Welcome to TheRxOS! This guide will walk you through the onboarding process to get your pharmacy up and running with our clinical opportunity platform.

Step 1: Data Export from Your Pharmacy System

Export your prescription data from your pharmacy management system. We support multiple formats:

- PioneerRx: Use the "Prescription Detail" report with all columns
- RX30: Export the standard claims report (we handle Azure encryption)
- PrimeRx: Contact us for specific export instructions
- Other systems: CSV export with patient, drug, prescriber, and insurance data

Step 2: Secure Data Upload

Your TheRxOS administrator will securely upload your data to our HIPAA-compliant platform. All data is encrypted in transit and at rest.

Step 3: Opportunity Scanning

Our system automatically scans your prescription data against 70+ clinical triggers to identify:

- Therapeutic interchange opportunities (brand to generic, formulary optimization)
- Missing therapy opportunities (glucagon for insulin users, etc.)
- OTC optimization (lancets, pen needles, test strips)
- Clinical interventions with GP improvement potential

Step 4: Account Setup

You will receive login credentials for your pharmacy dashboard at beta.therxos.com. Your account includes:

- Owner/Admin access with full permissions
- Ability to create staff accounts with role-based permissions
- Pharmacist and Technician roles for your team

Step 5: Working Opportunities

Once logged in, you can:

- View all opportunities sorted by potential value

Group opportunities by patient or prescriber

- Generate professional fax forms for prescriber outreach
- Track status from submission through approval
- Monitor monthly performance and ROI

Ongoing Support

TheRxOS provides continuous support to ensure your success:

- Regular data refreshes to identify new opportunities
- Trigger updates as formularies and clinical guidelines change
- Direct support from Pharmacy Stan with 23+ years of pharmacy experience

Best Practices

- Review opportunities weekly and prioritize high-value items
- Batch faxes by prescriber to maximize efficiency
- Update opportunity status promptly for accurate reporting
- Use the notes feature to track prescriber preferences

Contact Information

For support or questions:

- Email: stan@therxos.com
- Platform: beta.therxos.com