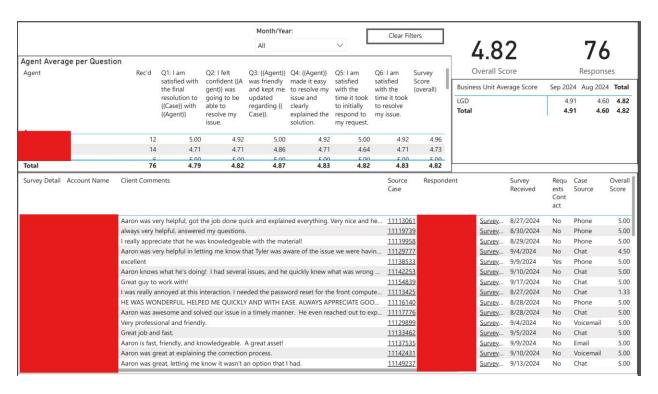
## Using this same method through Power BI and Power Automate here is a real business example of monitoring trends and activity based on a third party survey system that Automated into this Power BI Survey Dashboard:



Agent Average per	Questic	on									
Agent	Rec'd	Q1: I am satisfied with the final resolution to {{Case}} with {{Agent}}	al resolution to was going to be able to and kept me		odated	Q4: {{Agent}} made it easy to resolve my issue and clearly explained the solution.		Q5: I am satisfied with the time it took to initially respond to my request.		Q6: I am satisfied with the time it took to resolve my issue.	Survey Score (overall)
	12	5.00	4.92		5.00		4.9	2	5.00	4.92	4.96
	14	4.71	4.71		4.86		4.7	1	4.64	4.71	4.73
	6	5.00	5.00		5.00		5.0	0	5.00	5.00	5.00
	2	5.00	5.00		5.00		5.0	0	5.00	5.00	5.00
	3	3.67	3.67		3.67		3.6	7	3.67	3.67	3.67
	4	5.00	5.00		5.00		5.0	0	5.00	5.00	5.00
	2	3.00	4.50		5.00		5.0		4.50	5.00	4.50
	7	5.00	5.00		5.00		5.0		5.00	5.00	5.00
	5	5.00	5.00		5.00		5.0		5.00	5.00	5.00
	6	4.33	4.33		4.33		4.3		4.33	4.33	4.33
Washell .	8 <b>76</b>	5.00 <b>4.79</b>	5.00 <b>4.82</b>		5.00 <b>4.87</b>		5.0 <b>4.8</b>		5.00 <b>4.82</b>	5.00 <b>4.83</b>	5.00° 4.82
Total	76	4.79	4.82		4.87		4.8	3	4.82	4.83	4.82
Survey Detail Accoun	nt Name	Client Comments			Source Case	e Respondent		Survey Received	Requests	Contact Case Source	Overall Score
		was very helpful,	got the job done quick and ex	xplained every	11113061		Survey	8/27/2024	No	Phone	5.00
		always very helpful, ans	swered my questions.		11119739		Survey	8/30/2024	No	Phone	5.00
		I really appreciate that	he was knowledgeable with th	e material!	11119958		Survey	8/29/2024	No	Phone	5.00
		was very helpful	in letting me know that Tyler v	vas aware of t	11129777		Survey	9/4/2024	No	Chat	4.50
		excellent			11138533		Survey	9/9/2024	Yes	Phone	5.00
		knows what he's	doing! I had several issues, ar	nd he quickly	11142253		Survey	9/10/2024	No	Chat	5.00
		Great guy to work with	!		11154839		Survey	9/17/2024	No	Chat	5.00
		, ,	this interaction. I needed the		11113425		Survey	8/27/2024	No	Chat	1.33
		HE WAS WONDERFUL.	HELPED ME QUICKLY AND WI	TH EASE. ALW	<u>11116140</u>		Survey	8/28/2024	No	Phone	5.00
			nd solved our issue in a timely	manner. He e	<u>11117776</u>			8/28/2024	No	Chat	5.00
		Very professional and f	riendly.		11129899			9/4/2024	No	Voicemail	5.00
		Great job and fast.			11133462			9/5/2024	No	Chat	5.00
		. , , , , , , , , , , , , , , , , , , ,	ind knowledgeable. A great as	set!	11137535			9/9/2024	No	Email	5.00
			laining the correction process.		<u>11142431</u>			9/10/2024	No	Voicemail	5.00
		was great, letting	g me know it wasn't an option	that I had.	11149237		Survey	9/13/2024	No	Chat	5.00
								2.12.12.2			= ^^