Member

Taco Bell – Pella, IA | Aug 2019 – Sep 2019

- Prepared and cooked food while maintaining cleanliness and safety standards.
- Managed inventory and restocked supplies to ensure efficient operations.
- Handled cash transactions and provided friendly customer service.

Team Member

McDonald's – Pella, IA | Oct 2018 – Sep 2019

- Prepared food items, maintained cleanliness, and ensured product availability.
- Assisted customers and upheld high service standards during busy hours.

Team Member

McDonald's – Ankeny, IA | Feb 2018 – Oct 2018

- Cooked food items and maintained kitchen cleanliness.
- Managed stock levels to ensure efficient service.

Team Member

Burger King – Johnston, IA | May 2017 – Feb 2018

- Prepared food, handled cash transactions, and trained new employees.
- Managed customer concerns with professionalism to ensure satisfaction.
- Maintained stock and ensured store cleanliness.

Sales Associate

Walgreens Boots Alliance – Johnston, IA | Mar 2016 – Nov 2017

- Assisted customers with purchases and merchandise inquiries.
- Processed sales quickly and accurately, improving customer satisfaction.
- Earned a raise for consistent work performance and reliability.

Sales Associate

Shoe Carnival Inc. – Des Moines, IA | May 2017 – Aug 2017

- Helped customers locate products, upsold merchandise, and arranged displays.
- Processed online orders and maintained store organization.

Education

High School Diploma in General Studies

Johnston City High School – Johnston, IA | May 2017