



# THERESA NEATE

QUALITY+ENGINEERING / DEVOPS /  
DEVELOPER RELATIONS /  
LEADERSHIP / COACH / MENTOR

## PROFESSIONAL PROFILE

Theresa Neate is a QA practice lead & developer advocate, with several years of leadership experience, who loves lean and agility and advocates for holistic system quality and systems thinking. (Please note: *NOT a "DevOps Engineer"*.)

## TOP VALUES

- Technical Excellence
- Empathic Leadership
- Strategy

## COMMUNITY PRESENCE

- **DevOps Girls** co-founder & co-organiser (<https://twitter.com/DevOpsGirls>)
- **Public Speaker** Australia & NZ: <https://theresaneate.net/#speak>
- **Workshops & Webinars:** <https://theresaneate.net/#workshop>
- **Coaching & Mentoring:** women in public speaking (DevOps Girls)
- **Publications:** <https://theresaneate.net/#pubs>

## STRENGTHS

- System thinking
- Leadership
- Technical literacy and strong interest
- A range of technical skills, most at the level of "serious playing" and some at "full time specialist" level (including networking, a range of AWS services, Java, JavaScript, Python, Ruby, Buildkite, Docker, Linux, Selenium, SQL, etc.)
- Critical thinking & strategy
- Strong communication skills
- Public Speaking
- Coaching & Mentoring
- Quality Analysis & Testing

## CONTACT DETAILS

**Email:** [theresanmail@icloud.com](mailto:theresanmail@icloud.com)

**Website:** <https://theresaneate.net>

**Github:** <https://github.com/theresaneate>

**LinkedIn:** [www.linkedin.com/in/heatet/](https://www.linkedin.com/in/heatet/)

**Twitter:** <https://twitter.com/TheresaNeate>

**Location:** Melbourne Australia

## CAREER HISTORY

### Head Of / Practice Area Lead - Quality Engineering

Slalom Build | Sept 2020 - present

### Quality Manager / QA Practice Lead

REA Group (Consumer) | Jun 2019 - Sep 2020  
REA Group (Residential) | Feb 2016 - Jun 2018

### Senior Developer Advocate

REA Group | June 2018 - June 2019

### Lead Agile QA

Australia Post | Jan 2013 - Jan 2016

### Lead Quality Analyst

REA Group | Aug 2012 - Dec 2012

### Senior QA Consultant

ThoughtWorks | Aug 2009 - Aug 2012

### Senior Tester, Helpdesk, Executive Manager, Team Lead, Trainer & Tutor

Various | pre-2000 - 2009

## TRAINING & EDUCATION

### Diploma of Networking

Swinburne University of Technology (Dec 2019)

### Graduate Certificate: Business IT

RMIT University (2016)

### (withdrawn) Bachelors of IT & Systems

Monash University (2014)

### Diploma of IT (General)

Victoria University (2010)

### Diploma of IT (Web)

Victoria University (2010)

### Diploma of Computer Science

South Africa (pre-2000)

### Several short courses & certifications

Including ISTQB, ISEB, PACT, CCNA2, Ethical Hacking (Web Security), etc. Currently receiving professional coaching in executive leadership.