

Theresa Nheap

Tempe, AZ | theresa.nheap@gmail.com | (206) 488-5214

EDUCATION

YearUp @ Gateway Community College

JavaScript Programming | Front-End Development

Phoenix, AZ

Current

SheCodes Basics

SheCodes Basics Certificate | Front-End Development

Online

September 2021

Highline High School

High School Diploma | GPA: 3.3

Burien, WA

June 2016

WORK EXPERIENCE

Ridwell

Member Success Specialist

Remote

Jan 2023 - March

- Assess member experiences and offer guidance to facilitate their progress in achieving sustainability goals.
- Promoted efficient team interaction and workflow to ensure the attainment of metrics.
- Administered and updated member success metrics and data in accordance with instructions.

Rothy's

Brand Ambassador

Scottsdale, AZ

Oct 2022 - Jan 2023

- Utilized in-person interactions to promote products and communicate the company mission, resulting in increased sales revenue and customer loyalty.
- Analyzed consumer preferences and feedback to suggest advertising and positioning strategies.
- Maintained up-to-date knowledge of the company story, voice, and current/future product offerings.

Nordstrom

Personal Stylist Assistant

Seattle, WA

September 2019 - March 2020

- Demonstrated ability to handle customer concerns with thoughtfulness and prioritize multiple tasks efficiently.
- Efficiently processed special orders using in-store apps and provided follow-up on merchandise with clients.
- Contributed to achieving sales goals and enhancing team performance by fostering a positive work environment.

PERSONAL PROJECTS & ACTIVITIES

Photographer

Freelance

Universal

Oct 2022 - Current

- Demonstrated success in achieving desired results for final photos by effectively collaborating with clients.
- Proven ability to swiftly adapt to different gear and software to execute diverse projects with ease.

SheCodes

Aspiring Front-End Developer

Remote

August 2021 - Current

- Continuously pursuing self-improvement and applying problem-solving skills to transform creative visions into visually compelling web designs.
- Balanced creativity and practicality in designing projects to maximize efficiency and user experience.

Community Moderation

Moderator

Remote

November 2019 - Current

- Actively participated in diverse communities of over 130 members.
- Establishing safe and equitable spaces for individuals to foster growth, exchange ideas, and pursue their interests.

SKILLS & INTERESTS

Skills: MacOS, WindowsOS, VSCode, Brackets, IntelliJ, Microsoft Office Suite

Programming Languages: HTML, CSS, JavaScript, Java

Interests: Marine biology, photography, hiking, cooking, gardening, and traveling